

#### **SEPTEMBER 23, 2018**

ORDER OF SERVICES

#### SUNDAY

8am Worship 9:45am Bible Study 11am Worship 5pm Worship

#### **TUESDAY**

10am Bible Study

#### WEDNESDAY

7pm Bible Study

#### LOCAL EVENTS

#### SEP. 22-26

Start times: Sa: 6pm | Su: 8am Mon-Wed: 7pm

#### Figueroa COC 80th Anniversary Celebration & Gospel Revival Crossing Jordan!

Celebrating Our Past, Present & Future | Contact: Church @ 323.753.2536 Figueroa COC 455 W. 57th Street, LA Guest speaker: Billy Curl. See event bulletin in rear entryway for more details & schedule of events.

#### OCT. 5-7

30th Annual United Christian Women's Seminar | Contact: Mary Curl

Theme: "Christian Women: We Can't Come Down" Nehemiah 6:3-4 Pre-register Adults \$150. Youth \$100. through Sept. 16; Sept 17 - 23 \$175. Visit: www.unitedchristianwomen.com to register online.

#### Outreach Ministry 2018 | Contact: Ruby Morgan and Valerie Duplessis

The goal is 500 Items such as toiletries, toothpaste, deodorant, underwear, etc. There are bins in the in the foyer and back entry ready for your donation.

#### OCT. 27

Oldies but Goodies! | Contact: Regina Bryant

11am - 3pm

Crenshaw COC **ROREX HALL**. Take a trip down memory lane with good music, fun and fellowship. This is a senior *sponsored* event ~ but *Everyone* is invited! If you'd like to be a DJ, please contact **Vivian Morrison**.

#### NOV. 3

9am

Men's Conference 2018 | Real Talk Ministries | Family, Faith, Church

Free Conference hosted by: Mead Valley COC @ 18501 Haines St. Perris, 92570. Register online at meadvalleycoc.com

#### **NOV. 10**

6:30am

San Diego ZooSafari Park | Contact: Regina Bryant (8am) Neidra Brown (11am)

Everyone is invited to join us for a fun filled day! Bus will leave the Annex at 6:30am sharp. Price PP is \$80. incl park admission, ride on train and all shows.





SERMON NOTES

Condolences to friends and family of



FUNERAL SERVICES
Sep. 24 • 10am

Figueroa Church of Christ 455 W. 57th St • Los Angeles, 90037

Viewing 9am - 10am

#### SHARABLE WISDOM

Look for & Share on popular social networks.

Worry is a thin stream of fear trickling through the mind.

If encouraged, it cuts a channel into which all other thoughts are drained. Ultimately, worry is faith in fear and not in God.

- John C. Hagee



crenshawchurchofchrist.com

**Dollar Day is coming!** 

Southwestern Christian College Dollar Day

Crenshaw, please prepare to donate on

**September 30, 2018** 

Let's make this donation the largest one ever!

We have done great in the past, but I know we can do more. Let us strive to donate \$1,000.00 this time. Can we do it? With God all things are possible. Crenshaw has always come through when requested to make donations, whether socks, books, blankets or any other. You are now being asked to donate big dollars. We can reach the goal if each one does his/her part. Give from the heart and you will be blessed!

God bless you one and all.

You may see Mary Curl or Mary Dubrel with questions and to provide donations.

#### MAKE TIME TO LAUGH

A pastor's wife was preparing pancakes for her young sons. The boys began to argue over who would get the first pancake. Their Mother saw the opportunity for a moral lesson. If Jesus were sitting here, He would say, "Let my brother have the first pancake. I can wait." The oldest boy turned to his younger brother and said, "You be Jesus."

## Christian Women's Seminar



December 7-8, 2018

Church of Christ 6070 Division Street San Diego, CA 92114

**KEYNOTE SPEAKER** Mikki Taylor Newark, New Jersey Author, Editor-at-Large, ESSENCE Magazine

#### Songstress



DeLania Braden Los Angeles, CA

#### INSPIRATIONAL SPEAKER Terri Mays Chickasha, OK







## MASTER, THE TEMPEST IS RAGING Please Quiet My Spirit

Mark 4:35-41 Psalms 46:1-3 Hebrews 13:5-6

#### Youth Program (left to right)

Harriet Liggins (ages 7-11) San Diego, CA

Michele and Amanda Gidron (ages 12-17) San Diego, CA

**Christina Thompson** (ages 18-25) San Diego, CA







#### Young Sisters & Youth Workshops

Ages 18-25

Young Adult Facilitator

Christina Thompson-Smith

61st & Division Street Church of Christ

"Jesus Help Me Calm My Inner Storm"

Ages 12-17

Youth Facilitator

Michelle & Amanda Gidron

61st & Division Church of Christ

"Navigating the Storm"

Ages 7-11

Youth Facilitator

Harriett Liggins

61st & Division Church of Christ

"FINDING NEMO"



#### **HOTEL SUGGESTIONS**

Hilton Mission Valley	\$99.00
1-800-682-6099	Exp
Group Code W05	\$10 Parking
Ramada Inn National City 1-619-474-2800	\$90.00 wo\bk Exp 11/23 Free Parking
Homewood Suites	\$115.00
1-800-560-7964	Exp 11/7
Group Code WS5	Free Parking
Springhill Suites Mission Valley 1-888-236-2427 Group Code DSCS	\$139.00 w\bk Free Parking

Please mention 61st & Division Church of Christ

Chair: Mae Brown Co-Chair: Mary A. Franklin Co-Chair: Carol Jean Thomas

#### CWS 2018 Registration December 7-8, 2018

Theme:

Master, the Tempest is Raging, Please Quiet My Spirit

Scriptures:

Mark 4: 35-41 Psalms 46: 1-3 Hebrews 13:5-6



Mikki Taylor Author, Beauty Authority, Editor-at-Large, Essence Magazine Newark Church of Christ

> Motivational Speaker: Carmel Malone Crenshaw Church of Christ

Saturday Inspirational Speaker: Terri Mays First & Georgia Church of Christ

#### **2 WAYS TO REGISTER**

#### 1) Mail in Check

- A. Complete Registration Section
- B. Make checks payable to:

#### **CWS**

C. Mail Registrations to:
61st & Division COC
P.O. Box 742286
San Diego, 92174

---OR--

#### 2) Pay Online

- A. Go to eventbrite.com
- B. Search on event entitled:

CWS at 61st
& Division COC

C. Register and pay!

61st & Division COC 6070 Division St San Diego, 92114 (619) 263-6931—(619) 263-6933 fax

Direct questions to the Registration Chair Stephanie Black at CWSCHAIRPERSON@GMAIL.COM

#### **REGISTRATION SECTION**

#### CHECK ONE Age: 26+( ) 18-25( ) 12-17( ) 7-11( ) NAME: Address\_\_\_\_\_ State: Zip: Congregation: 1st Time Attendee? YES / NO (circle one) If YES, who referred? **Registration Fees** 26 & Over \$35.00 18-25\* \$20.00 12-17\* \$15.00 7-11 FREE

\*If a Young Adult or Youth requires financial assistance, please contact us.

Teeshirts: M L XL 2X (approx. cost \$20.00) will available for purchase

#### **SEMINAR INFORMATION**

#### Friday Program

12/7/2018

Dinner & Registration ......5:00pm

Program......7:00pm

#### Saturday Program

Breakfast & Registration.....7:00am

Program......8:30am

Lunch...... 12:30pm

Lunch/vendor fair will be held at Anchors

#### For Official Use Only

See Program Booklet for Directions.

DATE RECEIVED:

Check # Amount \_\_\_\_\_

Cash Amount: \_\_\_\_\_

Admin Name:



#### May 2-5, 2019

Hotel Registration

Hyatt Room Rates \$135.00 Conference Registration Birmingham-Onsite \$75.00

Early Bird Reg. \$85.00 May 21 thru Dec. 31

Regular Reg. \$95.00 Jan. 1, 2019 thru April 1

Late Reg. \$105.00 April 2 thru On-Site



#### Pre-Seminar Concert – Thursday, May 2, 2019 25<sup>th</sup> Annual Seminar / May 2-5, 2019

#### "It's Just Another Mountain for a Mountain Climber"

Official NACS Seminar Registration Form Website: www.celebratedseniors.org

The 2019 NACS seminar will be in Houston, TX and is hosted by Brother John Tillman, Jr. The event will take place at the Hyatt Regency Downtown – 1200 Louisiana, Houston, TX 77002.

**PLEASE PRINT CLI	EARLY**				
Last Name	First Nam	е	Middle Initial		
Last Name	First Nam	e	Middle Initial		
Address					
City	State		Zip Code		
Daytime Phone Numb	er Evening	Phone Numb	oer Mobile Pho	ne Number	
( )	( )		( )		
E-Mail Address			Congregation		
EVE	NT	INVOICE PRICE	# REQUESTE	ED (	COST
Birmingham Conferen	ce	\$75.00			\$
Early Bird Registration		\$85.00			5
May 21-Dec. 31, 2018	01 20				
Regular Registration		\$95.00			\$
January 1, 2019 - Apri	01, 2019				
Late Registration		\$105.00		3	5
April 2 to on-site Regi	stration	-			
		+			\$
					\$
		-			
TOTAL COST				-	\$
Registration Include	es: Souvenir Gift B	ag, Souveni	r Booklet & Banqu	iet licket	
		12/2 102 13	n 42 - 8		
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		Спеск	or Money Order		
Name as it Appears or	Credit Card:				
PLEASE BILL Master		> Americ	can <del>Com</del> ress	Discover	
Credit Card Number:	7100	7 1110110	Expiration Date:	2.000101	
Signature:			CSV:		
			ending profit		

Please send ALL Forms and Make all Checks or Money Orders payable to:
Garden Oaks Church of Christ - 2019 NACS/4926 N. Shepherd Dr. Houston, TX 77018
DEADLINE FOR ALL REGISTRATION FORMS IS MARCH 31, 2019
For registration information, please contact Lena Brown at 713-694-2349 or goccoffice@gardenoakscofc.org



**CHURCH OF CHRIST** CRUSADE P.O. Box 78465 Shreveport, LA 71137-8465

Tuesday, June 19, 2018

Fellow Crusade Supporter:

The great "CRUSADE FOR CHRIST 2019" will be held in Fort Worth, Texas, June 23-June 28, 2019 at the Fort Worth Convention Center. **ELDERS** South Union Churques Churques of its kind among 7427 Ardmore Stre Houston, TX 7705@hurches of Christ. The Lord has truly blessed this effort and each Crusade (713) 747-5440 grows in attendance and the number of seeds planted for the Lord. We John Ellis believe this Crusade will be the best ever and we want to encourage YOU Leonard Davis Freddy Holland to make plans now to attend. We desperately need your help — through Wilfred Dogan prayers, financial support, and attendance — to continue this evangelistic Kirkland Hall James Rivers effort.

NATIONAL DIRECTOR

Dr. Daniel HarrisoThe 2017 CRUSADE FOR CHRIST in Charlotte, NC was magnificent. Our (7/3) 723-8579 foot soldiers knocked on over 6,500 doors. We witnessed a great number of restorations and 42 souls were baptized into Christ. Bible classes

DIRECTOR/ Continue to be taught in that city as a result of the Crusade.

John H. Dansby, Sr.

(318) 221-8120 2019 will mark the 40th Anniversary of the Crusade and we want to enter (318) 929-0054 Fort Worth with a great number of Christians, to take the city for Christ! We

want the world to know that the Church of Christ is a caring group of DIRECTOR OUTREACH Leonardo Gilbert Christians spreading the Gospel so that "We May All Be One." Please tell (708) 692-3000 everyone you know about the 2019 Crusade for Christ and encourage (773) 568-2929 them to attend. Many from across this great brotherhood have indicated

PERSONAL worket they did not receive any word of the past Crusades. Therefore, we earnestly solicit your help in getting the word out concerning this enormous DIRECTOR Loyd Harris (501) 310-8097 evangelistic effort.

(501) 812-6136

PERSONAL WORK PROPERTY OF THE PERSON COORDINATOR that you may reproduce and pass along to others. The Banquet will Freeman Green take place on SATURDAY, JUNE 22, 2019 AT THE SHERATON FORT (386) 295-3233 WORTH DOWNTOWN HOTEL.

> On behalf of the Elders of the South Union Church of Christ, Houston, Texas, and our National Director, Dr. Daniel Harrison, we say, "Thankyou for your sincere and caring Christian attitude as we work together in Him." We look forward to seeing each and every one of you at the 2019 Crusade for Christ in Fort Worth, Texas.

CORRECTED LETTER-PARA 4, BANQUET WILL BE ON JUNE 22, 2018

JHD/dii

THAT WE MAY ALL BE ONE



Sabado, Septiembre 29th, 2018 11:00am - 3:00pm Venga Por Ropa Nueva Y Usada Para Sus Niños GRATIS!

Formula para bebé Muebles Pequeños Cobijas Libros

Juguentes Pequeños Pañaleras Sacos Mochilas Pañales/Pull-ups Recien Nacido - Adulto Uniformes De Escuelas Abrigos Calcentines y Zapatos



#### **Crenshaw Church of Christ**

2719 W. Martin Luther King Jr. Blvd Los Angeles, CA 90008 (ROREX HALL)

Web: facebook.com/childrensclothinggiveaway Preguntas: childrensclothinggiveaway@yahoo.com

#### Dollar Day is coming!!!

#### Southwestern Christian College Dollar Day

Crenshaw, please prepare to donate to dollar day on September 30, 2018.

Let's make this donation the largest one ever.

\$

We have done great in the past, but I know we can do more. Let us strive to donate \$1,000.00 this time. Can we do it?? With God all things are possible. Crenshaw has always come through when requested to make donations; whether socks, books, blankets or any other. You are now being asked to donate big dollars. We can reach the goal if each one does his or her part. Give from the heart and you will be blessed.

God bless you one and all. You may see Mary Curl or Mary Dubrel.

United Christian Women of the Churches of Christ

## eminar

OCT 2018

**Deborah Houston** Keynote Speaker



Sunday Worship Speakers



Tyson Moore Minister Crenshaw Church of Christ



Stan Harmon Minister Hawthorne Church of Christ



Darryl Burnett Music Director & Artist Crenshaw Church of Christ



Darron Jones Minister of Music MetropolitanChurch of Christ

Saturday night banquet theme:

## "The Royal Priesthood"

"It's going to be a Reunion" Kings & Queens

Get your royal crowns/tiaras ready!

"Reunite with old UCW friends"

Registration: \$150



Sheraton Gateway Los Angeles ~ 6101 West Century Blvd ~ Los Angeles, CA 90045

**Registration Chairpersons: Sherriel Myles 310.780.2910 Wendy Greene** 

2018 General Coordinators: Earlene Bryson 661.252.1633 Darlene Williams 323,422,3263



#### Hosted by The Mead Valley Church of Christ

18501 Haines St., Perris, CA 92570 Host Minister: Elgin Prewitt Jr. 619-726-7075

FAMILY - FAITH - CHURCH
GOD IS STILL THE ANSWER

November 3rd, 9:00am

### FREE CONFERENCE \$

For More Information Contact Pastor: Roland Ruffin - 209-298-4331 Min. Donald Thomas - 248-229-5529 FAMILY: Genesis 7:13 Get On Board And Your Family will Follow.

FAITH: Heb. 11:1 Evidence Of Hope

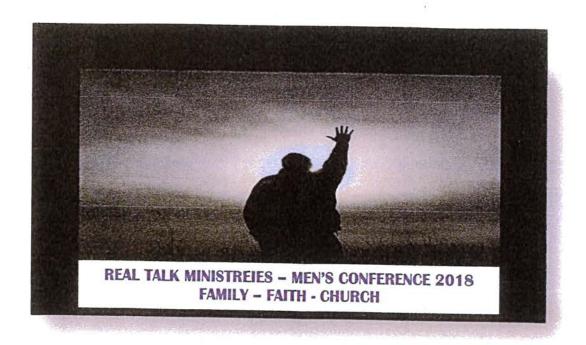
THE CHURCH: Heb. 12:23 Gatherings Of Unity In Diversity For Wholeness.



MAN TO MAN REAL TALK

RSVP www.meadvalleycoc.com

Join us on facebook Real Talk Ministry



#### GOD IS STILL THE ANSWER

Grace to you my brothers from the Lord Jesus Christ – We invite you to this powerful day of Fellowship, Real Talk concerning the things that affects the kingdom of God. {FFC}

#### OUR VISION TO SEE MEN OF FAITH WORKING TOGETHER FOR ONE PURPOSE! SAVING SOULS

Psalms 133:1 teaches us that Unity Brings Satisfaction to The Father
Unity is a Witness to the world
When does the world really believe the Father sent Jesus as our Savior?
When they see Love and Unity in the body of Christ { that's us }.

So brothers please come and join us for a day of blessings -A full Breakfast & Lunch including Spiritual Food awaits you.

Speakers & Topics

FAMILY-----Get on Board and your Family will follow { Gen. 7:13}

Minister: Donald Thomas & Pastor: Benjamin Briggs
FAITH-----Evidence of Hope { Heb. 11:1}

Minister: Vincent Hawkins & Pastor: Lincoln Berridge

CHURCH-----Gatherings of Unity in Diversity for Wholeness { Heb. 12:23}

Minister: Stan Harmon Jr. & Pastor: Roland Ruffin

RSVP @ www.meadvalleycoc.com

Please reach out and bring those that are still outside the Kingdom

Sincerely: Elgin Prewitt {Minister} {619} 726-7075 elginprewitt@msn.com

October 5-7, 2018 Sheraton LAX



Theme: "Christian Women: We Can't Come Down"

### 30th Annual Seminar



Friday, October 5th from 12 noon - 3pm

Health Workshop
Facilitator: <u>Beverly McLawyer</u>

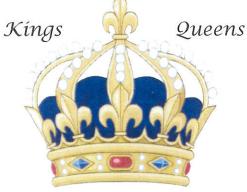
7:00pm - Special **SURPRISE** speaker "Still on the Mountain Top!-Can't Come Down"



Fun, Fun, Fun - Friday Game night with

MEGA prizes!

Saturday night Royal Banquet



Ladies get your gown and Tiara, brethren get your robe and crown!



#### Seminar Registration Fees

\$150.00 for Adults -\$100.00 for Youth
Last day for pre-registration: September 16, 2018
Late registration: \$175
From September 17-September 23
(no personal checks after September 16)
No registrations will be accepted after
September 23, 2018
REGISTER ON-LINE: www.unitedchristianwomen.org

October 5-7, 2018
Sheraton Gateway-LAX
6101 West Century Blvd.
Los Angeles, CA 90045

RESERVATIONS 1.310.642.111 1.800.325.3535 www.sheratonlax.com

#### To book online:

https://www.starwoodmeeting.com/book/ucw mention "UCW Seminar" for negotiated rates (Must register before September 13, 2018 for group rates)

Sleeping Room Rates
Singles/Doubles~\$139
Triples~\$159; Quads~\$179
Single/Double Corner Suite~\$189
Executive Suites~\$179

Valet Parking ~\$16.00 per day plus 10% city tax and in and out privileges

#### **UCW OVERSEERS**

Carl C. Baccus
Billy C. Curl
Thomas C. Davis, I
Vincent Hawkins
David Holmes
Ronell Merriweather
Anthony Stokes

#### **ADVISORS**

Donna L. Davis
Earlene Bryson
Mary Curl
Rose Singleton
Bertha Washington
Darlene Williams
Bernice Pitts (honorary)

#### **General Coordinators**

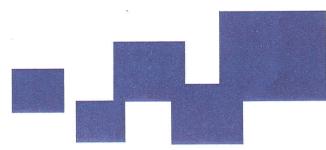
Earlene Bryson - Darlene Williams

Assistant General Coordinators
Ellen Crigler - Pamela Ervin

#### Committee Chairpersons

Willie Mae Brown

Ernieca Burnett
Lorraine Spears
Teresa Wilson ~ Pamela Ervin
Stacey Jackson
Latrice Lundy ~ Hellen Matlock
Sonia Henry ~ Linda Garrett
Ethel Jones ~ Marilyn Williams
Velma Lowe
Vickie Merriweather
Sherriel Murry-Myles ~ Wendelin Greene-Martin
Ruby Morgan ~ Valerie Duplessis
Belinda Henderson ~ Michele Pounds
Modesty Briggs ~ Beverly McLawyer
Donna Davis ~ Rose Singleton ~ Darlene Williams



#### 30<sup>th</sup> Annual United Christian Women's Seminar



Sheraton Gateway - LAX 6101 West Century Blvd Los Angeles CA 90045 (310) 642-1111

October 5-7, 2018

"Christian Women: We Can't Come Down"
Nehemiah 6: 3-4

#### Seminar Schedule

Friday, October 5, 2018

10:30am-7:00pm 6:45pm-8:30pm

Registration **Opening Session** 

8:30pm-12:00am

Vendor Extravaganza

#### Saturday, October 6, 2018

6:00am-6:45am 7:00am-8:00am

**YOGA Session** Registration Breakfast

7:45am-8:25am 8:30am-8:45am

Devotion

8:45am-10:00am

Session | Workshop

Youth/Adults

10:15am-11:30am

Session II Workshops

Youth/Adults

11:45am-1:30pm 1:30pm-5:00pm

Lunch Program Free Time & Vendor

Extravaganza

5:00pm-8:30pm

Banquet

Theme: The Royal Priesthood: Kings & Queens

(wear your crown/tiara)

Keynote Speaker 8:30pm-Midnight

Deborah Houston

Vendor Extravaganza

9:30pm-10:15pm

**Zumba Session** 

#### Sunday, October 7, 2018

#### Worship Coordinator

Elder Thomas C. Davis, I Church of Christ, Crenshaw

#### WORSHIP

8:00am ~10:00am

#### **Guest Ministers**

Stanley Harmon Hawthorne Congregation

Crenshaw congregation

#### **Guest Song Leaders**

Darron Jones Metropolitan Congregation

Daryl Burnett Tyson Moore Crenshaw Congregation

#### ADULT WORK SHOP SESSIONS

Session I: (combined session)

**Beyond Sunday Morning** 

Psalm 34:1: Isaiah 29:13

Worship is not something we do once a week. It is a lifestyle rooted in God's Love. The Call to Worship does not end with the Benediction.

Session II: (select one)

1. When They Go Low, We Go High Isaiah 54:17

Dealing with Distractors

2. Body Builders

Ephesians 4:16

Building for God's Glory.

3. Down, But Not Out

2 Cor 4:8-9

While we're going through the worst, we're getting in on the best. Get Back on Your Feet...The Fight is Not Over Yet.

4. 3 "R's" For Rekindling 1st Love Revelation 2:2-7

Remember, Repent, & Return.

#### MIDDLE SCHOOL - HIGH SCHOOL **WORK SHOP SESSIONS**

Session I: (combined session)

A Chosen Generation 1 Peter 2:9

Created by God for a specific purpose; to bring Glory to His Name.

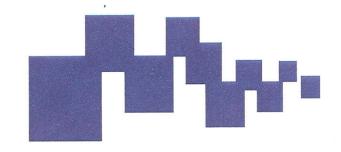
Session II: (select one)

1. I Walk (High School) Ephesians 4:2

> Walk worthy of the royal calling God has placed on you in Christ Jesus.

2. Power Up! (Middle School) Ephesians 6:10-11

Suit Up! Take Your Stand! & Fight!





## THE SOUTHERN AND NORTHERN ADULT CONFERENCE EXPERIENCE PRESENTS



OCTOBER 19-21, 2018

# MATTHEW 23:27-28

ARE YOU READY TO TAKE YOUR MASK OFF?

REGISTRATION: \$65

FOR MORE INFORMATION, EMAIL SNACXCOC@GMAIL.COM

## SNACX

Southern & Northern Adult Conference Experience



MATTHEW 23:27-28

MASK

Oct. 19 -21 | La Puente CoC 15124 Amar Rd, La Puente, CA 91744 snacxcoc@gmail.com | snacxcoc.com

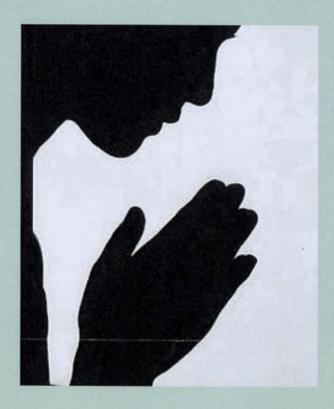
#### \*\*\*Save The Date\*\*\*

Chula Vista Church of Christ Ladies Day, Saturday October 6, 2018

## The Power of a Praying Woman

Therefore I say unto you, What things soever ye desire, when ye pray, believe that ye receive them, and ye shall have them. (Mark 11:24)

Join us for a powerful time of praise and prayer as we will have special guest speakers to share their stories and scriptures of the power of God!



Breakfast will be served at from 8:00-8:30 am

Program: 9:00 am-12:00 pm

Cost: \$10-Pre-registration, \$15-at the door

Chula Vista Church of Christ 470 L. Street Chula Vista, CA 91911 (619) 422-7747

www.cvcoc.com

#### Come Join Us at the OlderPeoplesParty.com

#### HARVEST CELEBRATION

FELLOWSHIP WITH CHRISTIANS & FRIENDS

Bringing US Together outside of Church

O.P.P



21 & Older

Friday - OCTOBER 26, 2018 6:00 - 11:00 p.m. Harvest Costumes Encouraged!

400 W. Washington Blvd
LA, CA 90015
\*Multi-Purpose Room, on Campus
Access on Grand Ave., By 23rd St.





\$25 per person, \$30 After October 15, 2018 Tickets on Line, or call (424) 257- 0744



CHURCH OF CHRIST



Speaker: Carole Hamilton Mountain View Church of Christ Dallas, Texas



I'm Still Here November 2-4, 2018

FRIDAY, NOVEMBER

200

Program - 6pm

SATURDAY, NOVEMBER

3RD

Registration & Light Breakfast - 8am Fashion Show - 6pm

SUNDAY, NOVEMBER

4TH

Program - 9am Ladies Bible Class - 9:45am Worship - 10:45am

Registration \$20.00











#### The HTA offers the following trainings in 2018:

- Customer Service
- Server/Busser
- ServSafe Food Handler Certificate
- TiPs Safe Alcohol Service

- Knife Cuts
- Kitchen Math
- Barista

Learn from our experienced instructors Gain new skills in hospitality Build your career

Contact Us Today!

Karen Mitchell Ricardo Robles Phone: 310.529.6638 Phone: 213.399.2612 Email: Karen.Mitchell@LAHTA.org Email: Ricardo.Robles@LAHTA.org

#### **Upcoming Orientations:**

Tuesday, August 7th at 1:30pm
Thursday, August 23rd at 1:30pm
Tuesday, September 4th at 1:30pm
Thursday, September 20th at 1:30pm
Tuesday, October 2nd at 1:30pm
Thursday, October 18th at 1:30pm
Tuesday, October 30th at 1:30pm
Thursday, November 15th at 1:30pm
Tuesday, November 27th at 1:30pm

#### At:

Hospitality Training Academy
130 S Alvarado Street, 2<sup>nd</sup> Floor Los Angeles, CA 90057
(Free Parking)





facebook.com/HospitalityTrainingAcademy



@htalosangeles

Website: www.LAHTA.org

## Culinary Apprenticeship Program— Chef de Partie/ Line Cook

#### Meeting the Needs of the Growing Hospitality Industry

The Chef de Partie/Line Cook Apprenticeship Program prepares workers for culinary positions in a variety of kitchens at hotels, restaurants, airport concessions d other UNITE HERE Local locations. This competencybased program is approved by and registered with the U.S. Department of Labor (DOL). The program begins with 150 hours of classroom and kitchen training to produce highly skilled workers. Next, apprentices are hired and continue apprenticeship training on the job with ongoing review by HTA's instructors.

Our industry partners have spoken and we've heard what matters to them:

The right skills Good work habits A great attitude!





#### How HTA Helps Businesses Meet Their Workforce Training Needs:

Most culinary programs consist of thousands of hours of coursework designed to produce Executive Chefs. HTA understands that businesses generally prefer to hire at the Line Cook level and to train to industry specifications on site. Our program does just that by measuring skills based on the apprentices' demonstration of competencies while performing actual work.

Candidate Assessment and Selection: Ideal Line Cook candidates are not necessarily those with experience. Our admissions process includes aptitude assessments (such as hand-eye coordination) and looks for individuals who demonstrate natural abilities and strong motivation to learn the skills required to succeed in accelerated training and high-volume work environments.

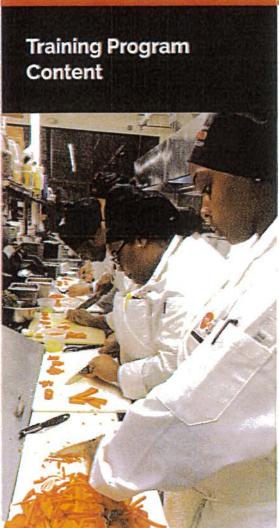
Intensive Skills Training and On-Going Evaluation: Training is extremely fast-paced. During more than six-weeks of full-time training, apprentices receive instruction from our Culinary Instructors and develop skills through trial, error and success. After each day of training, students spend their evenings studying to reinforce the information taught in the kitchen. At the end of the program, students earn the following certifications:

- · ServSafe Food Handler
- · American Hotel and Lodging Educational Institute (AHLEI)
- Hospitality Training Academy (HTA)
- U.S. DOL Registered Apprenticeship

Continuation of Competency-Based Skills Development: As students near completion of up-front training, they participate in interviews with Executive Chefs, Directors of Food and Beverage, and Human Resource Directors from top union hospitality employers. Once hired, training continues in accordance with the U.S. DOL apprenticeship standards, and skills are certified by demonstration of competency in the workplace by both the HTA Instructor and the employer.

## Culinary Apprenticeship Program— Chef de Partie/ Line Cook





The Chef de Partie/Line Cook Apprenticeship Program consists of 150 hours of upfront, lecture and hands-on training by HTA Culinary Instructors followed by a minimum of 1,000 hours of work-based learning with their new employer. Training is comprised of ServSafe Food Handlers Certification (6 hours) and Fundamentals of Culinary Arts (144 hours), and then reinforced through the AHLEI training that the students complete online as homework. Key program content and skills/knowledge includes:

Fundamentals of Culinary Arts (144 hours): The course teaches skills necessary to successfully enter the culinary industry at the Chef de Partie/Line Cook Level. Among the topics covered are: a brief history of the culinary arts, as well as fundamental concepts and skills, coupled with the traditional techniques involved in basic cookery.

Upon completion of the Culinary Apprenticeship program, apprentices are able to:

- Practice standards in work attitude and deportment expected of industry professionals within a group work environment.
- Identify basic kitchen utensils, measuring devices and equipment associated with the culinary profession.
- Comprehend culinary terminology as they use standardized recipes for menu production with quantity conversion.
- Perform precise classical knife skills, and proper preparation techniques to clean and cook food items for maximum yield.
- List and describe the method of preparation for stocks, thickeners, foundational/derivative sauces, and soups.
- Demonstrate knowledge and the ability to fabricate poultry, beef, pork, fish, seafood, and shellfish.
- Prepare and apply major cooking techniques for various cuts of meat, poultry, fish, and seafood, vegetables, fruits, and starches. (braising, poaching, etc.)
- Prepare and apply the basics of breakfast cookery, including knowledge of eggs, breakfast meats, and breakfast starches.
- Demonstrate an ability to set up a buffet line for service.



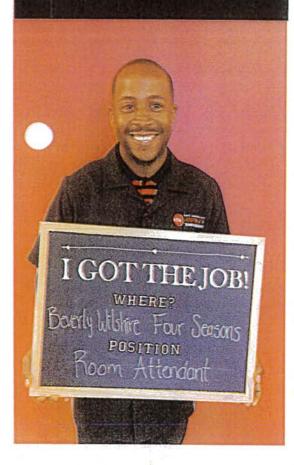
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#### Room Attendant Apprenticeship Program



#### Training Program Content



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The Room Attendant Apprenticeship Program consists of 153 hours of upfront, lecture and hands-on training by HTA Room Attendant Instructors followed by a minimum of 1,000 hours of work-based learning with their new employer. Training is comprised of Room Services (80 hours) and additional modules including Hotel Operations, Technology and Social Media, Ergonomics, and Awareness of Safety and Security (73 hours). The training is then reinforced through the AHLEI training that the students complete online as homework. Key program content and skills/knowledge includes:

Room Services (80 hours): The course provides students with the actual hands-on training and competencies needed to successfully and safely perform the duties of room attendants within the required time of fourteen rooms per day. This course will cover all facets of room cleaning including, but not limited to ergonomics, chemical cleaners, biohazards, bedmaking, bathroom, floors, amenities and more.

Upon completion of the Room Attendant Apprenticeship program, apprentices are able to:

- Practice standards in work attitude, understand expectations of employers and employ the skills necessary to satisfy and exceed those expectations.
- Identify basic cleaning tools, linens and amenities and prepare the linen cart before service.
- Understand green initiatives and eco-friendly chemical cleaners.
- Know how to enter a room following hotel policy.
- Assess and respond to different types of cleaning needs, damage, missing items or illegal items.
- Understand which protective personal equipment (PPE) is necessary for each task.
- Understand OSHA regulations and follow safe practices when dealing with sharp objects, chemical cleaners, and bloodborne pathogens.
- · Develop safe ergonomic practices related to specific work tasks.
- Understand different types of communication and appropriate etiquette for guest interactions.
- Demonstrate the ability to clean fourteen rooms in one shift and evaluate the room during the final walkthrough.



#### Room Attendant Apprenticeship Program

#### Meeting the Needs of the Growing Hospitality Industry

The Room Attendant Apprenticeship Program prepares workers for housekeeping positions in a variety of UNITE HERE Local 11 hotels. This competency-based program is approved by and registered with the U.S. Department of Labor (DOL). The program begins with 153 hours of classroom and mock hotel room training to produce highly skilled workers. Next, apprentices are hired and continue apprenticeship training on the job with ongoing review by HTA's instructors.

Our industry partners have spoken and we've heard what matters to them:

> The right skills Good work habits A great attitude!





#### How HTA Helps Businesses Meet Their Workforce Training Needs:

Most room attendants get training on the job as needed. Our program provides employers with a pool of qualified candidates who are knowledgeable of the industry standards and have a proven record of meeting employer expectations.

Candidate Assessment and Selection: Ideal Room Attendant candidates are not necessarily those with experience. Our admissions process includes an extensive interview process and looks for individuals who demonstrate the ability and strong motivation to learn the skills required to succeed in accelerated training and high-volume work environments.

Intensive Skills Training and On-Going Evaluation: Training is extremely fast-paced. During more than six-weeks of full-time training, apprentices receive instruction from our Room Attendant Instructors and develop skills through trial, error and success. After each day of training, students spend their evenings studying to reinforce the information taught during the day. At the end of the program, students earn the following certifications:

- American Hotel and Lodging Educational Institute (AHLEI)
- Hospitality Training Academy (HTA)
- · U.S. DOL Registered Apprenticeship

Continuation of Competency-Based Skills Development: As students near completion of the front-loaded curriculum, they participate in interviews with General Managers, Housekeeping Directors, and Human Resource Directors from top union hospitality employers. Once hired, training continues in accordance with the U.S. DOL apprenticeship standards, and skills are certified by demonstration of competency in the workplace by both an HTA Instructor and the employer.

## Physical Requirements for Hospitality & Grood Service Careers

Many jobs within the hospitality and food service industry require a great deal of physical stamina. Often, workers are expected to move, lift and carry items ranging in weight from 10 to 100 pounds.

The HTA's training programs are designed to give you the skills to apply and obtain these jobs. This chart lists some of the requirements employers have provided for different jobs and is designed to help you determine whether you can meet the physical demands of each classification, with or without reasonable accommodation.

#### Barista

- Move, lift, carry, push, pull, and place objects weighing up to 25 pounds without assistance.
- Stand, sit, or walk for an extended period of time or an entire shift.

#### Bartender

- Move, lift, carry, push, pull, and place objects weighing up to 50 pounds without assistance.
- Stand, sit, or walk for an extended period of time or an entire shift.
- Grasp, turn, and manipulate objects of varying size and weight, requiring fine motor skills and hand-eye coordination.
- Reach overhead, below the knees, bend, twist, pull and stoop and/or move through narrow, confined, or elevated spaces or over sloping, uneven, or slippery surfaces and steps, or up and down stairs and/or service ramps.

#### **Bar Back**

- Regularly lift and/or move up to 50 pounds.
- Stand and walk throughout a full shift, as well as lift and carry, bend, kneel, push, pull, ascend and/or descend ladders, stairs and ramps.
- Reach with hands and arms and use hands to finger, handle or feel objects, tools or controls.
- Vision abilities include close, distance and peripheral vision, as well as depth perception and ability to adjust focus.

#### **Bell Attendant**

 Requires continuous movement and full mobility to lift up to 75 pounds, and push a cart weighing up to 200 pounds.

#### **Bus Person**

- Carry, push, and/or lift up to 50 pounds.
- Stand and/or walk for long periods of time.

#### Cashier/Order Taker

- Move, lift, carry, push, pull, and place objects weighing up to 10 pounds without assistance.
- Stand, sit, or walk for an extended period of time.

#### Line Cook/Prep Cook/ Pantry Cook

- Move, lift, carry, push, pull, and place objects weighing up to 50 pounds without assistance.
- Requires full mobility.
- Able to stand, sit, or walk for an extended period of time or an entire shift.
- Reach overhead, below the knees, bend, twist, pull and stoop.

#### Dishwasher/Steward/Utility

- Move, lift, carry, push, pull, and place objects weighing up to 50 pounds without assistance.
- Reach overhead, below the knees, bend, twist, pull and stoop.
- Stand for at least 8 hours.
- Able to work with and stand hot temperatures.

#### Food Runner

- Move, lift, carry, push, pull, and place objects weighing up to 50 pounds without assistance.
- Stand, sit, or walk for an extended period of time or for an entire work shift.
- Read and visually verify information in a variety of formats (e.g., small print).
- Grasp, turn, and manipulate objects of varying size and weight, requiring fine motor skills and hand-eye coordination.
- Reach overhead, below the knees, bend, twist, pull, and stoop and/or move over sloping, uneven or slippery surfaces and steps, or up and down stairs and/or service ramps.

#### Front Desk Agent

- Perform light work exerting up to 30 pounds of force occasionally and/or 20 pounds of force frequently or constantly to lift, carry, push, pull or otherwise move objects.
- · Stand for an entire 8-hour shift.

#### Host/Hostess

 Requires continuous movement and ability to move, lift, carry, push, pull, and place objects weighing up to 10 pounds.

#### Room Attendant

- Lift, push, pull frequently up to 55 pounds.
- Perform 8-hours of physical labor.

#### Housekeeping Houseperson/ Banquets Houseperson

- Ability to grasp, move, carry, push, pull, place and/or lift
   75 pounds and pull or push carts up to 250 pounds without assistance.
- Stand, sit, or walk for an extended period of time or an entire shift and maneuver through crowded rooms and areas.
- Requires full mobility and considerable physical activity on a continuous basis for room setups, tear downs and moving of furniture and/or equipment.

#### Server/Banquet Server/ In-Room Dining Server/ Lounge Server

- Requires full mobility and continuous quick-paced movement to lift and carry up to 50 pounds and/or push food carts up to 100 pounds through crowded rooms.
- Stand, sit, or walk for an extended period of time or an entire shift.
- Grasp, turn, and manipulate objects of varying size and weight, requiring fine motor skills and hand-eye coordination and/ or reach overhead, below the knees, bend, twist, pull, stoop and/or move over sloping, uneven, or slippery surfaces and steps or up and down stairs and/ or service ramps.



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#### Requisitos Físicos para Hospitalidad y Servicio de Alimentos

Muchos trabajos dentro de Hospitalidad y la Industria de Servicio de Alimentos requieren una gran cantidad de resistencia física. Muchas veces, se espera que los trabajadores muevan, levanten y transporten artículos que varian en peso de 10 a 100 libras.

Los entrenamientos de la HTA están diseñados para brindarle las habilidades necesarias para solicitar y obtener estos trabajos. Esta tabla enumera algunos de los requisitos que los empleadores tienen para diferentes trabajos y está diseñada para ayudar determinar si puede cumplir con las demandas fisicas de cada clasificación con o sin acomodación razonable.

#### Barista

- Mover, levantar, transporter o halar objetos que pesen hasta 25 libras sin asistencia.
- Manténerse de pie, sentado o caminando durante un período de tiempo prolongado o un turno completo...

#### Cantinero

- Mover, levantar, transporter o halar objetos que pesen hasta 50 libras sin ayuda.
- Manténerse de pie, sentado o caminando durante un período de tiempo prolongado o un turno completo.
- Agarrar, girar y manipular objetos de diferentes tamaños y pesos, requiriendo habilidades motoras finas y coordinación mano-ojo.
- Capacidad de doblarse, girar, halar, agacharse y/o moverse a través de espacios estrechos, elevados, o sobre superficies y escalones inclinados, desiguales o resbaladizos o subir y bajar escaleras y/o rampas de servicio

#### Bar Back (Asistente de Cantinero)

- RLevantar y/o mover hasta 50 libras regularmente.
- Capacidad para pararse y caminar durante un turno completo, asi como levanter, transportar, empujar, halar, subir y/o bajar escaleras y rampas.
- Alcanzar con las manos y los brazos y usar las manos para tocar con los dedos, manejar o sentir objetos, herramientas o controles. Habilidad para doblarse y arrodillarse.
- Las habilidades de visión incluyen visión cercana, a distancia y periférica, así como percepción de profundidad y capacidad para ajustar el enfoque.

#### Bell Attendant (Portero)

 Requires continuous movement and full mobility to lift up to 75 pounds, and push a cart weighing up to 200 pounds.

#### **Bus Person**

- Llevar, empujar, levantar hasta 50 libras.
- Pararse y/o caminar por largos períodos de tiempo.

#### Cajero

- Mover, levantar, transporter y halar objetos que pesen hasta 10 libras sin ayuda.
- Pararse y/o caminar por largos periodos de tiempo.

#### Cocinero

- Mover, levantar, transportar y halar objetos que pesen hasta 50 libras sin ayuda.
- Requiere movilidad complete.
- Manténerse de pie, sentado o caminando durante un período de tiempo prolongado o un turno completo.
- Capacidad de alcanzar por encima de la cabeza, debajo de las rodillas, doblarse, girarse, halar y agacharse.

#### Dishwasher/Utility/(Lavaplatos)

- Mover, levantar, transportar y halar objetos que pesen hasta 50 libras sin ayuda.
- Capacidad de alcanzar por encima de la cabeza, debajo de las rodillas, doblarse, girarse, halar y agacharse.
- De pie por al menos 8 horas.
- Capaz de trabajar y soportar temperaturas calientes.

#### **Food Runner**

- Mover, levantar, transportar, halar objetos que pesen hasta 50 libras sin ayuda.
- Capacidad para pararse, sentarse o caminar durante un período prolongado o durante un turno de trabajo complete.
- Leer y verificar visualmente la información en una variedad de formatos (por ejemplo, letra pequeña)
- Agarrar, girar y manipular objetos de diferentes tamaños y pesos, requiriendo habilidades motoras finas y coordinación mano-ojo.
- Capacidad de alcanzar por encima de la cabeza, debajo de las rodillas, doblarse, girarse, halar y agacharse y/o moverse a través de espacios estrechos, confinados o elevados o sobre superficies y escalones inclinados, desiguales o resbaladizos o subir y bajar escaleras y/o rampas de servicio.

#### Front Desk Agent (Recepcionista)

- Realizar trabajos ligeros que ejerzan hasta 30 libras de fuerza ocasionalmente y/o 20 libras de fuerza con frecuencia o constantemente para levantar, transportar, empujar, halar o mover objetos.
- Capacidad de estar de pie durante un turno completo de 8 horas.

#### Anfitrión/Anfitriona

 Requiere movimientos continuos y la capacidad de mover, levantar, transportar, empujar, halar y colocar objetos que pesen hasta 10 libras.

#### Recamarera

- Levantar, empujar, y halar con frecuencia hasta 55 libras.
- · Realizar 8 horas de trabajo físico.

#### Housekeeping Houseperson/ Banquets Houseperson

- Capacidad para agarrar, mover, transportar, empujar, halar, colocar y/o levantar 75 libras y halar o empujar los carros de hasta 250 libras sin asistencia.
- Capacidad de pararse, sentarse o caminar durante un período de tiempo prolongado o un turno entero y maniobrar a través de habitaciones y áreas estrchas.
- Requiere una movilidad completa y actividad fisica considerable de forma continua para la configuración del salon y el movimiento de muebles y/o equipos.

#### Mesero/Mesero de banquete In-Room Dining Server/ Lounge Server

- Requiere movilidad total y movimiento continuo de ritmo rápido para levantar y transportar hasta 50 libras y / o empujar los carros de alimentos hasta 100 libras a través de areas abarrotadas.
- Manténerse de pie, sentado o caminando durante un periodo de tiempo prolongado o un turno completo.
- Capacidad para agarrar, girar, y manipular objetos de diferentes tamaños y pesos. Requiere habilidades motrices finas y coordinación mano-ojo y/o alcance arriba, debajo de las rodillas, doblarse, girar, halar y/o moverse sobre superficies inclinadas, irregulares o resbaladizas. Hablidad para subir y bajar escaleras y/o rampas de servicio.



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Los Angeles Hospitality Training Academy (HTA) List of Courses





Certificate Courses	是一种"自然"的"自然"的"自然"的"自然"的"自然"的"自然"的"自然"的"自然"的		STAR CHARACTER
Course/Module	Learning Objectives	Duration	Location
ServSafe Food Handler Certification	The NRA's ServSafe Food Handler Certification provides comprehensive training on food safety. The five sections are:  Basic Food Safety Personal Hygiene Cross-contamination and Allergens Time and Temperature Cleaning and Sanitation	5 Hours	On Site at Employer or HTA Office
TIPS	TIPS (Training for Intervention ProcedureS) is a dynamic, skills-based training program designed to prevent intoxication, drunk driving, and underage drinking by enhancing the fundamental "people skills" of servers, sellers, and consumers of alcohol. TIPS gives individuals the knowledge and confidence they need to recognize potential alcohol-related problems and intervene to prevent alcohol-related tragedies.	6 Hours	On Site at Employer or HTA Office
Certification Class for Prep Cooks	The HTA's 80 hour program presents students with an HTA Certification for the  "Prep Cook" Classification after taking the following modules:  ServSafe Food Handler Certification  Kitchen Math  Food Allergen Training  Knife Skills  Pan Skills  Classical Sauces  Essential Stocks  Sauté Techniques  Roasting  Grilling, Griddling, and Frying  Cold Sauces and Dressings	80 Hours	On Site at Employer or Various Sites
Customized Cooking Class	Working with incumbent culinary workers to improve their skills on current or upcoming recipes.	Varies	On site at Employer or in HTA Kitchen Site



Culinary Skills Classes			
Course/Module	Learning Objectives	Duration	Location
Kitchen Math	General overview of all math skills related to cooking, including:  Demonstrate understanding of recipe terminology  Demonstrate understanding of liquid measurement values  Ability to convert liquid measurements from one value to another  Demonstrate understanding of relationship between weight and volume measurements  Ability to increase or reduce recipe yields  Demonstrate understanding of fraction math and decimals  Demonstrate understanding of measuring utensils	3 Hours	On Site at Employer or HTA Office
Food Allergen Training	General overview of food allergies including:  Recognizing allergy symptoms  Identifying allergens  Dangers of cross-contact  Proper cleaning methods to avoid cross-contact  Specialized Training for Front of the House:  Proper communication of allergen information  Preventing cross-contact  Cleaning procedures in service areas  Special dietary requests from your guests  Dealing with allergen emergencies  Specialized Training for Back of the House:  Reading and understanding food label information  Following strong receiving procedures/food-handling  Food preparation habits to avoid cross contact  Facility cleaning and personal hygiene to prevent allergic anaphylaxis	4 Hours	On Site at Employer or HTA Office
Food Waste Prevention	The Instructor will custom-fit lessons in food prep to match your food order history. Each class will be designed to address specific food waste issues the employer currently faces. Students will learn and practice fabrication, peeling, trimming, and cutting techniques for maximum product yield. Discussion of cross-utilization potential of trim product. Analysis, demonstration, and discussion of the costs of throwing away usable product.	6 Hours	On Site at Employer or HTA Office



Course/Module	Learning Objectives	Duration	Location
Knife Skills	General overview of all knife skills for use in a kitchen:  • Selection and care of knives  • Identifying all parts of the knife	6 Hours	On Site at Employer or HTA Office
	<ul> <li>Using a utility knife safely</li> <li>Cleaning</li> <li>Carrying</li> <li>Sharpening</li> <li>Storing</li> <li>Cutting</li> </ul>		
	Positioning guiding hand correctly and safely     Cutting foods into a variety of shapes and sizes:     Julienne     Batonnet		
	<ul> <li>Chiffonade</li> <li>Dice</li> <li>Brunoise</li> <li>Paysanne</li> <li>Oblique</li> <li>Mince garlic, shallots, and parsley</li> </ul>		
Pan Skills	Properly clarify butter  Understand the proper techniques and guidelines necessary to:  Sauté Pan Sear Pan Fry Demonstrate basic egg preparations and flipping techniques Demonstrate standard breading procedures and when to use each one Understand the importance of timing when cooking multiple food items	6 Hours	On Site at Employer or in HTA Kitchen Site



Culinary Skills Classes			
Course/Module	Learning Objectives	Duration	Location
Classical Sauces	<ul> <li>Demonstrate understanding of thickening agents</li> <li>Ability to make and use a roux, slurry, and beurre manie</li> <li>Ability to make and use a mirepoix</li> <li>Demonstrate understanding of soups and sauces</li> <li>Demonstrate understanding of mother sauces: <ul> <li>Béchamel</li> <li>Veloute</li> <li>Espagnole</li> <li>Tomato</li> <li>Hollandaise</li> </ul> </li> </ul>	18 Hours (Three 6-Hour Sessions)	On site at Employer or in HTA Kitchen Site
Essential Stocks	A well-prepared stock is the foundation for a great dish. If you don't begin with a good product you cannot create a great dish. Students will learn how to make these stocks:  Beef  Veal  Chicken  Fish  Vegetable	6 Hours	On Site at Employer or in HTA Kitchen Site
Classic and Modern Soups	Soups are an essential element to any complete menu. Starting from basic stocks, students will learn the techniques necessary to create a variety of classic and modern soups, including consommé, clear soups, thick soups, "ethnic" soups, and purees.	8 Hours	On Site at Employer or in HTA Kitchen Site
Sauté Techniques	Sauté is the heart of many professional restaurants, making it essential that cooks apply proper techniques based on knowledge of the technical aspects of sauté and quick sauces.	8 Hours	On Site at Employer or in HTA Kitchen Site



Culinary Skills Classes			
Course/Module	Learning Objectives	Duration	Location
Roasting	Perfect roasting technique means understanding how to control temperature and timing to consistently produce a savory product cooked to the correct internal temperature and retaining the product's natural juices. In this class, students will work with beef, poultry, and fish to achieve properly roasted proteins. Cuts, classifications, temperatures, trussing, brines, and marinades will be discussed and practiced. In addition, students will learn to create natural jus and gravies.	8 Hours	On Site at Employer or in HTA Kitchen Site
Breakfast Cooking	Students will learn the correct methods for cooking a wide range of classic breakfast items, including starches, breakfast meats, and eggs cooked to proper doneness.	8 Hours	On Site at Employer or in HTA Kitchen Site
Grilling, Griddling, and Frying	Grilling, griddling, and frying are three of the best ways to cook dishes quickly and flavorfully. But speed must be matched with good technique and efficiency. Organization and timing are key. Emphasis will be on proper preparation and temperature control for cooking standard meats and starches.	8 Hours	On Site at Employer or in HTA Kitchen Site
Cold Sauces and Dressings	The garde-manger, or pantry kitchen, is responsible for turning out quality cold foods and platters. One of the keys to great buffet dishes is the sauce. In this class, students will learn how to create classic and modern sauces, dressings, and condiments for meats, salads, and other typical buffet items.	8 Hours	On Site at Employer or in HTA Kitchen Site



Professional Food Server			
Course/Module	Learning Objectives	Duration	Location
Dining Room Skills: High Quality Customer Service	To learn the entire process of great customer service through a combination of lecture and practical role play. Students will learn:  • The initial greeting  • Understanding the customer  • "Upselling"  Practical skills such as table service, inputting orders, and coordinating with the kitchen.	8 Hours (Two 4-hour Sessions)	On Site at Employer or HTA Office
Dining Room Skills: Wine Familiarization and Service	Wines and spirits can offer good profit margins in a dining room with a properly trained staff that can upsell the wine list. In this class, students will become familiar with the most popular wine varietals, the wine making process, flavor profiles, and how to provide guests with smooth wine service.	8 Hours (Two 4-hour Sessions)	On Site at Employer or HTA Office



Skills Enhancements			
Course/Module	Learning Objectives	Duration	Location
Basic Computer Skills	Learn the following information and skills:  Computer hardware and software  Basic keyboard and mouse skills  Introduction to Microsoft Windows  Basic internet skills  Gmail accounts	3 Weeks, 2 1/2 Hours per Session, Once a Week	HTA Office
Intermediate Computer Skills	Learn the following information and skills:     Intermediate keyboard and mouse skills     Working in Windows     Understanding how to use a search engine     Advanced Gmail     Microsoft Word and Excel     Sending and receiving attachments     Printing and laying out documents	4 Weeks, 2 1/2 Hours per Session, Once a Week	HTA Office
Basic ESL/English for Interviewing and Hospitality	Level 1 Ability:  • This program will expand the students' English vocabulary by learning to conjugate frequently used verbs in the past, future, and future progressive tenses. Adjectives and adverbs will also be introduced.  • Ability to communicate with guests, supervisors, and co-workers using proper customer service language.  • Familiarity with career ladders within the industry.  • Ability to articulate goals, both personal and professional.	12 Weeks, 2 1/2 Hours per Session, Once a Week	On Site at Employer or HTA Office
Intermediate ESL/English	Level 2 & 3 Ability:  • This program will expand the students' English vocabulary by learning to conjugate frequently used verbs in the past, future, and future progressive tenses. Adjectives and adverbs will also be introduced.  • Ability to communicate with guests, supervisors, and co-workers using proper customer service language.  • Familiarity with career ladders within the industry.  • Ability to articulate goals, both personal and professional.	12 Weeks, 2 1/2 Hours per Session, Once a Week	On Site at Employer or HTA Office



Customer Service Classes			
Course/Module	Learning Objectives	Duration	Location
Customer Service	This course will focus on the Art of Customer Service by:  • Providing clear and concise instruction on the importance of exceptional customer service  • Identify the benefits of great customer service  • Provide effective communication tools as it relates to verbal communication and body language  • Review the importance of personal appearance and proper uniform attire both on/off duty  • How to adapt to specific guest behaviors - negative and positive  • How to deal with a difficult guest  • Highlight the importance of consistency and industry standards  • Demonstrate how social media and online reviews can positively and negatively affect business	6 Hours	On Site at Employer or HTA Office
Effective Communication	This course will focus on the importance of being an effective communicator by:  Reviewing the 3 key areas of communication  Highlighting and reviewing the importance of body language and how to effectively incorporate non-verbal cues  Discussing and addressing issues that commonly arise when dealing with a challenging guest  Stressing the importance of how to diffuse a situation and when to involve management	4 Hours	On Site at Employer or HTA Office
Leadership Coaching	This course will focus on the importance of being an effective leader by:  Identifying what it means to be a leader  Providing tips on giving positive and constructive feedback to staff  Teaching the importance of staff recognition  Teaching the importance of teamwork and how supervisors set the example  Demonstrating how supervisors can be "Leaders for Life"  Providing supplemental reading materials	4 Hours	On Site at Employer or HTA Office



Customer Service Classes			
Course/Module	Learning Objectives	Duration	Location
Personal Branding	This course will focus on the importance of personal branding by:  · Identifying methods to positively affect your personal brand through grooming, professionalism, effective communication, and leadership qualities  · Demonstrating how social media can positively and negatively affect your personal brand  · Using social media to positively reinforce your personal branding to achieve career goals  · Helping develop your personal 30 second elevator pitch	4 Hours	On Site at Employer or HTA Office
Company Branding	This course will focus on the importance of company branding by:  • Explaining the power of branding and the impact that branding can have - good and bad  • Identifying the specific goals of effective branding and how it can positively reinforce a company's image  • Stressing the importance of maintaining a consistent brand message and image  • Highlighting the need to make all staff aware of the company brand and mission as Ambassadors of the brand  • Demonstrating how social media can positively and negatively affect a brand image and, ultimately, sales	4 Hours	On Site at Employer or HTA Office

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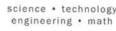
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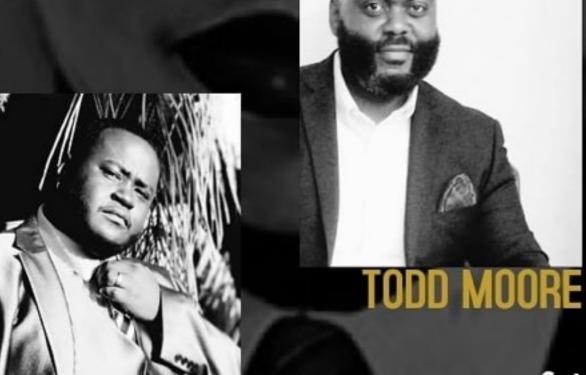
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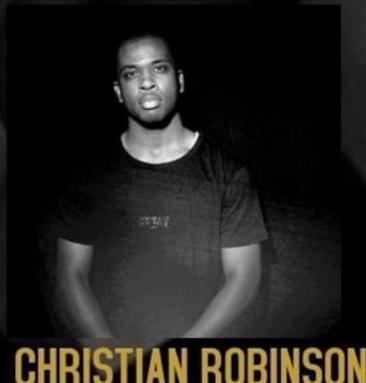
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# SNACX PRESENTS MASK OFF Workshops DIVING DEEP IN THE WORD, AND JINMASKING!

**REGISTER TODAY!** 

## **OUR SPEAKERS:**





**CHRISTIAN ROBINSON** 

Saturday October 20, 2018 La Punte Church of Christ 15124 Amar Rd, La Puente, CA 91744



#### We can help by:

- Identifying unsafe medicine use and storage
- Training you or your caregiver on medication management
- Teaching you to better manage blood pressure and blood sugar
- Educating you about medications
- Coordinating care between pharmacies and doctors
- Recommending tools to help you take your medications on time

#### Contact us today!

We can help you safely manage your medications today.



1-866-421-1964 *toll-free* 

or by email: communityoutreach@scanhealthplan.com



### Do you take several medications, or help someone manage their many medications?

Taken correctly, medications can help us feel better and live longer. But making mistakes with medications can lead to serious health problems.

The good news is that a team of experienced pharmacists and nurses is here to help. The C-MEDS program from Independence at Home helps seniors and their caregivers take medications safely for better health.

Even better news: the C-MEDS program is free.

#### **C-MEDS** Medication Safety Program



#### Do you know someone who needs help managing their medications?

Medications can help us feel better and live longer, but they can also be dangerous if taken the wrong way. Many people make mistakes when taking their medicine. In fact, about 50 percent of patients do not take their medications as prescribed.\* These mistakes can cause serious problems, ranging from falls to medical conditions, hospital stays and even death.

The good news is, we have an experienced team of pharmacists and nurses to help you manage your medications. Our goal is to help minimize problems with medicines to increase health outcomes with safe medication use. Medication Safety Program services are provided at no cost to the community.

#### Do these questions apply to you—or someone you care for?

- Do you take five or more medications?
- Does more than one doctor prescribe medications for you on a regular basis?
- Do you get your prescriptions filled at more than one pharmacy?
- Is it hard for you to take your medications as prescribed, or do you sometimes choose not to?
- Are there any medications that you need that you are unable to get?
- Do you have questions about how your medicines work and how to take them?

#### If you answered yes to any of these questions, call us today for help: 866-421-1964

To be eligible for this program, you must be:

- An adult 55 years and older who is having issues related to medication management.
- An adult caregiver who assists a person 55 years and older with their medication management.

#### \* Brown MT, Bussell JK. (2011). Medication Adherence: WHO Cares?. Mayo Clin Proc.86(4): 304-314.

#### We're here to answer your medication questions.

To learn more about our medication safety program, contact:

Independence at Home 3800 Kilroy Airport Way Suite 100 Long Beach, CA 90806

866-421-1964 toll-free 562-637-7116 phone 562-492-9236 fax

IndependenceAtHome.org



#### United Christian Women Churches of Christ

"Outreach Ministry 2018"
Donations Needed

#### Ann Douglas Shelter





Men, Women and Children underwear in original package only (all sizes)

Toiletries, toothpaste, toothbrush, mouthwash, floss, lotion and deodorant

Donations can be dropped off in the bin located in the front and back Church Foyer

Thank you and God Bless You

#### THE LEADERSHIP

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