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## **Garfield Heights Area Collaborative**

# Word of Righteousness *Family Life Center*

## **Family to Family System of Care Resource Guide**

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*Serving*

***Garfield Heights \* Maple Heights \* Walton Hills,  
Oakwood Village \* Valley View***

Word of Righteousness Family Life Center  
13455 Dressler Avenue  
Garfield Heights, Ohio 44125  
Phone: (216) 365-3336  
Fax: (216) 365-3730  
[www.worflc.org](http://www.worflc.org)

**Pastor Charles J. Lytle**  
Chairman of the Board

**Dr. Alicia M. Lytle**  
President & CEO

## ***Word of Righteousness Family Life Center***

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### **Mission**

#### **Family to Family Program**

The Garfield Heights Area Family to Family System of Care, in collaboration with The Department of Children and Family Services, seeks to assist children, youth and families in functioning better at home, school, the community, and throughout life. To accomplish this, the Family to Family program utilizes the Vroon-Vandenberg High Fidelity Wrap-around model. This model focused on the family's strengths, needs, and culture and in doing so is able to identify a team consisting of informal and formal support. The team is committed to empowering the families and is respectful of the family 'voice and choice'. Along with the Wrap-Around Specialist, the team addresses each family's individual needs with innovative and non-traditional solutions that are geared towards assisting families with meeting their goals, by utilizing resources in or near their home, neighborhood, or community.

#### **Anne E. Casey Foundation**

The primary mission of the Annie E. Casey Foundation is to foster public policies, human-service reforms, and community supports that more effectively meet the needs of today's vulnerable children and families. In pursuit of this goal, the Foundation makes grants that help states, cities, and neighborhoods fashion more innovative, cost-effective responses to these needs." Family to Family is a model program of Annie E. Casey Foundation.

#### **Garfield Heights Area Family to Family**

This resource guide is a conglomeration of this service network, which includes suburban areas such as Garfield Heights, Maple Heights, Walton Hills, Oakwood Village and Walton Hills. It is designed to provide agency professionals, community members and southeast area families with social service information. If any information in this manual is incorrect, or has changed, please notify the Garfield Heights Area Neighborhood Collaborative (Family to Family) via e-mail at [f2f@worflc.org](mailto:f2f@worflc.org). Neither the agency or the collaborative endorses any of the organizations included herein, and only provides this resource guide as a list of services reported as available.

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**Transportation**  
**Utility Payment Assistance**  
**Youth Services**

**Emergency Numbers:**

General ( <i>Ambulance, Fire, Police</i> )	911
Non-emergency Police	(216) 475-6607
Non-emergency Fire	(216) 475-4043
Adult Abuse Hotline	(216) 420-6700
Child Find	1 800 426-5678
Child Abuse Hotline	(216) 696-5437
Consumer Protection	(216) 881-3434
Domestic Violence	(216) 391-4357
First Call for Help	(216) 436-2000
Foreclosure	1 888 995-4673
HIV and STD Hotline	1 800 332-2437
Homelessness	(216) 432-0540
Job Hotline	(216) 443-2039
Legal Aid Society	(216) 687-1900
National Runaway Switchboard	1 800 786-2929
Poison Control Center	(216) 231-4455
Rape Crisis Center Hotline	(216) 619-6192
Suicide Prevention and Mental Health	(216) 623-6888
Witness/Victim Service Center	(216) 443-7345

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## Summary of Service Providers

### **Addiction**

Ala-Non/ Adult Children of Alcoholics  
Alcohol and Drug Addiction Services Board of Cuyahoga County  
Alcoholics Anonymous  
Cleveland Treatment Center  
Community Action Against Addiction  
Community Assessment Foundation  
East Side Catholic Center and Shelter  
Free Clinic of Greater Cleveland  
Hitchcock Center for Women  
IWO San  
Manna House Referral and Resource Center  
Marymount Behavioral Health Services  
McIntyre Center  
Metro Health/ Miracle Village  
Narcotic Anonymous  
Ohio Elk's Association  
Orca House Inc.  
Recovery Resources  
Reformers Unanimous  
Rosary Hall/ St. Vincent Charity Hospital  
S.T.A.R.T. Sobriety Treatment and Recovery  
St. Vincent Hospital  
Stella Mari  
U.M.A.D.A.O.P.

### **Adoption/ Foster Care Agencies & Resources**

Adoption Network Cleveland  
Applewood  
Beech Brook Weizer  
Bellefaire  
Berea Children's Home & Family Services  
Cuyahoga County Department of Children and Family Services  
Help Me Grow  
Lutheran Family Services  
Northeast Ohio Adoption Services  
Nurturing Independence & Aspirations (NIA)  
Opportunity House

## **Child Care**

Bedford Heights Day Care Incorporated  
Building Blocks Child Care  
Center for Families and Children  
Child Care Application Line  
CEOGC (Council for Economic Opportunities in Greater Cleveland)  
Claudia's Day Care Center  
Creative Early Learning Center  
Garfield Heights Community Center  
Harvard Community Center - In Home Parenting  
Indy Care Enrichment Center  
Jennings Center for Older Adults (The Learning Circle)  
Marymount Child Care Center  
Starting Point  
School of the Little Ones  
Tiny Town Academy Childcare  
William Foster Preschool  
[Word of Righteousness Child Enrichment Center](#)

## **Churches**

Affinity Baptist Church  
Alive Church  
Allen Chapel Missionary Baptist  
Allen World Ministries  
Anathoth Missionary Baptist  
Cuyahoga Valley Church  
East Mt. Vernon  
Faith Community Baptist Church  
Garfield Heights Church  
Garfield Heights Church of the Nazarene  
Garfield Heights United Methodist Church  
Gospel Home Church  
Hathaway United Methodist Church  
Holy Spirit Catholic Church  
Korean American Presbyterian Church of Cleveland  
Lutheran Church of the Covenant  
Marymount Convent Chaplain  
Momentum Christian Church  
Mount Moriah AME  
Mount Zion of Oakwood Village  
The Rock Community Church  
Saint John Lutheran Church  
Saint Monica's Church  
Saint Martin of Tours Church  
Saint Peter and Paul Catholic Church  
Saint Therese Church

Sisters of Saint Joseph  
Valley View Village Church  
Washington Alto  
Word Church, The  
[Word of Righteousness Church](#)

## **Clothing**

Angel Hands of Northeast Ohio  
Christ Child Society of Cleveland  
Christian Family Outreach  
Garfield Heights Community Center  
Goodwill  
Kids in Need  
Life Savers Ohio  
Life Services Foundation  
Love Inc  
Shoes and Clothes for Kids  
St. Paul Lutheran Church  
Suited for Men  
Woman Kind  
[Word of Righteousness Family Life Center](#)

## **Community**

Asia Service in Action, Inc.  
C.A.I.R. (Council on American-Islamic Relations)  
C. E. O. G. C.  
Heights Community Congress  
International Services Center  
Organization for Cultural Competency, LLC  
North Coast Community Homes  
Valley View Community Center

## **Cuyahoga County Health and Human Services**

Cuyahoga County Division of Environment  
Cuyahoga County Department of Public Health  
Cuyahoga County Board of Mental Retardation and Developmental Disabilities (MR/DD)  
Cuyahoga County Community Mental Health Board  
Cuyahoga County Department of Human Center Broadway  
Cuyahoga County Juvenile Court  
Department of Children and Family Services

## **Dental**

Case Western Dental Clinic  
Case Western (Geriatric Center)  
Cuyahoga Community College  
Free Medical Clinic

Metro Health Broadway Center  
Metro Health Lee / Harvard Center  
Metro Health Medical Center  
NEON Collinwood Center  
NEON Hough Center  
NEON Southeast Center  
NEON Superior Center  
St. Vincent Charity  
*Dentist Referral Hotline*

(1-800-336-8478)

## **Domestic Violence**

Batterer's Intervention Program  
Children Who Witness Violence  
Cleveland Rape Crisis Center  
Teen Self Awareness  
YWCA of Cleveland Domestic Violence Outreach

## **Education**

Education Alternatives  
Boy Hope Girls Hope  
Cleveland Reads  
Cleveland Scholarship Programs, Inc.  
Cleveland Municipal School District  
Miles Elementary  
John Adams  
John F Kennedy High School  
Cuyahoga Heights Schools  
Cuyahoga Heights Elementary School  
Cuyahoga Heights Middle School  
Cuyahoga Heights High School  
Education Alternatives  
Educational Services Center of Cuyahoga County  
Entrepreneurship Preparatory School  
Families Learning Together  
Garfield Heights City Schools  
Elmwood Elementary School  
I Can Schools  
William Foster Elementary School  
Maple Leaf Intermediate School  
Garfield Heights Middle School  
Garfield Heights High School  
Cuyahoga Valley Career Center  
Trinity High School  
Maple Heights Board of Education City School District  
Maple Heights High School  
Maple Heights Community Connections



Milkovich Middle School  
Dunham Elementary  
Raymond Elementary  
Rockside Elementary  
Stafford Elementary

## **Employment and Training**

Absolute Health Services, Inc.  
AARP (American Association of Retired Persons)  
Bureau of Vocational Rehabilitation  
Champion Staffing  
City of Cleveland, One Stop Career Center  
Cleveland Adult Education  
Cleveland Job Corps  
Council for Economic Opportunities in Greater Cleveland  
Cuyahoga Community College  
Cuyahoga Valley Career Center  
Cuyahoga Workforce Development Department  
Employment Alliance  
Employment Connection  
Employment and Family Services  
Felons for Hire (Boxers against Drugs)  
Garfield Heights Chamber of Commerce  
Goodwill Industries of Greater Cleveland  
Hard Hatted Women  
Jobs Partnership of Cleveland  
Labor Ready  
LEAP  
Legacy Staffing  
Life Skills Center  
Manpower Professional  
LNE & Associates  
Ohio Department of Job and Family Services  
Reading Enrichment for Adult Development (READ)  
Seeds of Literacy(Adult Education)  
Small Business Information Center  
Towards Employment, INC.  
Vocational Guidance Services  
Web Search  
Women In Transition/Displaced Homemakers Program  
Women's Re-Entry Resource Network

## **English Language**

Knights of Columbus  
Mosaic Church

## **Ex-Offenders**

Felons for Hire  
Just Like Us  
Lutheran Metropolitan Ministries  
Northeast Ohio Reentry Coalition, Inc.  
Reformers Unanimous  
Towards Employment  
Women's Re-Entry Network

## **Eye Care**

Cleveland Sight Center  
Lens Crafters, Gift of Sight

## **Family Planning**

Adolescent Pregnancy Clinic  
Alternaterm Pregnancy Services  
Birthright, Inc.  
Planned Parenthood of Greater Cleveland  
Preterm  
Womankind Maternal and Prenatal Care Center

## **Financial Assistance**

C. E. O. G. C.  
Catholic Charities Services  
Cleveland Housing Network  
Cleveland Mediation Center  
Consumer Credit Counseling Service of Northeastern Ohio  
Consumer Protection Association  
Cuyahoga County Department of Employment and Family Services  
Eden Inc.  
Salvation Army  
Social Security Administration  
Spanish American Committee  
United Way's First Call for Help  
Veterans Service Commission of Cuyahoga County  
[Word of Righteousness Family Life Center](#)

## **Food Nutrition & Community Meals**

Affinity Missionary Baptist Church  
Angel Food Ministries  
Catholic Charities Services of Cuyahoga County  
CEOGC (Council for Economic Opportunities in Greater Cleveland)\  
Christian Family Outreach  
Cleveland Food bank  
Garfield Heights Civic Center  
Garfield Heights Church of the Nazarene

God's Tabernacle of Faith Church  
Holy Spirit Catholic Church  
Hunger Network  
Maple Heights Food Pantry  
The Rock Community Church  
Walton Hills Food Pantry  
[Word of Righteousness Family Life Center](#)

### **Foreclosure**

Cleveland Mediation Center  
Don't Borrow Trouble  
Empowering & Strengthening Ohio's People (ESOP)  
Neighborhood Housing Services (NHS)

### **Furniture/Appliance**

C. E. O. G. C.  
Cleveland Furniture Bank  
Cleveland Housing Network  
D & D Liquidation  
Jacklin's Furniture & Appliance  
Lst Furniture  
Northcoast Hotel Liquidation  
West 25<sup>th</sup> Furnishings & Appliances

### **G.E.D**

Garfield Heights Library  
Maple Heights Library  
Remington College

### **Grief Support**

Bereavement Care Resource  
Cornerstone of Hope  
Hospice of the Western Reserve

### **Health/Wellness**

Adult Wellness Center  
American Sickle Cell Anemia Association  
American Red Cross  
Curves  
Garfield Heights Recreation Center  
Johnson Dance and Gymnastics  
Marymount Hospital Diabetes Center  
Marymount Hospital Kids Fit Program  
Marymount Physician Referral Line  
Metro Health Buckeye Health Center  
Northeast Ohio Neighborhood Health Services

Nutriweight Solutions  
St. Luke's Health Care Center  
The Ohio State University Extension  
University Hospitals of Cleveland  
Workout Factory

## **HIV/AIDS**

AIDS Housing Council  
AIDS Taskforce  
Care Alliance  
Circle of Care Project  
The Free Clinic of Greater Cleveland  
YMCA (Southeast Branch)

## **Homeless Shelters**

2100 Lakeside Men's Shelter  
Angeline Christian Home  
Care Alliance  
Children Community Access Program/Urban Connections  
City Mission  
Continue Lock  
East Side Catholic Center and Shelter  
Family Transitional Housing, Inc.  
Interfaith Hospitality Network  
Laura Homes  
New Life Community  
Project Heat  
Salvation/Harbor Light  
Transitional Housing Inc.  
West Haven Youth Shelter  
West Side Catholic Center

## **Hospitals**

Cleveland Clinic  
Marymount Hospital  
Metro Health Medical Center  
N.E.O.N.  
Rainbow Babies & Children  
Ronald McDonald House  
St. Vincent Charity  
University Hospitals

## **Housing Programs**

C.E.O.G.C. (Council for Economic Opportunities of Greater Cleveland)  
Cleveland Action to Support Housing (CASH)  
Cleveland Housing Network

Cuyahoga County Department of Development  
Community Reinvestment  
Cuyahoga Metropolitan Housing  
Consumer Credit Counseling  
Consumer Protection Association  
Cogswell Hall  
Heights Community Congress  
L'Arche Cleveland  
Midwest Homes  
Neighborhood Housing Services (NHS)  
Slavic Village Development  
Union Miles Development Corporation  
University Settlement Home Buyers Education

### **Immunizations**

Cuyahoga County Board of Health

### **Janitorial Services**

J & J Janitorial & Paper Supplies Inc  
Ossie Janitorial Service

### **Legal Services**

Cuyahoga County Child Support Enforcement Agency  
Cuyahoga County Juvenile Court  
Cuyahoga County Probate Court  
Guardian Ad Litem Project  
Hard Hatted Women  
Keysource  
Legal Document Service Corporation  
Legal Aid Society of Cleveland  
Public Defender's Office Juvenile Division  
Witness/Victim Service Center

### **Libraries**

131<sup>st</sup> St. Public Library  
Fleet Public Library  
Garfield Heights Public Library  
Independence Public Library  
Maple Heights Public Library

### **Mental Health Services**

Applewood  
Berea Children's Home and Family Services  
Beech Brook  
Bellefaire Residential

Lutheran Family Services  
Magnolia Club House  
Marymount Behavior Health Center  
Mental Health Services for Homeless Persons, Inc.  
Metro Health Buckeye Health Center  
Milestones Organization  
Mobile Crisis Unit  
Parmadale  
Recovery, Inc.  
Signature Health (Formerly North Coast)  
St. Vincent Charity Hospital

### **Parenting**

Beech Brook  
Center for Families and Children  
Cleveland Municipal Schools  
Hillcrest Hospital  
Interlink Help Me Grow  
Marymount Hospital  
Metro Health Hospital  
MOMS FIRST Program (Formerly Healthy Start)  
Options for Families and Youth  
Parent Advocate  
Tot-Line  
Tremont Neighborhood Opportunity Center

### **Parks/Recreation/Cultural Arts**

Boys & Girls Club  
Children's Museum  
Cleveland's Museum of Art  
Cleveland Music School Settlement  
Cleveland Metro Park Zoo  
Cranwood Park  
Crudele Park  
Dan Kostel Recreation Center  
Forestdale Park  
Frank J. Debelak Park  
Garfield Park  
Great Lakes Science Center and Omnimax Theater  
Health Space Cleveland  
Jack C. Donovan Park

### **Rape/Sexual Assault Services**

Alpha Clinic  
Rape Crisis Center

## **Senior Citizens**

AARP- Senior Community Services Employment Program  
CHORE Program  
Cuyahoga County Department of Senior and Adult Services  
Department of Senior and Adult Services  
First Call for Help (Program from United Way of Cleveland)  
Legal Aid Society of Cleveland  
Long Term Care Ombudsman  
Mead House University Settlement  
National Caucus and Center on Black Aged, Inc. Employment Program  
Recovery Resource Older Adult Services  
Senior Center

## **Special Needs Services**

Cleveland Hearing and Speech Center  
Cleveland Sight Center  
Cuyahoga County Board of Mental Retardation and Developmental Disabilities  
Help Me Grow  
Ohio Bureau of Services for the Visually Impaired  
Ohio Bureau of Vocational Rehabilitation  
Services for Independent Living  
United Cerebral Palsy of Greater Cleveland

## **Tax Information**

Central Collection Agency  
Federal (IRS)  
Homestead Exemption  
Real Estate Appraisal  
Regional Income Tax Agency  
State Division of Taxation

## **Transportation**

Americab  
Boston's Shuttle Services  
Community Responsive Transit of Cleveland Regional Transit Authority  
Regional Transit Authority (RTA)  
Yellowcab

## **Utility Payment Assistance**

Cleveland Electric Illuminating Company  
Cleveland Housing Network – Housewarming Program  
Cleveland Public Power  
Consumer Protection Association  
Cuyahoga County Auditor  
Cuyahoga County Department of Senior and Adult Services

Division of Water  
East Ohio Gas Company  
First Call for Help  
Ohio Consumers' Counsel  
Ohio Empowerment Center  
Percentage of Income Payment Plan (PIPP)  
Salvation Army  
Winter Crisis Program

## **Voter Information**

Cuyahoga County Board of Elections

## **Youth Services**

### **Alcohol/Drug Services for Adolescents:**

Alateen  
Bellefaire  
Center for Substance Abuse Treatment, The  
Covenant Inc., The  
New Directions Inc.  
Northern Ohio Recovery  
Rap Art Center  
S.A.D.D. (Students against Destructive Decisions)  
Westhaven Youth Center

### **Youth Programs**

Big Brothers Big Sisters of Greater Cleveland  
Boys and Girls Clubs of Cleveland  
Boy Scouts of America  
Business Volunteers Unlimited  
Campus Life  
Employment Connection (Formerly-One-Stop Career Center)  
E-City  
Girl Scouts of North East Ohio  
Maple Heights Boys League  
Y.M.C.A. – Southeast Branch

### **Mentoring**

Ladies in Training for Excellence  
Visions for the Future

### **School Supplies**

Kids in Need



## Summer Camp/Activities

God's Tabernacle of Faith

Hard Hatted Women

International Services Center

[Word of Righteousness Child Enrichment Center](#)

*See Child Care*

## Government

### Federal

Federal Citizen Information Center ([www.usa.gov](http://www.usa.gov)) 1 800 333-4636

**President** Barack Obama (D)

1600 Pennsylvania Avenue

Washington, D.C. 20500

[president@whitehouse.gov](mailto:president@whitehouse.gov)

1 202 456-1414

**Senator** George V. Voinovich (R)

Federal Building

1240 East 9<sup>th</sup> Street, Suite 3061

Cleveland, OH 44199

(216) 522-7095

Fax: (216) 522-7097

524 Hart Senate Office Building

Washington, D.C. 20510-3504

[Voinovich.senate.gov](http://Voinovich.senate.gov)

1 202 224-3353

Fax: 1 202 228-1382

TDD: 1 202 224-6997

**Senator** Sherrod Brown (D)

1301 East 9<sup>th</sup> Street, Suite 1710

Cleveland, OH 44114

(216) 522-7272

Fax: (216) 522-2239

455 Russell Senate Office Building

Washington, D.C. 20510

[Brown.senate.gov](http://Brown.senate.gov)

1 202 224-2315

Fax: 1 202 228-6321

### U.S. Congressional District 10

Dennis Kucinich (D)

14400 Detroit Avenue

Lakewood, OH 44107

(216) 228-8850

Fax: (216) 228-6465

2445 Rayburn House Office Building

Washington, D.C. 20515

1 202 225-5871

Fax: 1 202 522-5745

**U.S. Congressional District 11**

Marcia L. Fudge (D)

4834 Richmond Road, Suite 150  
Warrensville Heights, OH 44128

(216) 522-4900

Fax: (216) 522-4908

1009 Longworth House Office Building  
Washington, D.C.20515

1 202 225-7032

Fax: 1 202 225-1339

**State**

Ohio.gov

State of Ohio Information

(216) 787-3000

Ohio Legislative Information Center

1 800 282-0253

**Governor Ted Strickland (D)**

Governor's Office

Riffe Center, 30<sup>th</sup> Floor

77 South High Street

Columbus, OH 43215-6108

(614) 466-3555

Fax: (614) 466-9354

**Ohio Senate District 25**

Nina Turner (D)

17111 Kenyon Road

Shaker Heights, OH 44120

(216) 701-6986

*Senate Building*

Room #226, Second Floor

Columbus, OH 43215

(614) 466-4583

Fax: (614) 466-4120

senatorturner@maild.sen.state.oh.us

**County**

General Information

(216) 443-7178

[www.cuyahogacounty.us](http://www.cuyahogacounty.us)**Local****Mayor:** Vic Collova

(216) 581-9002

**Law Director:** David E. Mack

(216) 475-0824

**Director of Parks & Recreation:** Jim Bukac

(216) 475-7272

Civic Center

(216) 475-1100

**City Council Members:**

Council President: Frank Geraci Jr.

(216) 271-6212

Ward 1: Michael Dudley Sr.	(216) 324-7661
Ward 2: Nancy Marincic	(216) 641-8683
Ward 3: Michael T. Nenadovich	(216) 641-7056
Ward 4: Debra Sarnowski	(216) 587-0083
Ward 5: Joseph M. Suster	(216) 475-5190
Ward 6: Tracy E. Mahoney	(216) 581-3495
Ward 7: Thomas Vaughn	(216) 663-8837

**City Council** meets at 7:00 p.m. on the 2<sup>nd</sup> & 4<sup>th</sup> Mondays of the month.

### **Municipal Court:**

5555 Turney Road

Garfield Heights, OH 44125

(216) 475-1900

Judges: Jennifer P. Weiler

Deborah J. Nicastro

## **Addiction**

### **Alcohol/Drug Services for Adults**

#### **AlA-non/Adult Children of Alcoholics**

75 Public Square Suite #701

Cleveland, OH 44113

For nearest meeting location

Tel: (216) 621-1381

**Service:** Support groups for friends and relatives of people with alcohol dependency. Provides speakers and publishes a newsletter.

#### **Alcohol and Drug Addiction Services Board of Cuyahoga County**

614 Superior Ave Suite 300

Cleveland, OH 44113

Tel: (216) 348-4830

Fax: (216) 348-4834

**Service:** Treatment, Prevention, Referral, and Resource Library, Information Distribution

**Mission:** To minimize the harmful impact of substance abuse and dependence by developing, maintaining, and advancing a coordinated network of comprehensive services focused on wellness/prevention and recovery.

#### **Alcoholics Anonymous**

*Cleveland Office*

3950 Chester Avenue

Cleveland, OH 44114

Tel: (216) 431-4131 must call first to set up assessment

Hours: Monday-Thursday 8:00am-5:00pm; Friday 8:00am-4:30pm

2900 Detroit Road

Cleveland, Ohio 44102

(216) 781-9222

Hours: Monday-Thursday 9:00am-5: 30pm; Friday 9:00am-12: 30pm

*Lakewood Office*

14805 Detroit Road

Lakewood, OH 44107

Tel: (216) 923-4001

Hours: Monday-Thursday 9:00am-5: 30pm; Friday 9:00am-12: 30pm

24-Hour help line: (216) 431-4131

**Service:** Provides information, assessment, referral, intensive day treatment, aftercare, and relapse prevention and case management for substance abusers. Offers specific programs assistance programs for businesses, mental health and personal development services, and prevention services to schools.

## **Cleveland Treatment Center**

1127 Carnegie Avenue

Cleveland, OH 44115

Tel: (216) 861-4246

Hours: Monday-Friday 9:00am-5:00pm

**Service:** Offers counseling, methadone maintenance, outpatient detoxification, individual and group counseling, criminal justice system liaison, vocational guidance, social services, and medical evaluation and services to adults with chemical dependencies. Sponsors educational prevention programs for seniors and children.

Offers treatment for pregnant, addicted females, and AIDS education and outreach.

Intake fee: 883.00 (but, accepts Medicaid).

## **Community Action against Addiction**

5209 Euclid Avenue

Cleveland, OH 44103

Tel: (216) 881-0765

Hours: vary according to program

**Service:** Provides drug treatment services for adult addicted to opium, cocaine, and other narcotics. Services include methadone maintenance, outpatient detoxification, cocaine treatment, outpatient counseling, and drug and AIDS education and training.

## **Community Assessment and Treatment Services**

8415 Broadway Avenue

Cleveland, OH 44105

Tel: (216) 441-0200

Also: 5000 Euclid Ave.

Cleveland, Ohio 44113

Outpatient: 431-3800 (5000 Euclid Ave., Cleveland, Ohio 44103)

Hours: vary according to program

**Service:** Offers a residential treatment program for men and women who are court referred. Provides drug and alcohol assessments, weekend alternatives program, and an 8-week intensive outpatient drug and/or alcohol program, with a 12-week aftercare program. Specialized programs run a longer duration, and clients will be placed after an assessment.

Cost: Varies with program. Will accept Medicaid

## **East Side Catholic Center and Shelter**

P.O. Box 20177

Cleveland, OH 44120

Tel: (216) 231-5556

Hours: Monday-Friday 8:00am-5:00pm

24 hours emergency shelter

**Service:** Offers a six-month residential treatment program for women and their children.

Program accepts male children up to the age of 12. Provides aftercare for 18 months.

## **Free Clinic of Greater Cleveland**

12201 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 721-4010

Hours: Monday-Friday 5:30pm-7:30pm

**Service:** Offers a substance abuse outpatient treatment program (six to ten weeks).

## **Hitchcock Center for Women**

1227 Ansel Road

Cleveland, OH 44108

Tel: (216) 421-0662

Hours: Monday-Friday 9:00am-5:00pm

**Service:** Offers an inpatient and outpatient drug and alcohol treatment program for women.

Short-term inpatient lasts for 30-45 days and long term lasts for 90-120. Moms can bring children in up to the age of three. Outpatient treatment lasts for 4-6 weeks and offers aftercare for 6 months upon the completion of treatment. Also offers a 2-year transitional housing program for moms that have completed the treatment program.

Eligibility: Chemically dependent and recovery focused.

## **IWO SAN**

13211 Chapel Side Avenue

Provide counselors and clinical services

Tel: (216) 295-9404

## **Manna House Referral and Resource Center**

8019 Cedar Avenue

Cleveland, OH 44103

Tel: (216) 432-2598

Mission: To provide a holistic services and support to the recovering addict, their children, other family members and friends.

Hours: 8:00am-12:00pm Monday –Friday Drop In Center on Saturday

**Service:** Support groups, fellowship, Referral to Community Agencies, Spiritual 12-step, Clothing assistance, spiritual counseling, and sober housing information.

## **Marymount Behavioral Health Services (MBHS)**

12300 McCracken Road  
Garfield Heights, Ohio 44125  
Tel: (216) 581-0500 Ext. 2454

**Service:** Alcohol/Drug assessments, Inpatient, mental health, chemical dependency. Partial Hospitalization.

## **McIntyre Center**

6285 Pearl Road, Suite 26  
Parma Heights, Ohio 44130  
Tel: (440) 887-1100  
Fax: (440) 887-1103

Web: [www.mcintyrecenter.com](http://www.mcintyrecenter.com)

**Service:** Outpatient Treatment, Alcohol and Drug Treatment, Counseling, Assessments, and D.I.P. (Driver Intervention Program) 72 Hour Weekend.

## **Metro Health/Miracle Village**

Outhwaite Homes Estate  
4500 Kennard Court  
Cleveland, OH 44104  
Tel: (216) 431-2327 x129 Coordinator  
Hours: Monday-Friday 8:30am-5:00pm

**Service:** Highly structured 30-day or less residential treatment program for chemically dependent mothers and their children, up to the age of 13. Services also include primary housing, aftercare, parenting education, and counseling, case management and prevention education for up to 21 months.

Special Programs/Groups: Pregnant/postpartum.

## **Narcotics Anonymous**

Tel: (888) 438-4673

**Service:** Assists persons in their efforts to overcome their addiction through mutual support at weekly meetings.

## **Ohio Elk's Association**

36 Apple Hill  
Springfield, OH 45504  
Tel: (937) 525-9834  
Fax: (937) 525-9834

**Service:** Drug Awareness Program

## **Orca House, Inc.**

1909 East 89<sup>th</sup>.Street  
Cleveland, OH 44106

Tel: (216) 231-3772

Hours: 8:30-5:00pm Monday-Friday

**Service:** Provides 30 to 90 day residential, primary treatment to adult males and females identified as chemically dependent, Intensive outpatient services, and aftercare services.

## **Recovery Resources**

3950 Chester Ave.

Cleveland, OH 44114

Tel: (216) 431-4131

Contact: Intake Office (216) 431-4131 x1107 or x1206

**Service:** Recovery Resources has 19 different programs serving men, women, adolescents and children, homeless persons, the elderly, persons with mental/developmental disability, persons involved with the criminal justice system, persons living with HIV/Aids and dually diagnosed persons.

## **Reformers Unanimous**

Broadview Heights Baptist Church

9850 Broadview Road

Broadview Heights, Ohio 44147

Tel: (440) 546-1870

**Service:** Christ-centered addictions program that directs the intemperate back to God's support group, the local church.

## **Rosary Hall/St. Vincent Charity Hospital**

2351 East 22<sup>nd</sup> Street

Cleveland, OH 44115

Tel: (216) 363-2580

**Service:** Offers a 3 to 5 day detoxification program, 5-week outpatient program, and 12-week aftercare program. Programs are for men and women.

## **S.T.A.R.T. Sobriety Treatment and Recovery Teams**

Cuyahoga County Department of Children & Family Services Requirement: (216) 696-KIDS referral

**Service:** Works with families who are referred to CCDFS who have given birth to a child who has been exposed to drugs in utero. Program provides family with a caseworker and family advocate to link families into treatment, as well as community programs in order to strengthen the family and prevent the removal of the children.

## **St. Vincent Charity Hospital**

Tel: (216) 254-0137

**Service:** Drug/Alcohol Assessments

## **Stella Maris**

1320 Washington Avenue

Cleveland, OH 44113

Tel: (216) 781-0550

*Residential Treatment*

Tel: (216) 621-5335

**Service:** Provides chemical dependency treatment for adults. This service includes a medical detoxification unit, 5-7 days for alcohol and 7-10 days for opiates, and a 90-day residential halfway house for indigent males. They also provide job referral services, food, clothing, and lodging for destitute alcoholics. Program does not offer outpatient or aftercare.

## **Urban Minority Alcoholism and Drug Abuse Outreach Program (UMADAOP)**

1215 East 79<sup>th</sup> Street

Cleveland, OH 44103

Tel: (216) 361-2040

Fax: (216) 361-1856

Hours: 9:00am-6:00pm Monday-Friday

**Service:** Serving residents of the community and beyond, provides programs including abuse, alcoholism, and resources for better living and foster care.

## **UMADAOP/Hispanic**

3305 W.25<sup>th</sup>

Cleveland 44109

Tel: (216) 459-1222

Evaluation and prevention of substance abuse in Cleveland schools.

M-F, 9-5; K-8 grades

## **Adoption/Foster Care Agencies & Resources**

### **Adoption Network Cleveland**

4614 Prospect Avenue, Suite 550

Cleveland, Ohio 44103

Tel: (216) 325-1000

Fax: (216) 881-7510

Web: [www.adoptionnetwork.org](http://www.adoptionnetwork.org)

Hours: Monday-Friday 8:00

### **Applewood Centers, Inc.**

3518 West 25<sup>th</sup> Street

Cleveland, OH 44109

Tel: (216) 741-2241 ext. 1285

Hours: Monday-Friday 8:30am-5:00pm

**Service:** Traditional adoption services and works with other agencies and families in the following areas: foreign adoptions, foster care to adoption situations and agency-assisted independent adoptions.



## **Beech Brook Weizer Adoption**

11801 Buckeye Rd.  
Cleveland, OH 44120  
Tel: (216) 831-2255

**Service:** Provides youth-focused services, treatment foster care, day treatment, individual/family counseling, play therapy, family health services, residential treatment, Gund School for children in residential treatment, school based CSP, family preservation, Spaulding adoption program

## **Bellefaire**

Adoption Center  
22001 Fairmount Blvd.  
Shaker Heights, OH 44122  
Tel: (216) 932-2800

**Service:** International home studies, domestic adoptions, placement of children with special needs, open adoptions, support, counseling, education and assessment services.

## **Berea Children's Home and Family Services**

202 East Bagley Road  
Berea, Ohio 44017  
Tel: (440) 234-2006  
Web: [www.bchfs.org](http://www.bchfs.org)

**Service:** Collaborates with custodial agencies to develop adoptive homes for their waiting children. Services include pre-service training, home studies, assistance with the matching process, placement supervision, finalization and post-finalization services.

## **Cuyahoga County Department of Children and Family Services**

3955 Euclid Avenue  
Cleveland, OH 44115  
Tel: (216) 431-4500  
Web: [cfs.cuyahogacounty.us](http://cfs.cuyahogacounty.us)

## **Help Me Grow & Healthy Ohioan's Help Line**

Tel: 1-800-755-4769

**Service:** Distributes Ohio Adoption Guides and assists in locating adoption agencies in specific areas. Other services include a family tip line.

## **Lutheran Family Services**

4100 Franklyn Boulevard  
Cleveland, OH 44113  
Tel: (216) 281-2500  
Fax: (216) 281-2506  
Email: [info@lfsohio.org](mailto:info@lfsohio.org)  
Web: [www.lfsohio.org](http://www.lfsohio.org)

Service: Trauma Intervention, Individual-couples-family-group therapy, adoption services, pregnancy counseling, School Outreach, Community Outreach.

## **The Purple Project**

16781 Chargin Boulevard, suite 129

Shaker Heights, OH 44120

Tel: (216) 269-6667

Web: [www.purpleproject.com](http://www.purpleproject.com)

**Service:** support network for aging-out kids.

## **Northeast Ohio Adoption Services**

Maple Heights Office/Maple Heights Presbyterian Church

15715 Libby Road

Cleveland, Ohio 44137

Tel: (216) 581-9710

Hours: Monday-Friday 10:00am-4: 30pm

**Service:** Places special needs children that have been referred by county agencies into homes. Provides training courses and support services for families interested in adoption at no cost.

## **Nurturing Independence & Aspirations (NIA)**

YWCA Greater Cleveland

4019 Prospect Avenue

Cleveland, OH 44103

Tel: (216) 881-6878

Fax: (216) 881-9922

Web: [www.ywcaofcleveland.org](http://www.ywcaofcleveland.org)

**Service:** for young women transitioning from the foster care system. Life skills, GED program, independent living, job readiness, parenting

## **Opportunity House**

4740 Turney Road

Garfield Heights, OH 44125

Tel: (216) 862-1577

Hours: 8:00 am-5:00 pm Monday-Friday

**Service:** Provides permanent supportive housing, targeting youth who are aging out of foster care.

## **Child Care**

### **Bedford Heights Day Care Incorporated**

21881 Libby Rd  
Bedford, OH 44146-  
Tel: (216) 663-3939

**Service:** 18 months to 12 years old, accepting vouchers have a sliding scale option, and in the summer the kids go on field trips once a day and once a week during the school year.

### **Bright Start**

4477 E 131st St  
Cleveland, OH  
Tel: (216) 662-0036

### **Building Blocks Child Care Center**

9308 Garfield Blvd  
Cleveland, OH 44125  
Tel: (216) 441-0190

### **Center for Families and Children**

#### **Early Head Start Home-base Program**

Tel: (216) 325-9261

**Service:** Each week a home visitor will share fun activities that you can do with your infant or toddler. A family advocate is available to assist with family needs. They is a gathering twice a month to socialize with other families. This program services children from birth to age 3 and children with disabilities.

### **Child Care Application Line**

Tel: (216) 987-7346

### **CEOGC (Council for Economic Opportunities in Greater Cleveland)**

1228 Euclid Avenue, Suite 700  
Cleveland, Ohio 44115  
Tel: (216) 696-9077

### **Claudia's Day Care Center**

10800 Granger Road  
Garfield Heights, OH 44125  
Tel: (216) 475-2391

## **Creative Early Learning Center**

5400 Transportation Blvd suite # 14  
Garfield Heights, OH 44125  
Tel: (216) 581-9400

## **Harvard Community Center - In Home Parenting**

18240 Harvard Avenue  
Cleveland, OH 44128  
Tel: (216) 991-8585  
Fax: (216) 991-3818

## **Indy Care Child Care Center**

5531 Canal Rd  
Valley View, OH 44125  
Tel: (216) 520-1503

## **Jennings Center for Older Adults (The Learning Circle)**

10204 Granger Rd  
Garfield Heights, OH 44125  
Tel: (216) 581.2900  
Fax: (216)-581-4505  
**Service:** Transportation to and from school. Summer Camp.

## **Marymount Child Care Center**

12215 Granger Rd.  
Garfield Heights, OH 44125  
Tel: (216) 581-3540  
Fax: (216) 581-3564  
Email: [marymountcare@aol.com](mailto:marymountcare@aol.com)  
Hours: M-F 6:30am-6:00pm  
**Service:** Marymount Child Care has an intergenerational campus that provides quality child care, pre-school, and summer programs for children ages 18 months to 12 years of age.

## **School of the Little Ones**

14502 Granger Rd.  
Maple Heights, OH 44137  
Tel: (216) 518-7735  
Hours: M-S 6:00am-12:00 pm  
**Service:** Provide quality child care, infants, and pre-school, from ages 6 weeks to 12 years of age.

## **Starting Point**

2000 East 9<sup>th</sup> Street, Suite 1400  
Cleveland, Ohio 44115  
Tel: (216) 575-0061

### **Tiny Town Academy Childcare**

7920 Garfield Blvd,  
Garfield Heights, OH 44125  
Tel: (216) 271-7450

### **William Foster Preschool**

12801 Bangor Ave.  
Garfield Heights, Ohio 44125  
Tel (216) 475-8123  
Fax (216) 475-8080

**Service:** Financial assistance with low income families.

### **Word of Righteousness Child Enrichment Center**

13455 Dressler Avenue  
Garfield Heights, OH 44125  
Tel: (216) 365-3336  
Web: [www.worflc.org](http://www.worflc.org)  
E-Mail: [cec@worflc.org](mailto:cec@worflc.org)

**Service:** School-Age Center. Provide quality before and after school programs, extended care to half-day kindergarten students and summer programs for children ages 5-12 years of age

## **Churches**

### **Affinity Baptist Church**

4411 E 175th St  
Cleveland, OH 44128-3598  
Tel: (216) 283-4365

### **Alive Church**

9010 Garfield Blvd  
Garfield Heights, OH 44125  
Tel: (216) 640-9292  
Service: Sundays 9:00 am-10:30 am

### **Allen Chapel Missionary Baptist**

9333 Miles Ave  
Cleveland, OH 44105  
Tel: (216) 883-5565

### **All Nations Deliverance Ministries International**

15715 Libby Road  
Maple Heights, OH 44137  
(216) 662-6684

### **Allen World Ministries**

5977 Bear Creek Dr # 401  
Cleveland, OH 44146-2914  
Tel: (440) 439-0542

### **Anathoth Missionary Baptist Church**

4118 E 131st St  
Cleveland, OH 44105-5567  
Phone: (216) 283-6389

### **Cuyahoga Valley Church**

5055 E. Wallings Rd.  
Cleveland, OH 44147  
Tel: (440) 746-0404  
Web: [www.cuyahogavalleychurch.com](http://www.cuyahogavalleychurch.com)

**Service:** Food Pantry - Our congregation and ministry teams support the “Oak Cupboard” food pantry on the bottom floor at CVC. Any staff has access to the pantry and will gladly help you with a variety of fresh groceries.

### **East Mt Vernon Baptist Church**

4164 E 123rd St  
Cleveland, OH 44105  
Tel: (216) 441-0596

### **Faith Community Baptist Church**

5300 E 138th Street  
Garfield Heights, OH 44125  
Tel: (216) 581-0010

### **Garfield Heights Church**

5711 Turney Rd.  
Garfield Heights, OH 44125  
Tel: (216) 587-2660

### **Garfield Heights Church of the Nazarene**

5711 Turney Road.  
Garfield Heights, Ohio 44125  
Tel: (216) 587-2660

**Service:** Emergency supply of canned and non-perishables. Serving the 44125 area of low income or temporary hardship/may receive service twice a month—Monday through Thursday, by appointment.

### **Garfield Heights United Methodist Church**

4977 Turney Rd.

Garfield Heights, OH 44125  
Tel: (216) 641-4149  
Web: www.umc.org

### **God's Tabernacle of Faith Church**

12700 Broadway Ave  
Cleveland, OH 44125  
Tel: (216) 587-2255  
Tel: (216) 355-9477

**Service:** Angel Food Ministries—Low cost food. Free bread and pastries on Friday mornings starting at 10:00am.

### **Gospel Home Church**

14707 Alexander Rd.  
Walton Hills, OH 44146  
Tel: (1-440-439-6555)  
Fax: (1-440-439-2992)  
Web: info@thegospelhouse.com

### **Hathaway United Methodist Church**

6060 Turney Road  
Garfield Heights, OH 44125  
Tel: (216) 663-8438  
Web: www.umc.org

### **Holy Spirit Catholic Church (St. Timothy's Church)**

4341 E 131st St  
Cleveland, OH 44105  
Tel: (216) 581-0981

### **Korean American Presbyterian**

9305 Midwest Ave  
Cleveland, OH 44125  
Tel: (216) 475-7283  
Web: www.kapc.org

### **Lutheran Church of the Covenant**

19000 Libby Rd.  
Maple Heights, OH 44137  
Tel: (216) 662-0370

### **Marymount Convent**

5300 Marymount Village Dr  
Garfield Heights, OH 44125

Tel: (216) 581-3535  
Tel: (216) 581-2225  
Tel: (216) 581-3536

### **Momentum Christian Church**

12395 McCracken Road  
Garfield Heights, OH 44125  
Tel: (216) 662-2557

### **Mount Moriah, AME**

5620 Lafayette Avenue  
Maple Heights, OH 44127  
Tel: (216) 662-0521

### **Mt. Zion Church Oakwood Village**

1 Mt. Zion Circle  
Oakwood Village, OH 44146  
Tel: (1-440-232-2645)

### **The Rock Community Church**

9403 Garfield Blvd  
Cleveland, OH 44125  
Tel: (216) 429-2636  
Fax: (216) 883.5786  
Web: [www.therockcleveland.org](http://www.therockcleveland.org)

**Service:** Free breads and pastries given away at the church every Tuesday and Thursday from 7pm-8pm.

### **St. John Lutheran Church**

11333 Granger Road  
Garfield Heights, OH 44125  
Tel: (216) 587-4222 – Church  
Tel: (216) 518-1943 – Youth & Family Ministries

### **St. Martin of Tours Church**

14600 Turney Road  
Maple Heights, OH 44137  
Tel: (216) 475-4300

### **St. Monica's Church**

13623 Rockside Rd,  
Garfield Heights, OH 44125  
Tel: (216) 662-8685  
Web: [www.saintmonicachurch.net](http://www.saintmonicachurch.net)



## **Sts. Peter and Paul Catholic Church**

4750 Turney Road  
Garfield Heights, OH 44125  
Tel: (216) 429-1515

## **St. Therese Church**

5276 E 105th St,  
Garfield Heights, OH 44125  
Tel: (216) 581-2852

## **Sisters of St. Joseph**

11907 Granger Road  
Garfield Heights, OH 44125  
Tel: (216) 475-0496

## **Valley View Village Church**

11401 Tinkers Creek Road  
Valley View, OH 44125  
Tel: (216) 524-3415

## **Washington Alto**

4140 E 131st St  
Cleveland, OH 44105-5567  
Tel: (216) 752-8887

## **The Word Church**

18909 South Miles Road  
Cleveland, Ohio 44128  
Tel: 216-332-WORD (9673)  
Web: [www.wordcity.org](http://www.wordcity.org)

## **Word of Righteousness Church**

13455 Dressler Road, Garfield Heights, Ohio 44125  
Located off of Broadway Avenue and E. 135<sup>th</sup> Street  
Tel: (216) 365-3336

Web: [www.church.worflc.org](http://www.church.worflc.org)

Email: [church@worflc.org](mailto:church@worflc.org)

**Service:** Food Pantry the first Saturday of the month from 12:00pm – 2:00pm and emergency food pantry available. Monthly inspirational support groups for men and women.

## **Clothing**

### **Angel Hands of Northeast Ohio**

P.O. Box 283

Macedonia, OH 44056

Tel: 1-330-467-0154

Website: [www.angelhandneo@att.net](http://www.angelhandneo@att.net)

Service: Distributes (free of charge) new and gently used clothing, shoes, and warm winter jackets, and coats for the entire family.

### **Christian Family Outreach**

8215 Hough Avenue

Cleveland, Ohio 44103

Tel: (216) 44103

### **Christ Child Society of Cleveland**

6753 State Road

Parma, OH 44134

Service: layettes, my stuff bags, children's closet, libraries, mentoring program.

### **God's Tabernacle of Faith Church**

12700 Broadway Ave

Cleveland, OH 44125

Tel: (216) 587-2255

Tel: (216) 355-9477

Service: Friday afternoon open clothing distribution.

### **Goodwill**

12650A Rockside Rd.

Garfield Heights, OH 44125

Tel: (216) 581-6320

Fax: (216) 581-6317

Web: [www.goodwillclevecanton.org](http://www.goodwillclevecanton.org)

### **Hathaway United Methodist Church**

6060 Turney Road

Garfield Heights, OH 44125

Tel: (216) 663-8438

Service: Wednesdays 10am – 12pm clothing give away.

## **Love Inc**

P.O. Box 31775

Independence, OH 44131

Tel: (216) 459-0405

Services: To connect people in need with right resources, for their unique situation and circumstance.

## **Life Savers Ohio**

Treasures of Life

4427 State Road

Cleveland, Ohio 44109

Tel: (216) 661-3000

Fax: (216) 661-8958

Web: [www.clevelandrighttolife.org](http://www.clevelandrighttolife.org)

**Service:** Clothing, and other material needs.

To obtain services: Fax a list of items requested on agency letterhead. Please be sure to list your client's sizes and genders, as well as the client's contact information and the best time to reach them.

## **Life Services Foundation**

655 Broadway Avenue

Bedford Heights, OH 44146

Tel: (440) 232-5765

**Services:** A resale clothing shop run by volunteers, that offers a wide variety of material goods. to those in need.

Hours: Monday- Friday

## **Shoes and Clothes for Kids**

4614 Prospect Avenue, Suite 511

Cleveland, Ohio 44103

Tel: (216) 881-7463

## **Suited for Men**

P.O. Box 247

Painesville, OH 44077

Tel: 1-440-673-1933

Fax: 1-440-352-4302

Service: Provides clean, contemporary, interview-appropriate clothing to men of all ages and backgrounds, after they have complete job-training programs.

## **St. Paul Lutheran Church**

1486 East 55<sup>th</sup> Street

Cleveland, Ohio 44103

Tel: (216) 361-0400

## **Womankind**

5400 Transportation Blvd., Suite 10

Garfield Heights, Ohio 44125

Tel: (216) 662-5700

Fax: (216) 662-2701

**Service:** Free prenatal care, counseling and supportive services for pregnant mothers and mothers with children up to 2 years of age.

## **Word of Righteousness Family Life Center**

13455 Dressler Road

Garfield Heights, Ohio 44125

Web: [www.worflc.org](http://www.worflc.org)

E-Mail: [community@worflc.org](mailto:community@worflc.org)

Tel: (216) 365-3336 x15

**Service:** Annual coat exchange host site, and other clothing distributions.

## **Community Action Agencies**

### **Asian Services in Action, Inc.**

3631 Perkins Avenue #2A-W

Cleveland, OH 44114

Tel: (216) 881-0330

Web: [www.asiainc-ohio.org](http://www.asiainc-ohio.org)

**Service:** Newcomers Family Support Center, International Community Empowerment, Community Adult Mentoring, Community Outreach, Immigrants Living Literate in America, Lucky Seniors, Steps to a Healthier Cleveland, Language Quills, Youth in Transition, Asian American Youth Against Tobacco.

### **C.A.I.R. (Council on American-Islamic Relations)**

2999 Payne Avenue, Suite 201

Cleveland, OH 44114

Tel: 216.830.2247

Fax: 216.830.2248

Email: [info@cleveland.cair.com](mailto:info@cleveland.cair.com)

Web: [www.ohio.cair.com](http://www.ohio.cair.com)

### **C.E.O.G.C.**

Community Service Department

1228 Euclid Ave., Suite 700

Cleveland, OH 44115

**Service:** Family Development, Baby and Mommy Support (BAMS), Tax Preparation, No Turning Back (Re-Entry), Counseling, Anger Management, Parenting, Life Skills Workshops,

Transportation Services, Customer Service, Job Readiness, Job Placement, Housing Assistance/Homeless Prevention, Emergency Home Energy Assistance

### **Heights Community Congress**

2163 Lee Road

Cleveland Heights, OH 44118

Tel: (216) 321-6775

Web: [www.HeightsCongress.org](http://www.HeightsCongress.org)

**Service:** Community building and fair housing.

### **International Services Center**

1859 Prospect Avenue

Cleveland, OH 44115

Tel: (216) 781-4560

### **Organization For Cultural Competency, LLC**

3965 Eastway Road

South Euclid, OH 44118

Tel: (216) 382-4367

Email: [mmh1941@aol.com](mailto:mmh1941@aol.com)

**Service:** Cultural Competency Consultants

### **North Coast Community Homes**

14221 Broadway Avenue

Garfield Heights, OH 44125

Tel: (216) 662-1880

**Service:** Develop housing for families with developmental disabilities and severe mental disabilities, through the Board of Mental and Developmental Disabilities Board.

### **Valley View Community Center**

6828 Hathaway Rd

Cleveland, OH

Tel: (216) 524-9365

## **Cuyahoga County Health and Human Services**

### **Cuyahoga County Division of Environment**

1925 St. Clair Avenue

Cleveland, Ohio 44114

Tel: (216) 664-2300

Hours: Monday-Friday 8:00am-4:00pm

**Service:** Aids support services, air pollution control, lead poison control, support and information regarding communicable diseases, environmental health, health centers, health

promotion, Healthy Start, Healthy Family Health Start, nursing services, and substance abuse and mental health treatment.

## **Cuyahoga County Department of Public Health**

1375 Euclid Avenue

Cleveland, Ohio 44115

Tel: (216) 664-2324

Hours: Monday-Friday 8:15am-4: 30pm

**Service:** Concentrates on the general public health, environmental health conditions, and communicable disease monitoring in the Cuyahoga County general health district (35 contracting cities, excluding Cleveland, Lakewood, and Shaker Heights). Services include well-child clinics, child and adult immunizations, occupational health services, and school health services.

## **Cuyahoga County Board of Mental Retardation and Developmental Disabilities (MR/DD)**

1275 Lakeside Avenue

Cleveland, Ohio 44114

Tel: (216) 241-8230

Hours: Monday-Friday 8:00am-4: 30pm

**Service:** Offers comprehensive educational, vocational, and supportive services to individuals with moderate, severe, and profound mental retardation or developmental disabilities and to their families. Services include information, referral, home training schools and preschool, training for employment and job placement, parent education, and special therapies. Offers community residential options and provides information and referral for other types of residential services.

## **Cuyahoga County Community Mental Health Board**

1400 W. 25<sup>th</sup> Street

Cleveland, Ohio 44113

Tel: (216) 241-3400

TDD/TTY: (216) 241-3938

24 hour Mental Health Information/ Emergency/ Crisis Service for Adults and Children: Tel:

Tel: (216) 623-6888

24 hour Consumer Warm Line: (216) 886-5950

Hours: Monday-Friday 9:00am-5:00pm

**Service:** Works to improve the coordination of mental health services throughout Cuyahoga County. Allocates public mental health funds to over 30 agencies providing mental health services to the community. Identifies significant gaps in existing mental health services delivery and initiates action to fill these gaps. Fosters cost effective advancement in treatment and identifies innovative prevention programming.

## **Cuyahoga County Department of Human Center Broadway**

Employment and Training

1641 Payne Avenue

Cleveland, Ohio 44114

Main Number: (216) 987-7000

**Hours: Monday-Friday, 8:30am- 4:30pm**

**Service:** Health check Program (987-7809): Stresses prevention and follow-up medical screenings for children receiving medical benefits. Healthy Start Program (987-7346): Provides medical benefits for children up to 18 years of age. Application process can be accomplished by mail or phone. Family Emergency Assistance (987-7000): Provides emergency assistance once a year to low income families. Food Stamp Program (987-7430).

**Cuyahoga County Juvenile Court**

2163 E. 22<sup>nd</sup> Street

Cleveland, Ohio 44115

Tel: (216) 443-8400

Hours: Monday-Friday 8:15am- 4:30pm

**Service:** Assumes responsibility for arraignments, adjudication, and disposition of cases of unruly, delinquent, neglected, dependent, or abused children, and adult cases involving the well being of children, such as paternity, child support, and contributing cases. Handles juvenile traffic cases.

**Department of Children and Family Services**

3955 Euclid Avenue

Cleveland, Ohio 44115

Tel: (216) 431-4500

Tel: (216) 696-KIDS (5437) 24 hr. abuse/neglect report hotline

**Service:** Investigates allegations of child abuse and neglect. Provides case management services to eligible families and individuals. Focuses on preserving, strengthening, and improving each family's ability to protect its children.

**Department of Children and Family Services Customer Service Unit**

Tel: (216) 432-CARE (2273)

**Service:** Responds to customer concerns. Educates the public on the Cuyahoga County Department of Children and Family Services agency.

**Dental****Case Western Dental Clinic**

Tel: (216) 368-3200

**Service:** Reduced Fees, Medicaid, Most Services.

**Case Western (Geriatric Center)**

Tel: (216) 368-0498

**Service:** Geriatric only, Reduced Fees, Most Services.

**Cuyahoga Community College**

Tel: (216) 987-4413

**Service:** Reduced Fees, Dental Hygiene Only, Hours vary by school semesters

### **Free Medical Clinic**

Tel: (216) 721-4010

Times: Evening Mondays-Thursdays

**Service:** Free Care, Simple Extractions Only, 18 years and older.

### **Metro Health Broadway Center**

Tel: (216) 957-1850

**Service:** Sliding Scale, Most Services, must get financially rated first.

### **Metro Health Lee-Harvard Center**

Tel: (216) 767-1300

**Service:** Sliding Scale, Most Services, must get financially rated first.

### **Metro Health Medical Center**

Tel: (216) 778-4725

**Service:** Sliding Scale, Most Services, must get financially rated first.

### **NEON- Collinwood Center**

Tel: (216) 851-1500

**Service:** Sliding Scale, Medicaid, Most Services

### **NEON- Hough Center**

Tel: (216) 231-7700

**Service:** Sliding Scale, Medicaid, Most Services

### **NEON- Southeast Center**

Tel: (216) 751-3100

**Service:** Sliding Scale, Medicaid, Most Services

### **NEON- Superior Center**

Tel: (216) 851-2600

**Service:** Sliding Scale, Medicaid, Most Services

### **St. Vincent Charity**

Tel: (216) 363-2525

**Service:** May apply for Care Assurance, Sliding Scale, Oral Surgery Services Only

## **Domestic Violence**

### **Batterer's Intervention Program of Cuyahoga County**

1276 W. 3<sup>rd</sup> Street Room 706

Family to Family Neighborhood Collaborative  
for Garfield Heights, Maple Heights, Walton Hills, Oakwood Village, Valley View  
led by Word of Righteousness Family Life Center



Cleveland, Ohio 44113

Tel: (216) 443-5620

Hours: Monday-Friday, 8:30am- 4:30pm

**Service:** Provides psycho-educational intervention for adults identified as perpetrators of domestic violence. Both court mandated and non- mandated referrals accepted. Includes assessment and two phases of group intervention. Limited individual treatment available.

## **Children Who Witness Violence**

1275 Ontario Street, 2<sup>nd</sup> Floor

Cleveland, Ohio 44113

Tel: (216) 443-7342

Fax: (216) 443-6571

Web: [www.mhs-mc.org](http://www.mhs-mc.org)

**Service:** This program provides crisis and short-term services to children and families impacted by violence.

## **Cleveland Rape Crisis Center**

1370 Ontario Street Suite 420

Cleveland, Ohio 44113

Tel: (216) 619-6194

Hours: Monday-Friday, 9:00am- 5:00pm

**Service:** Provides short term, one on one counseling for victims of sexual abuse and non-offending family members for adults and children. Services are provided for free.

## **Domestic Violence Center**

POB 5466

Cleveland, Ohio 44101

Tel: (216) 651-8484 (Operating System)

Target population: Victims and perpetrators of domestic violence

**Service:** Childcare and child development; crisis intervention; employment services; family counseling and support services; health promotion services; mental health, outreach, identification, referral; services for children with special needs and youth development. Therapeutic counseling, support groups and community education

## **Teen Self Awareness**

Tel: (216) 832-4658

Web: [www.teenselfawareness.org](http://www.teenselfawareness.org)

Email: [mlg813@yahoo.com](mailto:mlg813@yahoo.com)

**Service:** Supportive education class for girls ages 9-18.

## **YWCA of Cleveland Domestic Violence Outreach Program**

3101 Euclid Avenue Suite 711

Cleveland, Ohio 44115

Tel: (216) 881-6878

Hours: Monday-Friday 8:30am- 5:00pm

**Service:** Provides a variety of interventions for those involved in domestic violence including domestic violence support group, domestic violence education class, lesbian support group for domestic violence, Violence Intervention Program for batterers, YWCA annual family violence conference, and a speakers program.

**Cost:** Varies for different services.

## **Education**

### **Boys Hope Girls Hope**

9619 Garfield Boulevard  
Garfield Heights, OH 44125  
Tel: (216) 441-3980  
Fax: (216) 441-4916

**Service:** BHGH provides holistic formation and district educational avenues from middle school through college to young people of demonstrated need and proven ability in order for them to meet their full potential and become men and women for others.

### **Cleveland Reads**

Hotline: (216) 436-2222  
Web: [www.clevelandreads.org](http://www.clevelandreads.org)  
**Service:** Links to literacy programming.

### **Cleveland Scholarship Programs, Inc.**

BP Tower, Ste., 3820  
200 Public Square  
Cleveland, OH 44114  
Tel: (216) 241-5587  
Fax: (216) 241-6184  
**Service:** Serves low-income students while maintaining the racial composition of the Cleveland Public Schools.

### **Cleveland Municipal School District**

1380 East 6<sup>th</sup> Street  
Cleveland, Ohio 44114  
Tel: (216) 574-8000

### **Miles Elementary**

11918 Miles Ave  
Cleveland, OH 44105  
Tel: (216) 641-2019

### **John Adams**

3817 Martin Luther King Jr. Dr.  
Cleveland, OH 44105

Tel: (216) 561-2200

**John F Kennedy High School**

17100 Harvard Ave  
Cleveland, OH 44128  
Tel: (216) 921-1450

**Cuyahoga Heights Schools**

4820 East 71<sup>st</sup> Street  
Cuyahoga Heights Ohio 44125  
Tel: (216) 429-5700  
Fax: (216) 341-3737

**Cuyahoga Heights Elementary School**

4880 East 71<sup>st</sup> Street  
Cuyahoga Heights, Ohio 44125  
Tel: (216) 429-5880  
Fax: (216) 429-5883  
PTO President: Becky Voytak

**Cuyahoga Heights Middle School**

4840 East 71<sup>st</sup> Street  
Cuyahoga Heights, Ohio 44125  
Tel: (216) 429-5757  
Fax: (216) 429-5735  
PTO President: Elaine Wheaton (216) 328-1253

**Cuyahoga Heights High School**

4820 East 71<sup>st</sup> Street  
Cuyahoga Heights Ohio 44125  
Tel: (216) 429-5707  
Fax: (216) 429-5706  
PTO President: Bart

**Educational Alternatives**

7777 Exchange Street, Suite 4  
Valley View, OH 44125  
Tel: (216) 220-4408  
Fax: (216) 502-2271  
Email: lswartz@easchools.org

**Service:** For youth with emotional and behavioral disabilities in a therapeutic setting, providing individualized academic instruction, counseling, and occupational guidance so they may become healthy individuals and responsible members of their community.

**Educational Services Center of Cuyahoga County**

5811 Canal Road  
Valley View, OH

### **Entrepreneurship Preparatory School**

540 East 105<sup>th</sup> Street  
Cleveland, OH 44108  
Tel: (216) 456 – 2080  
Fax: (216) 249-0616  
www.eprepschool.org

### **Families Learning Together**

14780 Superior Rd.  
Cleveland Heights, OH 44118  
Tel: (216) 321-0079

**Service:** GED, improve your job skills, quality child care, free children's books, family literacy events, parenting skills

### **I Can Schools (College Preparatory)**

2516 East 126<sup>th</sup> Street Ste., 2  
Cleveland, OH 44120  
Tel: (216) 835-9103  
info@icanschools.org

### **Garfield Heights City Schools**

#### **Garfield Heights Board of Education**

5640 Briarcliff Drive  
Garfield Heights, Ohio 44125  
Tel: (216) 475-8100  
Fax: (216) 475-8624

#### **Elmwood Elementary School**

5275 Turney Road  
Garfield Heights, Ohio 44125  
Tel (216) 475-8110  
Fax (216) 475-8371

#### *Emergency Phone*

*\*use only when the standard lines are down or there is a power outage*

*Line 1: (216) 332-0745*

*Line 2: (216) 332-0746*

#### **William Foster Elementary School**

12801 Bangor Ave.  
Garfield Heights, Ohio 44125  
Tel (216) 475-8123

Fax (216) 475-8080

*Emergency Phone*

*\*use only when the standard lines are down or there is a power outage*

*Line 1: (216) 332-0740*

**Maple Leaf Intermediate School**

5764 Turney Road

Garfield Heights, Ohio 44125

Tel (216) 662-3800

Fax (216) 662-9949

*Emergency Phone*

*\*use only when the standard lines are down or there is a power outage*

*Line 1: (216) 332-0731*

**Garfield Heights Middle School**

12000 Maple Leaf Drive

Garfield Heights, Ohio 44125

Tel: (216) 475-8105

Fax: (216) 475-8146

*Emergency Phone*

*\*use only when the standard lines are down or there is a power outage*

*Line 1: (216) 332-0729*

*Line 2: (216) 332-0734*

*Line 3: (216) 475-8120*

**Garfield Heights High School**

4900 Turney Road

Garfield Heights, Ohio 44125

Tel: (216) 662-2800

Fax: (216) 271-6183

*Emergency Phone*

*\*use only when the standard lines are down or there is a power outage*

*Line 1: (216) 271-6505*

*Line 2: (216) 271-6593*

*Line 3: (216) 271-6618*

**Cuyahoga Valley Career Center**

8001 Brecksville Rd.

Brecksville, OH 44141

Tel: (440) 746-8127

**Trinity High School**

12425 Granger Road

Cleveland, OH 44125

Tel: (216) 581-1644

## **Maple Heights Board of Education City School District**

14605 Granger Rd.  
Maple Heights, Ohio 44137  
Tel: (216) 581-1704

### **Maple Heights Community Connections**

14605 Granger Road  
Maple Heights, Ohio 44137  
Tel: (216) 587-3200 Ext. 2038

### **Maple Heights High School**

5500 Clement Drive  
Maple Heights, Ohio 44137  
Tel: (216) 587-3200 x3

### **Milkovich Middle School**

5460 West Boulevard  
Maple Heights, Ohio 44137  
Tel: (216) 587-3200 x4  
PTO President: Charmaine Holland (216) 272-3140

### **Dunham Elementary**

5965 Dunham Road  
Maple Heights, Ohio 44137  
Tel: (216) 587-6125  
Fax: (216) 587-6497  
PTO President: Ms. Parker

### **Raymond Elementary**

18500 Raymond Street  
Maple Heights, Ohio 44137  
Tel: (216) 587-6135

### **Rockside Elementary**

5740 Lawn Avenue  
Maple Heights, OH 44137  
Tel: (216) 587-6140  
Parent Liaison (Mrs. Brown) Gr. 2 x6301  
Parent Liaison (Mr. Kotlerz) Gr. 3 x6302

### **Stafford Elementary**

19800 Stafford Avenue  
Maple Heights, Ohio 44137  
Tel: (216) 587-6145

## **Employment and Training**

### **Absolute Health Services, Inc.**

Garfield Mall/ Nurse Aide Training  
12642 Rockside Road  
Garfield Heights, OH 44125  
Tel: (216) 581-8490

**Service:** Is an approved program that complies with the regulations of the Ohio Department of Health. The course fulfills the seventy five (75) hours of classroom and clinical requirements for students to become eligible for taking the state competency exam for state tested nurse aides.

### **AARP (American Association of Retired Persons)**

4614 Prospect Avenue, Room 224  
Cleveland, Ohio 44113  
Tel: (216) 881-1155

### **Bureau of Vocational Rehabilitation**

Administrative Office: Brecksville  
Tel: (440) 526-6380  
Hours: Monday-Friday 8:00am-4: 45pm

**Service:** Provides vocational rehabilitation and job placement services to persons with severe disabilities.

### **Champion Staffing**

13201 Granger Road  
Garfield Heights, Ohio 44125  
Tel: (216) 823-5900

### **City of Cleveland, One Stop Career Center**

1701 East 13<sup>th</sup> Street  
Cleveland, Ohio 44114  
Tel: (216) 664-4673

### **Cleveland Adult Education**

Max Hayes Annex  
4600 Detroit Avenue  
Cleveland, OH 44102  
Tel: (216) 574-8200  
Class Info: (216) 631-2885  
Hours: Monday-Friday 8:00am - 4:30pm

**Service:** Assist with various GED sites throughout the Cleveland area.  
Classes and test offered at these East side locations:

- Carl B. Stokes Social Service Mall-6001 Woodland Ave.-room. 1061

- Case Western Reserve University-10900 Euclid-Yost Hall-room 435
- Employment Connection (One Stop Center)-1701 E. 13<sup>th</sup>-LL & 1468 E. 55<sup>th</sup>.
- Fatima Family Center-6600 Lexington Ave.
- Murtis H. Taylor-13422 Kinsman Rd.
- Old Stone Center for Education-91 Public Sq. 3<sup>rd</sup>. Fl.
- Salvation Army-17625 Grovewood Ave.
- The Urban League of Greater Cleveland-2930 Prospect Ave.

## **Cleveland Job Corps**

10660 Carnegie Avenue

Cleveland, OH 44106

Tel: (216) 795-8700

Hours: Monday-Friday 9:00am - 5:00pm

**Service:** Free job training program for men and women aged 16-24 with low income. Must be a U.S. citizen. Provides housing, health care, meals, and clothing. Students are paid during training. Applications taken Monday-Thursday 9:00am-4:30pm. Call for an appointment. Walk-ins are accepted. Educational programs such as GED, reading, driver's education, world of work, health education, math, college courses, training programs such as dispensing opticians, nurse assistant, clerical, painting, building and apartment maintenance, clerk typist, computer studies, GED preparation, TCU (Transportation Communication Union) advanced career training, and word processing).

## **Council for Economic Opportunities in Greater Cleveland**

1228 Euclid Avenue

Cleveland, OH 44115

Tel: (216) 696-9077

Hours: Monday-Friday 8:00am - 4:45pm

**Service:** Offers family development program (case management/counseling), HEAP program, employment/education information, and Head Start Program.

## **Cuyahoga Community College**

Web: [www.tri-c.edu](http://www.tri-c.edu)

### **Eastern Campus:**

4250 Richmond Road

Highland Hills, OH 44122

Tel: (216) 987-2000

### **Metropolitan Campus**

2900 Community College Avenue

Cleveland, OH 44115

Tel: (216) 987-4000

### **Western Campus**

11000 W. Pleasant Valley Road

Parma Hts., OH 44130

Tel: (216) 987-5000

Hours: Monday-Friday 9am-5pm



**Service:** Provides information and guidance to adult (age 19 and older) residents of Cuyahoga County who are interested in post secondary education. Advisors help participants (by appointments only) to select an appropriate career, develop an educational plan, and help with application for admission and financial aid. Advisors help select 2 or 4-year colleges, vocational/technical training, a GED class or English as a second language. Counselors work in neighborhood agencies and hold workshops, group sessions and individual appointments.

## **Cuyahoga Workforce Development Department**

1641 Payne Avenue  
Cleveland, Ohio 44114  
Tel: (216) 987-8501

## **Employment Alliance**

2519 Detroit Road  
Cleveland, OH 44113  
Tel: (216) 875-0460  
Hours: Monday-Friday 8am-5pm

**Service:** Offers free job search instruction, readiness, placement, and coaching program for persons who have been diagnosed as having a mental illness or emotional problems. Accepts self-referrals or by a mental health agency/caseworker.

## **Employment Connection**

1468 East 55<sup>th</sup> Street  
Cleveland, OH 44103  
Tel: (216) 664-4516  
Hours: Monday-Friday 8am-5pm; Saturday 9am-12pm

**Service:** Provides job search, job retention, job placement, counseling, support services, occupational training, and subsidized employment opportunities.

## **Employment and Family Services**

8111 Quincy Ave.  
Cleveland, Ohio 44104  
Tel: (216) 391-5089

## **Felons for Hire (Boxers against Drugs)**

369 S. Arlington Street  
Akron, OH 44306  
Tel: (330) 990-0661

**Service:** Felons for Hire is an Akron Construction Company designed to turn ex-convicts legitimate. It comes with some strings attached: job training, counseling, anger-management classes and drug testing. They paid \$10 an hour.

## **Garfield Heights Chamber of Commerce**

5284 Transportation Blvd.

Garfield Heights, OH 44125  
Tel: (216) 475-7775

## **Goodwill Industries of Greater Cleveland**

2295 East 55<sup>th</sup> Street  
Cleveland, OH 44104  
Tel: (216) 431-8300

Hours: Monday-Friday 9am-5pm

**Service:** Assists people with physical, mental, and social disabilities through job development and job placement/rehabilitation services which include job evaluation, work adjustment training, sheltered workshop employment, on the job training, and follow up services.

## **Hard Hatted Women**

4220 Prospect Ave.  
Cleveland, OH 44114  
Tel: (216) 861-6500  
Web: [www.hardhattedwomen.org](http://www.hardhattedwomen.org)

**Service:**

- Works on behalf of women in, or seeking, blue collar nontraditional jobs
- Pre-Apprenticeship Training Programs, 10 week class (\$5200-available assistance to supplement cost), and an equal employment opportunity monitoring project
- Provides job referrals, apprenticeship information, and support for sexual harassment and job discrimination problems.

## **Jobs Partnership of Greater Cleveland**

10723 Magnolia Drive  
Cleveland, OH 44106  
Tel: (216) 791-5760

Hours: Tuesday -6pm-9pm

**Service:** A free 10 week Faith Based Career Development Program Sponsored by Mt. Zion Congregational Church, that brings churches and businesses together to train, mentor, and employ area residents.

## **Labor Ready**

565 Broadway Avenue  
Oakwood Village, OH

## **LEAP**

Cuyahoga Work and Training  
3030 Euclid Ave  
Cleveland, OH 44115  
Tel: (216) 431-8312

Hours: Monday-Friday 8am-5pm

**Service:** Provides teen parents and/or pregnant teens an incentive to complete school. Student must be under the age of 20 and on public assistance, (TANF)

## **Legacy Staffing**

9511 Vista Way

Garfield Heights, OH 44125

Tel: (216) 587-5510

Fax: (216) 587-5608

Web: [www.legacystaffing.com](http://www.legacystaffing.com)

**Service:** Recruiting agency-must be 18 years of age or older, no felonies, and no drug usage.

## **Life Skills Center**

3222 Carnegie Avenue

Cleveland, OH 44115

Tel: (216) 431-7571

Hours: Monday-Friday 9am-3pm

**Service:** Offers an alternative school program for adult's ages 16-22 that have dropped out or are at risks for dropping out of high school. Program is a self-paced computer based curriculum that also provides students with life skills and job training. Provides students with job placement and student will earn a high school diploma. School is accredited.

Fee: \$10.00 application fee

## **LNE & Associates**

2450 Prospect Ave.

Suite 1, 1<sup>st</sup> Floor

Cleveland, Ohio 44115

Tel: (216) 622-0707

Fax: (216) 622-0707

Email: [info@lneassociates.com](mailto:info@lneassociates.com)

Web: [www.lneassociates.com/projects.php](http://www.lneassociates.com/projects.php)

**Service:** Launched in October 2006, Building Hope is a paid training program, operated in conjunction with Employment Connection of Cleveland and the Cuyahoga County Commissioners' office, that provides opportunities for job readiness, transitional employment, personal/professional development, occupational skills training, job placement assistance and money management training for those that face specific barriers to employment

## **Manpower Professional**

8111 Rockside Rd

Valley View, OH

## **Ohio Department of Job and Family Services**

1841 Prospect Avenue

Cleveland, Ohio 44115

Tel: (216) 787-3499

## **Reading Enrichment for Adult Development (READ)**

10250 Shaker Blvd.

Cleveland, OH 44104

Tel: (216) 721-3223

Hours: Tue-Wed-Thu, 10am – 5pm

**Service:** Program is dedicated to the involvement of educated African Americans in a multi-faceted educational program for individual's 16 years of age and older. The one on one tutoring program provides reading instruction and basic mathematics, twice weekly for one and a half hours per session, free of charge, with an emphasis on image building. Another program offered is the ABLE (Adult Basic and Literacy Education/GED) component. This will provide an individualized instruction for those who are headed for higher learning or are seeking employment

### **Seeds of Literacy (Adult Education-GED)**

3104 West 25<sup>th</sup> Street

Cleveland, OH 44109

Tel: (216) 661-7950

Fax: (216) 661-7952

**Service:** Provides personal education that empowers adults to succeed in their communities. They offer the practice GED test for Cuyahoga County residents.

### **School of the Little Ones**

14502 Granger Road

Maple Heights, OH 44137

Tel: (216) 518-7735

**Service:** To use their center for any special needs children, who are in need of a structured environment.

### **Small Business Information Center**

Tel: 1-800-268-2678

**Service:** Technical assistance, resources, funding sources, and business plan overview and business development consultation.

### **Towards Employment, INC.**

1255 Euclid Ave. #300

Cleveland, OH 44115

Tel: (216) 696-5750

Hours: Monday-Friday 8am-4: 30pm

**Service:** Offers comprehensive support services for participants, provides job search and life skills training, job placement assistance, and job retention support for low-income individuals. Assists with health care, childcare, transportation, licensing (driver's license, GED testing, state licensing examinations), and emergency assistance (uniforms, tools, background checks, housing loans). Typical candidate receives OWF or involved with the criminal justice system. Also have supportive services for in need/for anyone newly employed within first 30-days.

### **Vocational Guidance Services**

2239 East 55<sup>th</sup> Street

Cleveland, OH 44104

Tel: (216) 431-7800

- Intake Specialist to inform all that is offered in training. Must have handicap/disabilities, Incarcerated or drug rehabilitation

Hours: Monday-Friday 8am-5pm

**Service:** Neighborhood Job Match, Vocational Training and Placement, Alliance Training Service, Adult Day Care (Monday-Friday 8:30am-2:30pm for seniors 60 and over. Breakfast and lunch served.), and Food Program (last Monday of every month from 12:30pm-3:00pm.

\*Must have ADC ID-card.)

## Web Search

[www.akronworks.com](http://www.akronworks.com)

[www.careerbuilder.com](http://www.careerbuilder.com)

[www.christianjobs.com](http://www.christianjobs.com)

[www.cleveland.com/jobs/](http://www.cleveland.com/jobs/)

[www.cleveland.craigslist.com](http://www.cleveland.craigslist.com)

[www.hotjobs.com](http://www.hotjobs.com)

[www.indeed.com](http://www.indeed.com)

[www.ohio.monster.com](http://www.ohio.monster.com)

[www.ohiomeansjobs.com](http://www.ohiomeansjobs.com)

[www.nationjob.com/northeastohio](http://www.nationjob.com/northeastohio)

## Women In Transition/Displaced Homemakers Program

2900 Community College Room 120 in the Student Center of Tri-C.

Cleveland, OH 44115

Tel: (216) 987-4187 or (216) 987-4188

Hours: Monday-Friday 8am-5pm

**Service:** Program helps prepare women for the job market through education and training.

Services are provided for people who have been homemakers and single parents but who must now become job ready and self-supporting due to divorce, separation, death, or disability of a spouse.

## Women's Re-Entry Resource Network

1468 West 25<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 696-7535

Mission: Provides a holistic network of services and support to female ex-offenders, their children, and other family members.

**Service:**

- Mental Health Services
- Case Management and Advocacy Services
- Parenting Classes
- On-Site babysitting
- Job readiness and placement referrals
- Education-GED

- Legal assistance
- Clothing assistance
- Emotional and Developmental assessments for children
- Support services for adolescents
- Referrals for substance abuse treatment
- Housing information
- Creative Writing Groups
- Temporary transportation assistance

## **English Language**

### **Knights of Columbus**

Club 4130

10806 Granger Road

Garfield Heights, OH 44125

Tel: (440) 572-6596

Service: Free ESOL Classes by Adult Basic and Literacy Education

### **Mosaic Church**

3631 Perkins Ave., Suite 2AE

Cleveland, OH 44114

Tel: (216) 391-4888

Web: [www.mosaic-cleveland.net](http://www.mosaic-cleveland.net)

**Service:** Our community service program includes free health clinics, community worship, a variety of sporting events, and ESL (English as a second language) classes. All of which serve to improve lives and strengthen our community.

## **Ex-offenders**

### **Just Like Us**

4500 Lee Road, Suite 126

Cleveland, OH 44128

*Mailing Address*

P.O. Box 28752

Cleveland, OH 44128

Tel: (216) 581-1400

Web: [www.justlikeus.org](http://www.justlikeus.org)

**Service:** 24 month reentry program. The program uses a family development approach to assist individuals in becoming self-sufficient.

### **Lutheran Metropolitan Ministries**

1468 West 25<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 696-2717

Email: csee@communityreentry.org, dlynn@communityreentry.org

Web: www.lutheranmetro.org

**Service:** Supports persons returning to the community after a period of incarceration and persons placed on probation to reduce recidivism and enhance the quality of life for both the persons and the community. Provides prevention and intervention social services to youth in low-income public housing estates that are at high risk for involvement in drugs or gang activity and future incarceration. *The Second Chance* program is to provide non-violent, first-time offenders with the opportunity and assistance with the expungement and sealing of a criminal record.

## **Northeast Ohio Reentry Coalition, Inc.**

Goodwill Industries Inc.

2295 East 55<sup>th</sup> Street

Cleveland, OH 44103

Tel: (216) 920-0140

**Service:** For formerly incarcerated people - Spiritual Support/Guidance, Employment Training, Employment Referral, Educational Assistance, Character Development, Housing Referral

## **Eye Care**

### **Cleveland Sight Center**

1909 East 101<sup>st</sup> Street

University Circle

Cleveland, OH 44106

Tel: (216) 791-8118

Web: www.clevelandsightcenter.org

### **Lens Crafters, Gift of Sight**

LensCrafters, Beachwood Place Mall

26300 Cedar Center Road SPC 2002

Beachwood Ohio 44122

Tel: (216) 378-1818

Fax: (216) 378-2684

**Service:** Lens Crafters provides glasses for Garfield Heights families referred by Garfield Heights Family to Family if the child/family is financially unable to secure eyeglasses and is not currently receiving Medicaid assistance.

## **Family Planning**

### **Adolescent Pregnancy Clinic**

Free Clinic of Greater Cleveland

12201 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 721-4010

Hours: Evening clinic starts at 5pm on a walk-in basis.

**Service:** Provides teens with free care during and after 5 their pregnancy. Assists with referral and application to other health and social services agencies. Offers nutritional counseling, medical exams and services, and postnatal care.

## **Alternaterm Pregnancy Services**

2026 Lee Road

Cleveland, OH 44118

Tel: (216) 371-4848

Hours: Tuesday, Wednesday 9am-3pm; Thursday 12pm-8pm; Friday 9am-12pm; second and fourth Saturday of each month 9am-12pm.

**Service:** Provides free pregnancy test; education on abortion and alternatives; referrals for prenatal care, maternity housing and adoption. Provides maternity and infant clothing. All services are free and confidential.

## **Birthright, Inc.**

### **Cleveland Office**

960 East 185<sup>th</sup> Street

Cleveland, OH 44119

Tel: (216) 486-2800

Hours: Monday-Friday 10am-1pm

**Service:** Counseling to pregnant mothers and fathers to be referred to help make the pregnancy run smoother will give pregnant mother layettes of clothing and maternity clothes.

### **Lakewood Office**

14701 Detroit Avenue

Lakewood, OH 44107

Tel: (216) 228-5998

### **Parma Office**

5451 Broadview Road

Parma, OH 44134

Tel: (216) 661-6400

Hours: Monday, Tuesday, Wednesday, Friday 10am-1pm, Monday 7pm-9pm, and Thursday 1pm-4pm.

**Service:** Assists women with financial and/ or emotional difficult pregnancies to carry their babies to term. Provides referrals to doctors, hospitals, and adoption agencies. Provides emergency shelter, pregnancy classes, and support groups for mothers.

## **Planned Parenthood of Greater Cleveland**

11811 Shaker Blvd. #210

Cleveland, OH 44120

Tel: (216) 707-6907

Facts of Life Line: (24 hours): (216) 881-2348

Web: [www.teenwire.com](http://www.teenwire.com)

Hours: Monday-Friday 9am-4pm Tue. 12pm-6pm Thur. 9am-6pm

**Service:** Offers sexuality education, contraception, pregnancy, community outreach, family planning and advocacy. Health care services offered include birth control methods, pregnancy



testing. HIV counseling and testing for sexually transmitted diseases (men and women), cancer screening including pap test and breast exams, vaginal diagnosis and treatment, blood tests, weight checks, cholesterol screening, colostomy and cryotherapy, menopausal, and first trimester abortions.

## **Preterm**

12000 Shaker Boulevard  
Cleveland, OH 44120  
Tel: (216) 991-4577  
Toll Free: 1 877 PRETERM  
Web: [www.preterm.org](http://www.preterm.org)

**Service:** Financial assistance through application over the phone for low income women. Surgical abortion from 4 through 20 weeks, medication abortion (by pill) from 4 to 9 weeks, pregnancy testing with immediate results, decision counseling, birth control education and supplies, follow-up exams, emergency contraception, fetal anomaly program.

## **Womankind Maternal and Prenatal Care Center**

5400 Transportation Blvd., Suite #10  
Garfield, OH 44125  
Tel: (216) 662-5700  
Hours: Monday-Friday 9:00am-4:00pm

**Service:** Gives a full range of medical and support services to pregnant women and their families. Services include free pregnancy testing, prenatal care, pregnancy counseling, adoption referral, short and long term counseling, maternity and baby clothing, post-abortion counseling, educational classes (fertility awareness, childbirth, natural family planning, Lamaze classes, and parenting).

Health Referrals

## **Financial Assistance**

### **C. E. O. G. C.**

1849 Prospect Ave.  
Tel: (216) 518-4013 rent  
Tel: (216) 518-4014 utilities

### **Catholic Charities Services**

Cosgrove Center  
1736 Superior Ave.  
Tel: (216) 781-8262 x11

**Service:** Press '0' for the operator and ask to apply for the TANF Funds. Help with rent for families.

### **Cleveland Housing Network**

Tel: (216) 574-7100

**Service:** If the Cleveland Housing Network is your landlord they may have funds available to pay your rent you owe them.

### **Cleveland Mediation Center**

2012 West 25<sup>th</sup>, Suite 906  
Tel: (216) 621-1919 x 100  
**Service:** rent assistance

### **Consumer Credit Counseling Service of Northeastern Ohio**

1228 Euclid Avenue, Suite #390  
Cleveland, OH 44115  
Tel: (216) 781-8624  
Dial 1-800 355 2227 to schedule an appointment  
Hours: Monday-Friday 8:30am-5pm  
**Service:** Operates as a community service providing an alternative to bankruptcy. Counsel individuals and families, structures repayment plans, offers group presentations, and takes telephone inquiries Supported by creditor contributions.  
Cost: None  
Requirements: None

### **Consumer Protection Association**

Tel: (216) 881-3434  
**Service:** Sometimes have funds to help people pay past due mortgages or utility bills.

### **Cuyahoga County Department of Employment and Family Services:**

Tel: (216) 987-7000, or call your case worker  
**Service:** PRC-help with rent, utilities, security deposit. You must have a child, or are pregnant and has a job or currently in a training program.

### **Eden Inc.**

7812 Madison Ave.  
Tel: (216) 961-9690  
**Service:** rent, security deposits, utility bills and moving costs assistance available to families with a someone living with a permanent mental health disability.

### **Salvation Army**

Tel: (216) 623-7488  
Tel: (216) 229-6065  
**Service:** limited emergency funds for rent assistance.

### **Social Security Administration (website) [ssa.gov](http://ssa.gov)**

University Circle Office  
1950 East 117<sup>th</sup>  
Cleveland, OH 44106

Tel: (216) 791-3689

Tel: (800) 772-1213

Hours: Monday-Friday 9am-4pm

**Service:** Provides S.S.I. retirement, survivor, and disability benefits; SSI, and Medicare health insurance to 65 and older, disabled and blind.

## **Spanish American Committee**

4407 Lorain Ave.

Tel: (216) 961-2100

**Service:** Limited funds for rent assistance.

## **United Way's First Call for Help**

Tel: (216) 436-2000

**Service:** Financial aid resources come and go. United Way is a great resource to keep abreast of new resource.

## **Veterans Service Commission of Cuyahoga County**

1849 Prospect Avenue

Cleveland, Ohio 44115

Hours: 8:00am – 4:00pm , Monday-Friday

Tel: (216) 698-2610

Toll Free: 1-866-915-8387

Fax: (216) 698-2650

Email: [vsc\\_mail@cuyahogacounty.us](mailto:vsc_mail@cuyahogacounty.us)

Web: [www.vsc.cuyahogacounty.us](http://www.vsc.cuyahogacounty.us)

**Service:** For those who honorably served their nation. Rent/Mortgage, Utility Bills, Food Orders, Clothing Needs, Personal Hygiene Expenses, Newborn Layette Purchases, Child School Supply Needs, Medical Transportation, Dental and Medical Bills, Burial Plots, Funeral Expenses, Military Headstone, Presidential Memorial Certificates.

## **Word of Righteousness Family Life Center**

13455 Dressler Road

Garfield Heights, Ohio 44125

Web: [www.worflc.org](http://www.worflc.org)

E-Mail: [community@worflc.org](mailto:community@worflc.org)

Tel: (216) 365-3336

**Service:** Emergency sustenance and support for families who can demonstrate sustainability, exhaustion of other traditional resources and family contribution.

*If you belong to a church, synagogue, or mosque please contact them as well.*

## **Food Nutrition & Community Meals**

**Affinity Missionary Baptist Church**

4411 East 175<sup>th</sup> Street  
Cleveland, Ohio 44128  
Tel: (216) 283-4365

**Service:** Free Food Pantry open every 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup> Saturday of the month 11:00am – 2:30pm.  
Free “Open Air” Farmers Market, April – October every 2<sup>nd</sup> Wednesday of the month 1pm -5pm.

**Angel Food Ministries**

Web: [www.angelfoodministries.com](http://www.angelfoodministries.com)

**Service:** Check the website to choose menu item, or special. Pay the church (see *God’s Tabernacle of Faith Church or the Rock Community Church*) the amount owed and get a receipt. Lastly, bring a large box and pick up food in 2 weeks.

**Catholic Charities Services of Cuyahoga County**

7800 Detroit Avenue  
Cleveland, Ohio 44102  
Tel: (216) 631-3499

**CEOGC (Council for Economic Opportunities in Greater Cleveland)**

1228 Euclid Avenue, Suite 700  
Cleveland, Ohio 44115  
Tel: (216) 696-9077

**Christian Family Outreach**

8215 Hough Avenue  
Cleveland, Ohio 44103  
Tel: (216) 44103

**Cleveland Food bank**

1557 East 27<sup>th</sup> Street  
Cleveland, Ohio 44114  
Tel: (216) 696-6007

**Garfield Heights Civic Center**

5407 Turney Road  
Garfield Heights, Ohio 44125  
Tel: (216) 475-1100

**Garfield Heights Church of the Nazarene**

5711 Turney Road.  
Garfield Heights, Ohio 44125  
Tel: (216) 587-2660

**Service:** Emergency supply of canned and non-perishables. Serving the 44125 area of low income or temporary hardship/may receive service twice a month—Monday through Thursday, by appointment.

## **God's Tabernacle of Faith Church**

12700 Broadway Ave

Cleveland, OH 44125

Tel: (216) 587-2255

Tel: (216) 355-9477

**Service:** Angel Food Ministries—Low cost food.

## **Holy Spirit Catholic Church**

E. 131<sup>st</sup> Street

Garfield Heights, Ohio 44125

**Service:** Monday-Wednesday 5pm-6pm free meal

## **Hunger Network**

614 West Superior Avenue, Suite 744

Cleveland, Ohio 44113

Tel: (216) 619-8155

## **Maple Heights Food Pantry**

20561 Southgate Park Blvd.

Maple, Heights Ohio 44137

(216) 587-5481

**Service:** Tuesday—12:00pm-3:00 pm

Wednesday—9:00am-12:00 pm

Thursday—4:30 pm-7:30 pm

Will serve Maple Heights residents only.

## **The Rock Community Church**

9403 Garfield Blvd

Cleveland, OH 44125

Tel: (216) 429-2636

Fax: (216) 883.5786

Web: [www.therockcleveland.org](http://www.therockcleveland.org)

**Service:** Free breads and pastries given away at the church every Monday, Tuesday and Thursday 6:00 pm – 7:00 pm and a Food Pantry the 3<sup>rd</sup> Saturday of the month from 8:00am-12:00pm

## **Walton Hills Food Pantry**

7595 Walton Road

Walton Hills, Ohio 44146

Tel: (440)-786-2964

**Service:** Non-perishable items. If a family is in need of food within the Village of Walton Hills, that can call and they will pack them a bag of food.

## **Word of Righteousness Family Life Center**

13455 Dressler Road, Garfield Heights, Ohio 44125

Located off of Broadway Avenue and E. 135<sup>th</sup> Street

Tel: (216) 365-3336

Web: [www.worflc.org](http://www.worflc.org)

Email: [community@worflc.org](mailto:community@worflc.org)

**Service:** Client Choice Food Pantry - Fresh fruits and vegetables, bread, meat and even snacks (based upon availability). The pantry is held on the first Saturday of each month 12:00 pm-2:00 pm. First time clients served after 1:00 pm.

## **Foreclosure**

### **Cleveland Mediation Center**

2012 West 25<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 621-1919

Web: [www.clevelandmediation.org](http://www.clevelandmediation.org)

Services: Foreclosure prevention, and Landlord/client meditation

### **Don't Borrow Trouble**

**1219 Ontario Street, Room 113**

Cleveland, Ohio 44114

Tel: (216) 443-8182

Web: [www.dontborrowtroublecc.org](http://www.dontborrowtroublecc.org)

**Service:** The Cuyahoga County Treasurer's Office has launched a Foreclosure Prevention Program. Any borrower who has their primary residence in Cuyahoga County, who wants to stay in their home and who has the means to maintain a payment plan, is eligible to receive counseling and advice through the Foreclosure Prevention Program. These borrowers are asked to dial to 211 or 216-436-2000 to be referred to the appropriate counseling agency.

### **Empowering & Strengthening Ohio's People (ESOP)**

3631 Perkins Avenue #4 C-S

Cleveland, Ohio 44114

Tel: (877) 731-ESOP (3767)

Tel: (216) 361-0718

Fax: (216) 361-0920

Web: [www.esop-cleveland.org](http://www.esop-cleveland.org)

**Service:** Foreclosure Prevention –Lender Negotiations/Homeowner Counseling. ESOP creates organized leadership around issues that impact neighborhood life.

### **Neighborhood Housing Services (NHS)**

5700 Broadway Ave.

Cleveland, Ohio 44127

Tel: (216) 458-HOME (4663)

Fax: (216) 458-4672  
Web: [www.nhsccleveland.org](http://www.nhsccleveland.org)  
**Service:** Housing Sustainability Counseling.

## **Furniture / Appliances**

### **C. E. O. G. C.**

1228 Euclid Ave., Suite 700  
Cleveland, OH 44106  
Tel: (216) 263-6266 x232  
Email: [rturner@ceogc.org](mailto:rturner@ceogc.org)  
Contact: Ronald Turner

**Services:** Digital Connection Program (refurbished computers for low income families).

### **Cleveland Furniture Bank**

6606 Biddulph Road  
Cleveland, OH 44144  
Tel: (216) 459-2265  
Fax: (216) 741-9307  
Web: [www.clevelandfurniture.org](http://www.clevelandfurniture.org)

**Service:** \$60 for couch or love seat, armchair, dresser, kitchen table and chairs, and mattress and box springs. Outside delivery is \$65 and inside (no stairs) is \$90. Family must be referred by a social service agency.

### **Cleveland Housing Network**

Tel: (216) 701-1935

**Service:** Freezers/Refrigerators/Energy Light bulbs/winterizing your home.

### **D & D Liquidation**

3497 East 93<sup>rd</sup> & Union Avenue  
Cleveland, Oh 44105  
Tel: (216) 271-7127

**Service:** Sells used appliances stoves, and refrigerators at a reasonable cost.

### **Jaclin's Furniture & Appliance**

7636 Broadway Ave.  
Cleveland, OH 44105  
Tel: (216) 441-3838  
Fax: (216) 441-6398

**Service:** discount appliances

### **Lst Furniture**

658 East 185<sup>th</sup> Street  
Cleveland, OH 44119  
Tel: (216) 383-1564

Fax: (216) 383-1614

**Service:** Discount Furniture for Cuyahoga County Social Services.

### **Northcoast Hotel Liquidation**

4303 Green Road

Warrensville Heights, OH

**Service:** 2<sup>nd</sup> Thursday of the month 8am-7pm, Friday 9am-3pm furnishings from renovated Marriott, Sheraton, Hampton Inn, and Hilton Hotels.

6511 Eastland Road

Brook Park, OH

**Service:** Every Saturday 9am-3pm discount furniture.

Web: [www.northcoasthotelliquidation.com](http://www.northcoasthotelliquidation.com)

### **West 25<sup>th</sup> Furnishings and Appliances, Inc.**

2104 West 25<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 241-3604

Fax: (216) 241-6786

Email: [west25thfurn@sbcglobal.net](mailto:west25thfurn@sbcglobal.net)

Service: Discount furniture for clients of Cuyahoga County Social Services.

## **G.E.D.**

### **Garfield Heights Branch, Cuyahoga County Public Library**

5409 Turney Rd

Cleveland, OH

(216) 475-8178

### **Maple Heights Branch, Cuyahoga County Public Library**

5225 Library Ln

Cleveland, OH

(216) 475-5000

### **Remington College**

14445 Broadway Avenue

Garfield Heights, OH 44125

Tel: 1800-560-6192

**Service:** Pre-Test and classes

## **Grief Support**

### **Bereavement Care Resource Line**

Bush Funeral Chapels

Tel: 1-800-252-8724



Hours: Monday-Friday 8am-5pm

**Service:** Provides information on death, grief, support groups and workshops.

## **Cornerstone of Hope**

6600 Shaaf Road

Independence, Ohio 44131

Tel: (216) 524-3787

Fax: (216) 524-3743

Email: [hope@cornerstoneofhope.org](mailto:hope@cornerstoneofhope.org)

Web: [www.cornerstoneofhope.org](http://www.cornerstoneofhope.org)

**Service:** Free group/family counseling for the understanding of death, grief, and mourning.

## **Hospice of the Western Reserve**

10645 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 383-2222

**Service:** Offers home care services, emotional support for the terminally ill adults, and children as well as for the families. (24 hour on call nursing, and spiritual and legal support).

Bereavement support provided for one year after patient's death.

# **Health/Wellness**

## **Adult Wellness Center**

348 Broadway Avenue

Oakwood Village, OH 44146

## **American Sickle Cell Anemia Association**

10300 Carnegie Avenue

Cleveland, OH 44106

Tel: (216) 229-8600

Hours: 8:30pm – 4:30pm

**Service:** (Free if referred) Provides screening/testing for sickle cell anemia and other hemoglobin related diseases. Refers to appropriate medical facilities for treatment. As well as counseling for people with sickle cell anemia and their families.

## **American Red Cross**

3747 Euclid Avenue

Cleveland, OH 44115

Tel: (216) 431-3010

Fax: (216) 431-3025

Hours: 9am-5pm

**Service:** Health and Safety/Emergency Assistance

- Education and Training, Counseling

## **Curves**

12395 McCracken Blvd.  
Garfield Heights, OH 44125  
Tel: (216) 332-0196  
Web: [www.curves.com](http://www.curves.com)

**Service:** Unique work-out experience for women.

## **Garfield Heights Recreation Center**

5411 Turney Rd.  
Garfield Heights, OH 44125  
Tel: (216) 475-7272  
Web: [www.garfieldhts.org/recprog.htm](http://www.garfieldhts.org/recprog.htm)

**Service:** Offers a variety of youth and family sports and activities.

## **Johnson Dance and Gymnastics**

9100 Sweet Valley Drive  
Valley View, Ohio 44125  
Tel: (216) 524-6659  
Fax: (216) 524-6703  
Web: [www.johnsongymnastics.com](http://www.johnsongymnastics.com)

**Service:** Gymnastics, Dance, Cheerleading, and Parties. Open Gym Saturday 4:30pm-5:30pm

## **Marymount Hospital Diabetes Center**

Tel: (216) 587-8246

**Service:** Individual and Family consultations, along with diabetes maintenances classes, designed to improve life with diabetes

## **Marymount Hospital Kids Fit Program**

Tel: (216) 518-3600

**Service:** A youth exercise class offered periodically by Marymount Hospital Rehabilitation Services staff.

## **Marymount Physician Referral Line**

Tel: (216) 581-WELL (9355)

Web: [www.marymount.org](http://www.marymount.org)

**Service:** Free help finding a doctor, for children and adults.

## **Metro Health Buckeye Health Center**

2816 East 116th Street  
Cleveland, OH 44120  
Tel: 216-957-4100

Hours: Monday-Friday 8am-5pm

Urgent Care: Monday-Thursday 1pm-9pm; Saturday 9am-3pm

**Service:** Provides services including adult medicine, pediatrics, maternity care, family planning, podiatry, social services, and nutrition programs. They offer dental services, mental health and

alcoholism counseling, vision and hearing care, and evaluations for learning disabilities. Provides childcare during appointments. Spanish interpreters may be available.

## **Northeast Ohio Neighborhood Health Services**

### **(NEON) Superior Health Center**

12100 Superior Avenue

Cleveland, OH 44106

Tel: (216) 851-2600

Hours: 8:30am-5:30pm Monday-Friday

**Service:** Full-service community health center providing health care services including adult medicine, pediatrics, OB/GYN, dental care, podiatry, optometry, lab, x-ray, and pharmacy services.

## **Nutriweight Solutions**

12662 Rockside Rd.

Garfield Heights, OH 44125

Tel: (216) 332-9277

Web: [www.nutriweight.com](http://www.nutriweight.com)

Hours: 11am - 9pm

**Service:** Multi-service Health Facility, nutrition counseling, meal planning, weight management programs, fitness classes - body toning, turbo-kick, step aerobics, body bar craze, yoga, massage therapy, physical evaluations, Dance classes - Tango, swing, hustle, salsa, 2-step, line dancing.

## **The Ohio State University Extension**

9127 Miles Ave.

Cleveland, Ohio 44105

Tel: (216) 429-8227

Fax: (216) 429-3146

Email: [Cuyahoga@osu.edu](mailto:Cuyahoga@osu.edu)

Website: [Cuyahoga.osu.edu](http://Cuyahoga.osu.edu)

Contact Person: Sharon Teel

**Service:** Brings practical, educational information to area residents to strengthen their lives, families and their communities.

### **4-H Youth Development**

4-H is a community of young people across America who is learning leadership, citizenship, and life skills.

### **Expanded Food and Nutrition Education Program (EFNEP)**

EFNEP teaches low-income families with children and youth strategies for making healthy and inexpensive food choices in order to improve their nutritional well being.

### **Family and Consumer Sciences**

The Family and Consumer Sciences program provides educational opportunities in the areas of nutrition, food safety and preservation, family life and child development, budgeting and other family issues, textiles, clothing, and home management.

### **Community Gardening in Cuyahoga County**

The Community Gardening program assists community gardening groups in neighborhoods, with agencies, at schools and with at-risk youth through services such as Garden Leader and

Coordination, *Community Gardening Newsletter* bimonthly newsletter, assistance in garden preparation, diagnosis of plant problems, workshops for gardeners, and recognition of efforts.

### **Horticulture**

Consumer Horticulture addresses questions and concerns from homeowners about landscape and gardening questions and concerns.

Commercial Horticulture provides links and useful information for businesses in the green industry--landscapers, garden centers, turf care professionals and nurseries.

Master Gardener pages give information about the Master Gardener program in Cuyahoga County. Master Gardener volunteers undergo horticulture training and continuing education. With this back ground they provide educational resources and programs to consumers in the county.

The Community Gardening program provides educational resources to community gardens within the county. For over 27 years, this program has been fulfilling its mission to provide resources to help people grow food to eat, develop skills to live by, and build stronger communities and healthier environments.

## **St. Luke's Health Care Center**

11201 Shaker Blvd.,  
Cleveland, OH 44104

Tel: (216) 721-6900

**Service:** The medical building is being use for referrals of medical service

## **Strong Style Mixed Martial Arts and Fitness Center**

6900 Granger Rd.

Independence, OH 44131

Tel: (216) 520-0271

## **University Hospitals of Cleveland**

Rainbow Babies and Children's Hospital

Mac Donald Women's Hospital

11100 Euclid Avenue

Cleveland, Oh 44106

Tel: (216) 884-1000

- General Information
- Admissions
- Adult Emergency
- Rainbow Pediatric Emergency
- Physician Referral and Health Info.
- Patient Information
- TDD

## **Workout Factory**

4924 Turney Rd.

Garfield Heights, OH 44125

Tel: (216) 223-8600

Web: [www.workoutfactory.com](http://www.workoutfactory.com)

**Service:** The ultimate 24/7 Fitness Center.

## **YMCA (Southeast Branch)**

460 Northfield Rd.

Bedford, OH 44146

Tel: (216) 663-7522

Web: [www.clevelandymca.org/branches](http://www.clevelandymca.org/branches)

**Service:** Learn-to-swim lessons, basketball, youth programs, fitness center and more.

## **HIV/AIDS**

### **AIDS Hotline:**

1-800-332-AIDS (2437) TTD: 1-800-332-3889

### **AIDS Taskforce of Greater Cleveland**

2728 Euclid Avenue Suite #400

Cleveland, OH 44115

Tel: (216) 621-0766

Hours: Monday-Friday 9am-5pm; every other Saturday 9am-1pm

**Service:** Operates as a community based AIDS service organization that provides support, education, and advocacy concerning the HIV epidemic. Offers risk reduction information to lessen fear and discrimination against persons within the HIV spectrum. Provides direct services and referrals to support the dignity, self respect, and quality of life of persons in the HIV spectrum, especially people with AIDS or AIDS related cases and their loved ones.

Required documents: Proof of HIV diagnosis required, current I.D. and proof of income.

### **Care Alliance**

1795 West 25<sup>th</sup>

Cleveland, OH 44113

Tel: (216) 781-6724

**Service:** Case management

Eligibility: HIV+ and homeless or living in public housing

Program Cost: Sliding scale

### **Circle of Care Project**

8869 Cedar Avenue

Cleveland, OH 44106

Tel: (216) 791-0638 x 103

Fax: (216) 229-0437

Web: [www.antiochcleveland.org](http://www.antiochcleveland.org)

E-mail: [ssullivan@antiochcleveland.org](mailto:ssullivan@antiochcleveland.org)

**Service:** The Circle of Care Project was established to develop a network of churches throughout urban Cleveland that could become centers for HIV/AIDS education, compassion, care and spiritual healing.

## **The Free Medical Clinic of Greater Cleveland**

12201 Euclid Avenue  
Cleveland, OH 44106-4399

## **Homeless Shelters**

### **2100 Lakeside Men's Shelter**

Tel: (216) 566-0047

Email: msering@lutheranmetro.org, lbailey@lutheranmetro.org

### **Angeline Christian Home**

3201 West 73<sup>rd</sup> Street  
Cleveland, OH 44102

Tel: (216) 631-7518

**Service:** 24-hour temporary emergency shelter for women and their children. No boys over the age of 12.

### **Care Alliance**

P.O Box 93804  
Cleveland, OH 44101

Tel: (216) 781-6228

Medical information: (216) 781-6724

Hours: Monday-Friday 8am-5pm

**Service:** Offers primary health care clinics at 14 locations in Cleveland, special medical clinics for homeless women, pediatric clinics to serve homeless children, health education geared specially to homeless persons, chemical dependency programs for homeless persons, and social services geared especially to the needs of particular groups within the homeless population. King Kennedy, Riverview W.25<sup>th</sup>, Garden Valley Public Housing.

### **Children Community Access Program/Urban Connections**

2245 Warrensville Center Rd.

Cleveland, Ohio 44118

Tel: (216) 320-9894 (Children's Community Access Program-Foster Parent Program)

Tel: (216) 780-3633 (Deborah Garner -Homeless Runaway Program)

**Service:** Since April 2005, provides temporary residence for homeless or run-away girls and boys ages 12-17. Children are placed in agency (Euclid House's-Children's Community Access) host (foster) homes for up to 14-days.

### **City Mission**

5310 Carnegie Avenue

Cleveland, Oh 44103

Tel: (216) 431-3515

Hours: 24 hours; call for intake

**Service:** Provides temporary shelter for homeless men over 18 years of age for up to 7 days.

## **Continue Lock**

17917 Euclid Avenue  
Cleveland, OH 44112

Tel: (216) 383-1984 x 1

Hours: Monday-Friday 9am-5pm

Intake: Monday and Thursday 12:00pm - 7:00pm; Tuesday and Friday 8:30am - 5:00pm;  
Wednesday 7:30am - 4:00pm

**Service:** Offers a homeless shelter for pregnant women (ages 18 and over). Includes transitional housing program for pregnant and/or parenting teens (ages 16 to 22), and an out patient chemical dependency treatment program.

## **East Side Catholic Center and Shelter**

P.O Box 20177

Cleveland, OH 44120

Tel: (216) 641-8989

Hours: Open 24 hours a day

**Service:** Provides a shelter for homeless and abused women and their children. Offers nourishing meals, clothing, and sessions on parenting skills, individual and group counseling, referrals to community agencies, tutoring, support groups, domestic violence program, and play therapy.

Drug and alcohol treatment program for homeless women. Call in the morning for intake.

## **Family Transitional Housing, INC.**

1251 Ansel Road

Cleveland, OH 44108

Tel: (216) 229-2221

Hours: Monday-Friday 9am-5pm (Must Complete Application)

**Service:** Provides low-income housing to homeless families, especially single parent families for up to a two-year period. Offers a wide variety of support services to adults and children in the program. Program requires a referral from a shelter or a drug treatment program.

## **Interfaith Hospitality Network of Greater Cleveland**

2592 W.14<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 325-1389

Fax: (216) 771-9620

Email: ihneast@sbcglobal.net

Contact: Sandra Jones

## **Laura Homes**

18120 Puritas Ave

Cleveland, OH 44135

Tel: (216) 472-5500

Hours: Monday-Friday 9am-5pm

**Service:** Referral network to transitional and permanent housing - can stay up to 30 days.

## **New Life Community**

3470 East 152<sup>nd</sup> Street

Cleveland, OH 44120

Tel: (216) 751-7301

Hours: Monday-Friday 9am-5:30 pm

**Service:** Offers a four- month transitional housing program for homeless families. Head of household must enroll in the in-house job readiness program. SITE (Securing Independence through Employment), to find full time employment. Twenty-four nonresidents accepted annually into SITE from other transitional housing programs. Runs mandatory classes in living skills and budgeting. Does not charge for rent or utilities. However, families are required to save money for move out. Provides permanent housing assistance and ongoing support groups after completion of program. Accepts referrals from shelters, social service agencies, clergy, and professional sources.

## **Project Heat**

3000 Euclid Avenue

First United Methodist Church

Cleveland, OH 44115

Tel: (216) 432-3056

Hours: Monday-Friday 9am-5pm

**Service:** Operates an emergency night-time shelter for persons who are homeless and unable to obtain space within the formal shelter system.

Shelter: Walk-in 7 days/week 7:30pm-7:00am

## **Salvation/Harbor Light**

1710 Prospect Avenue

Cleveland, OH 44115

Tel: (216) 781-3773

Hours: Monday-Friday 9am-7pm

**Service:** Provides emergency shelter beds for homeless men and intact families. Offers a variety of services for homeless men, including employment readiness program, alcohol detoxification, and rehabilitation. Operated by the Salvation Army.

## **Transitional Housing, INC.**

1545 West 25<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 781-2250 x18

Hours: Monday-Friday 9am-5pm

**Service:** Provides safe, affordable housing for single women and pregnant women who are homeless due to domestic violence and/or economic crisis. No self-referrals. Requirements: Clients must be referred from shelter, in-house treatment center, or women's reentry.



## Westhaven Youth Shelter

Confidential address

Tel: (216) 941-0062

Hours: 24 hours; call for intake

**Service:** Emergency shelter for teenagers, ages 13-17. Crisis intervention and counseling. Offers three-day family respite care for parent/teen conflicts where it would be unsafe for teen to stay in the home.

Requirements: Respite requires law enforcement referral.

## West Side Catholic Center

3135 Lorain Avenue

Cleveland, OH 44113

Tel: (216) 631-4741

Call for Vacancies: (216) 631-4141

Hours: 24 hours; call for intake

**Service:** Offers shelter for single women, and women with children. Length of stay varies.

## Hospitals

### Cleveland Clinic Children's Hospital for Rehabilitation

2801 Martin Luther King Jr. Drive

Cleveland, OH 44104

Tel: (216) 721-5400

**Service:** Operates as a 52 bed pediatric rehabilitation hospitals and specialty center for children with chronic illnesses and disabilities including those caused by trauma, birth defects, brain and spinal cord injury and respiratory, orthopedic, neuromuscular and developmental disorders.

Offers aquatic therapy and a newly established outpatient service providing comprehensive services such as primary care for children with disabilities.

### Cleveland Clinic Foundation

9500 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 444-2200

**Service:** Operates as an accredited, not-for-profit, general medical and surgical hospital. The Cleveland Clinic offers intensive care, hemodialysis, obstetrics, pediatrics/occupational therapy, psychiatric services, comprehensive rehabilitation services and emergency department.

### Marymount Hospital

12300 McCracken Road

Garfield Hts., OH 44125

Tel: (216) 581-0500

**Service:** Operates a 279-bed not-for-profit, acute care community hospital serving southern and southeastern Cuyahoga County and neighboring communities. Also houses Marymount Place a 104-unit community center for independent seniors.

## **Metro Health Medical Center Buckeye**

2816 East 116th  
Cleveland, OH 44104  
Tel: (216) 957-4000

**Service:** Offers a full range of inpatient/outpatient general and tertiary health care **services**. Complete cancer care services are offered in inpatient and outpatient settings. The Metro Health System also includes Metro Health Center of Rehabilitation, Metro Health Center of Skilled Nursing Care, and Metro Health Clement Center for Family Care and five primary care sites located in Brooklyn, Parma, Strongsville, West Park and Westlake.

## **Northeast Ohio Neighborhood Health Services, Inc.**

Southeast Health Center  
13301 Miles Avenue  
Cleveland, Ohio 44105  
Tel: (216) 751-3100

**Service:** Primary Care Services for Adults and Children-Adult Medicine-Pediatrics-Family Medicine, Perinatal Clinical Care, Gynecology & Family Planning, HIV / STD Testing, Mammography, Ultrasound Services, Laboratory & X-Ray, Dental, Optometry, Pharmacy, Behavioral Health, Nutrition, Health Education, Social Work, Flex Sigmoidoscopy, Dermatology, Referral Services

## **Rainbow Babies and Children's Hospital Pediatric Specialties**

11100 Euclid Ave.  
Cleveland, OH 44106  
Tel: (216) 844-3971

**Service:** Operates as a children's hospital in the greater Cleveland community and is a resource for the treatment of infants, children, and adolescents, as well as for research into the causes of their illness. Includes care for pulmonary diseases, cardiology, cancer and blood diseases, endocrines disorders, psychiatric disorders, dialysis, organ and bone marrow transplantation, surgery, behavioral pediatrics, neonatology. Provides pediatric critical care and neonatal intensive care.

## **Ronald McDonald House-Cleveland**

10415 Euclid Avenue  
Cleveland, OH 44106  
Tel: (216) 229-5757  
Fax: (216) 229-0556  
Hours: 9:00 am- 9:00 pm

**Service:** Provides services for children who have serious illnesses such as cancer, leukemia, or other defects, and have families that may have traveled a great distance to seek treatment in Cleveland or live nearby. They feel the need to stay close to their critically ill child.

## **St. Vincent Charity Hospital and Health Center**

2351 East 22<sup>nd</sup> Street  
Cleveland, OH 44115  
Tel: (216) 861-6200

**Service:** Operates as a tertiary level medical and surgical hospital. Special services include a heart center, occupational health services, the Cleveland Center for joint reconstruction, the cataract eye center, breast disease management program, physical and occupational therapy departments, 24 hour psychiatric emergency room, primary care services through the ambulatory care center, full service emergency department, inpatient and outpatient mental health services, and substance abuse treatment.

## **University Hospitals of Cleveland**

11100 Euclid Avenue  
Cleveland, OH 44106  
Tel: (216) 844-1000

**Service:** Operates as a full care research and teaching hospital. Main campus includes University MacDonald Women's Hospital; Rainbow Babies and Children's Hospital, two hospitals dedicated to adult medical/surgical care, and one for psychiatric treatment. The primary affiliate of Case Western Reserve University's school for medicine, nursing, and dentistry.

## **Housing Programs**

### **CEOGC**

Tel: (216) 518-4013

**Service:** The Housing Services office offers counseling, provides financial assistance, and can help to identify safe, affordable housing. The applications for these benefits are only taken when funds are available for financial assistance.

### **Cogswell Hall**

7200 Franklin Blvd, Sutie#100  
Cleveland, OH 44102  
Tel: (216) 961-1568  
Fax: (216) 961-3270

**Service:** A home for adults facing critical life challenges.

### **Cleveland Action to Support Housing (CASH)**

1501 Euclid Avenue Suite #5315  
Cleveland, OH 44115  
Tel: (216) 621-7350

Hours: Monday-Friday 8am-5pm

**Service:** Helps homebuyers obtain home improvement loans to bring their homes up to code standards. Financing is provided by banks savings and loan associations. Loans are lower than current market rates and are available to those who qualify.

## **Cleveland Housing Network**

2999 Payne Avenue  
Cleveland, OH 44114  
Tel: (216) 574-7100

Hours: Monday-Friday 8:30am-5:00pm

**Service:** Provides housing and home ownership for low- income families through a 15- year lease/purchase program, transitional housing, rental housing and rehabilitated homes for sale. Applications handled at neighborhood locations.

## **Community Reinvestment**

26250 Euclid Avenue  
Euclid, OH 44132  
Tel: (216)-289 -6615  
Fax: (216)-289-6614

Service: Specializes in the middle income housing market, providing Totally Remodeled Homes at very affordable prices.

## **Cuyahoga County Department of Development**

112 Hamilton Ct., 4<sup>th</sup> Floor  
Cleveland, OH 44114

*Housing Rehabilitation Loan Program*

*Housing Loan Program for seniors*

Tel: (216) 348-4066  
Fax: (216) 443-7258

Email: [housinginfo@cuyahogacounty.us](mailto:housinginfo@cuyahogacounty.us)

Web: [www.development.cuyahogacounty.us](http://www.development.cuyahogacounty.us)

**Service:** Loans are made to homeowners who meet program and income guidelines.

*Home Weatherization Assistance Program*

Tel: (216) 443-2137  
Fax: (216) 443-3164

Email: [housinginfo@cuyahogacounty.us](mailto:housinginfo@cuyahogacounty.us)

Web: [www.dsas.cuyahogacounty.us/HEAP.htm](http://www.dsas.cuyahogacounty.us/HEAP.htm)

**Service:** You must be a recipient of HEAP and meet the 200: HWAP income guidelines

## **Cuyahoga Metropolitan Housing Association**

1441 West 25<sup>th</sup> Street  
Cleveland, Ohio 44113  
Tel: (216) 348-5000

Hours: 9am-5pm

**Service:** CMHA provides rental assistance to help low income persons afford decent and safe rental housing.

## **Consumer Credit Counseling**

1-800-355-2227 (Call for nearest location)

**Service:** Home Loan/Repair, Debt Management and budget education program.

## **Consumer Protection Association**

3030 Euclid Ave.

Cleveland, Ohio 44115

Tel: (216) 881-3434

**Service:** Home loan/repair advice, consumer complaints, assistance with utilities and financial counseling.

## **Heights Community Congress**

2163 Lee Road

Cleveland Heights, OH 44118

Tel: (216) 321-6775

Web: [www.HeightsCongress.org](http://www.HeightsCongress.org)

**Service:** Community building and fair housing.

## **L'Arche Cleveland**

P.O. Box 20450

Cleveland, Ohio 44120

Tel: (216) 721-2614

Fax: (216) 229-2311

Email: [office@larchecleveland.org](mailto:office@larchecleveland.org)

**Service:** Today we operate four homes: one in Cleveland Heights, one in Maple Heights, and two in Cleveland. L'Arche Cleveland is a community of faith that seeks to respond to the needs of those who are too often rejected and give them a valid place in society by building homes with and for people who have developmental disabilities.

## **Midwest Homes, Inc.**

12914 Broadway Avenue

Garfield Heights, OH 44125

Tel: (216) 478-0164

Fax: (216) 478-0334

Web: [www.midwesthomesinc@sbcglobal.net](http://www.midwesthomesinc@sbcglobal.net)

## **Slavic Village Development**

5620 Broadway Avenue-2<sup>nd</sup> floor

Cleveland, OH 44127

Tel: (216) 429-1182

Hours: Monday-Friday 8:30am-5:00pm

**Service:** Renovates homes and builds new single-family homes. Offers apartment and homes for lease purchase and rent. Offers a variety of home maintenance programs to residents including;

low-interest home repair loans, home repair technical assistance, free and low cost insulation services, free paint for the exterior of your home, and credit counseling.

### **Union Miles Development Corporation**

9250 Miles Park Avenue

Cleveland, OH 44105

Tel: (216) 341-0757

Hours: Monday-Friday 9am-5pm

**Service:** Concentrates on neighborhood revitalization. Buys vacant and vandalized houses. Rehabilitates and sells the houses to low and moderate-income residents, Works on commercial revitalization projects and new construction for sale rental housing. Offers a free paint program during summer, landscaping for seniors, heat and weatherization program.

### **University Settlement Home Buyers Education**

4800 Broadway Avenue

Cleveland, OH 44127

Tel: (216) 641-8948 ext. 222

Hours: Monday-Friday 9am-5pm

**Service:** Home buying course, (16 hours) which covers such topics as; home insurance, loan processing, credit counseling and down payment assistance and/or closing cost. Cosponsored with Department of HUD. Evening and Saturday classes offered.

## **Housing**

### **Opportunity House**

4740 Turney Road

Garfield Heights, Ohio 44125

Tel: (216) 862-1577

**Service:** Primary Housing Service for 18-24 year old homeless men who have aged out of foster care and have a diagnosed disability. Opportunity House is the first program providing Permanent Supportive Housing for the male segment of this population in Cuyahoga County.

## **Immunizations**

### **Cuyahoga County Board of Health**

1375 Euclid Avenue

Cleveland, OH 44115

Tel: (216) 201-2000

Web: [www.ccdh.net](http://www.ccdh.net)

Hours: Mon-Fri 8:30am-4:30pm

**Service:** Provides immunizations every Tuesday and Friday by appointment. There is a minimum fee, however if not able to pay the fee will be waved.

## **Janitorial**

### **J&J Janitorial & Paper Supplies Inc.**

5260 Library Lane  
Maple Hts., 44137  
Tel: (216) 662-4874  
Service: janitorial and paper supplies.

### **Ossie's Janitorial Service**

3619 Harvey Road  
Cleveland Heights, OH 44118  
Tel: (216) 702-6745  
Service: Complete janitor service, residential, commercial, and industrial.

## **Legal Services**

### **Cuyahoga County Child Support Enforcement Agency**

1640 Superior Avenue  
Cleveland, OH 44101  
Tel: (216) 443-5100  
Information/Payment hotline: (216) 443-5760  
Hours: Monday-Friday 8:00am - 4:30pm  
**Service:** Collects child support payments from parents who are legally obligated to pay. Can assist either parent to legally establish the father-child relationship when children are born outside of marriage. Attempts to establish paternity and the support obligation administratively without the need to go to court.

### **Cuyahoga County Juvenile Court**

2163 East 22<sup>nd</sup> Street  
Cleveland, OH 44115  
Tel: (216) 443-8400  
Hours: Monday-Friday 8:15am - 4:30pm  
**Service:** Assumes responsibility for the arraignment, adjudication, and disposition of cases of unruly, delinquent, neglected, dependent, or abused children, and adult cases involving the well being of children, such as paternity, child support, and contributing cases. Handles juvenile traffic cases. Dispositions may result in probation, placement, and commitment to public correctional institutions, or referral to diversion programs.

### **Cuyahoga County Probate Court**

1 Lakeside Avenue  
Cleveland, OH 44113  
Tel: (216) 443-8764

**Adoption Department:** (216) 443-8988

**Guardian Department:** (216) 443-8995 or 8996

**Application Guardianship** (216) 443-8786

**Marriage Department:** (216) 443-8921

**Release of Assets:** (216) 443-8780

**Tax Department:** (216) 443-8925 or 8924

Hours: Monday-Friday 8:30am-4:30pm

**Service:** Probate wills, appoints administrators, executors, guardians and other fiduciaries, supervises' the administration of estates and guardianships. Issues marriage licenses, grants adoptions and appropriations, orders commitments for people who are mentally ill and in need of hospitalization.

## **Guardian Ad Litem Project**

2163 East 22<sup>nd</sup> Street

Cleveland, OH 44115

Tel: (216) 443-3377

Hours: Monday-Friday 9am-5pm

**Service:** Provides guardian ad litem attorneys for children who are neglected or abused. Helps research and monitor cases, and advocates for children. Represents the best interest of the children.

## **Keysource**

### **Legal Document Service Corporation**

P.O Box 201672

Cleveland, Ohio 44120

Tel: (216) 459-5160

**Service:** This is an attorney supervised, non-profit; community based legal document service, providing alternative access to courts for the Pro Se and Indigent Litigant in their uncontested legal matters. Not all legal matters require an attorney. Service those who cannot afford the high cost of attorney fees, as well as those who can-and simply chooses not to.

## **Legal Aid Society of Cleveland**

1223 West 6<sup>th</sup> Street

Cleveland, OH 44113

Tel: (216) 687-1900

3408 Loraine Avenue

Cleveland, OH 44113

Tel: (216) 961-6630

Hours: Monday-Friday 9am-5pm

Walk-ins: Monday-Friday 1:00pm-4:30pm

**Service:** Provides legal services to persons who cannot afford to employ counsel. Accepts civil cases that do not generate fees and criminal cases that are referred by the court. Also have a law reform unit, a divorce unit, and a referral list of volunteer lawyers. Operates a unit for the elderly and for persons with disabilities.



**Public Defender's Office Juvenile Division**1276 West 3<sup>rd</sup> Street

Cleveland, OH 44113

Tel: (216) 443-7295

Hours: Monday-Friday 8:30am- 4:30pm

**Service:** Represents individuals charged as unruly or delinquent in Cuyahoga County Juvenile Court. Provides representation to parents or custodians in cases in which Cuyahoga County Department of Family and Children Services has charged dependency, neglect, or abuse. Families must meet eligibility requirements.

**Witness/Victim Service Center**1275 Ontario Avenue, 2<sup>nd</sup> floor

Cleveland, OH 44113

Tel: (216) 443-7345

Hours: Monday-Friday 8:30am-4:30pm

**Service:** Provides information, counseling, support, and advocacy to victims of crimes.

**Libraries****E. 131<sup>st</sup> Public Library (Cleveland Public)**

3830 East 131st Street

Cleveland, OH 44120

Phone: (216) 623-6941

Fax: (216) 623-6978

Email: East.131st.Street.Branch@cpl.org

**Fleet Public Library (Cleveland Public)**

7224 Broadway Avenue

Cleveland, OH 44105

Phone: (216) 623-6962

Fax: (216) 623-6964

Email: Fleet.Branch@cpl.org

**Garfield Heights Public Library (Cuyahoga County Public Library)**

5409 Turney Rd

Garfield Heights, OH 44125

Tel: (216) 475- 8178

**Independence Public Library (Cuyahoga County Public Library)**

6361 Selig Drive

Independence, Ohio 44131

Tel: (216) 447-0160

## **Maple Heights Public Library (Cuyahoga County Public Library)**

5225 Library Lane

Maple Heights, Ohio 44137

Tel: (216) 475-5000

Fax: (216) 587-7284

Hours: Mon-Thu 9:00 a.m. – 9:00 p.m., Fri-Sat 9:00 a.m. – 5:30 a.m., Sun 1:00 p.m. – 5:00 p.m.

## **Mental Health**

### **Applewood Centers**

2525 East 22<sup>nd</sup> Street

Cleveland, OH 44115

Tel: (216) 696-5800

Crisis line: (216) 623-6555

Hours: Monday-Thursday 8am-8pm; Friday 8am-5pm

**Service:** Offers a variety of behavioral health services to improve the quality of life for children, adolescents, and their families. Programs include outpatient counseling, residential treatment, alternative high school, diagnostic assessment, and in-home intensive services, services for sexually abused children, and child and adolescent psychiatry.

### **Berea Children's Home & Family Services**

3235 Prospect Ave.

Cleveland, OH 44115

Tel: (440) 260-8528

Tel: (216) 431-6223

Hours: Monday-Friday 8:30am-5:00pm

Office Locations: Cleveland, East Cleveland, Garfield Hts., Lakewood, Berea

**Service:** Provides outpatient counseling services, residential services, foster care, Pro-Kids and Family, MST (multi systemic therapy), juvenile court program, SBH alternative school, WRAP program, Early Start home visiting program, school services (counseling), parenting education, childcare, community respite/summer day camp, alcohol and drug addiction services, Work and Training, MR and DD supported living program, special grandparent and kinship respite, and in-home family treatment (family preservation).

### **Beech Brook**

11801 Buckeye Rd.

Cleveland, OH 44104

Tel: (216) 831-2255

Hours: Monday-Friday 8am-6pm

**Service:** Operates as a center for the prevention and treatment of emotional disturbances in children and families. Offers family health programs, family preservation services, foster care, outpatient mental health services, Spaulding Adoption Program, and residential and day treatment services.

## **Bellefaire Residential Treatment Center**

2201 Fairmount Blvd.

Shaker Hts., OH 44118

Tel: (216) 932-2800

Hours: Monday-Thursday 7:30am-8:00pm; Friday 7:30am-5:00pm

**Service:** Provides full residential treatment program for adolescents with severe social, emotional, and behavioral problems who require 24-hour care. The Intensive Treatment Unit treats children and adolescents with disorders that traditional residential or outpatient treatment cannot address. Provides education, milieu therapy, therapeutic services, family preservation services, and substance abuse and sexual abuse counseling.

## **Magnolia Club House**

11101 Magnolia Drive

Cleveland, OH 44106

Tel: (216) 721-3030

Hours: Monday-Friday 8:30am-4:30pm

**Service:** Provides a variety of services for persons who experience severe and prolonged mental illness. Operates a career planning and placement center, a range of vocational and employment skills training, and programs designed to help clients find, obtain and maintain community-based employment. Age 18 and up

## **Marymount Behavior Health Center**

12300 McCracken Rd

Garfield Hts., OH 44125

Tel: (216) 587-8350

Hours: Monday-Thursday 8:30am-8:00pm; Friday 8:30am-5:00pm; Saturday 9am-1pm

**Service:** Inpatient, partial hospitalization, outpatient programs for adults, inpatient and outpatient programs for teens, and offers an outpatient program for children.

## **Mental Health Services for Homeless Persons, Inc.**

1736 Superior Avenue

Cleveland, OH 44114

Tel: (216) 623-6555

Tel: (216) 587-6727

Hours: Monday-Friday 9:00am-5:30pm

**Service:** Provides county-wide services to adults who are severely mentally disabled and homeless, or are at risk of becoming homeless and are not linked with another mental health agency. Offers outreach, community support, medical screening, psychiatric assessment and follow-up, housing assistance, money management, support and advocacy and referral assistance.

## **Metro Health Buckeye Health Center**

2816 East 116th Street

Cleveland, OH 44120

Tel: (216) 957-4370

2500 Metroheath Dr.

Cleveland, OH 44109

Tel: (216) 778-4428

Hours: Monday-Friday 8am-5pm

Urgent Care: Monday-Thursday 1pm-9pm; Saturday 9am-3pm

**Service:** Provides services including adult medicine, pediatrics, maternity care, family planning, podiatry, social services, and nutrition programs. Offers dental services, mental health and alcoholism counseling, vision and hearing care, and evaluations for learning disabilities.

Provides childcare during appointments. Spanish interpreters may be available.

## **Milestones Organization**

3246 Desota Avenue

Cleveland Heights, Ohio 44118

Tel: (216) 371-4765

Fax: (216) 321-0418

Email: milestonesorg@gmail.com

Web: milestones.org

**Service:** Education and training for the Autism Community.

## **Mobile Crisis Unit**

1736 Superior Avenue

Cleveland, OH 44114

Tel: (216) 623-6888

Hours: 24 hour hotline

**Service:** Suicide prevention line, consumer psychiatric care, clinicians on hand to do psychiatric evaluations, and services for adolescents and adults.

## **Murtis H. Taylor**

12395 McCracken Road

Garfield Heights, Ohio 44125

Tel: (216) 663-6707

**Service:** Community Support Program Services

## **Parmadale**

6753 State Road

Parma, OH 44134

Tel: (440) 845-7700

Hours: Monday-Friday 9am-9pm

**Service:** Provides specialized residential treatment services for multi-need adolescents, and a wide range of community based services for youth and families. Residential services, serve multiple needs, severely behavioral maladjusted, and emotionally disturbed children in a continuum from secure treatment settings to open group living. Community based services include in home services, foster care, a flexible clinical response team, and child day care.

## **Recovery, Inc.**

For nearest meeting location

Tel: (216) 752-4333

Area: (216) 595-9276

Answering service: (216) 267-1674

**Service:** Self help support group for people who are suffering from nervous symptoms and fears. Meetings are held on a weekly basis.

## **Signature Health (Formerly North Coast)**

5410 Transportation Blvd, Unit F

Garfield Heights, OH 44125

Tel: (216) 663-6100

Fax: (216) 663-7113

**Service:** Mental Health Issues, Drug/Alcohol Abuse, Family Communication, Anger and Conflict, Depression/Anxiety, ADD/ADHD.

**Fees:** Sliding fee program is available for those who qualify. Medicaid, Medicare, and workers Comp Accepted.

## **St. Vincent Charity Hospital**

(Cleveland's only 24 hour Psychiatric ER)

2351 East 22<sup>nd</sup> Street

Cleveland, OH 44115

Tel: (216) 861-6200

**Service:** Screens for crisis to determine hospital admission, no on going bases, and make referrals for outpatient counseling rather it is for mental health or chemical dependent clients.

# **Parenting**

## **Beech Brook**

*Family Preservation*

Tel: (216) 831-2255

Web: [www.beechbrook.org/programs](http://www.beechbrook.org/programs)

**Service:** Family Preservation is an intensive, short-term crisis intervention program that is provided to families in their own homes. The services are designed to stabilize the family through intensive intervention, improved parenting and communication skills, and linkages to vital community resources.

## **Center for Families and Children**

Early Head Start

Tel: (216) 325-9261

**Service:** Weekly support to pregnant women.

## **Cleveland Municipal Schools**

Family Academy

Tel: (216) 883-2106 x 247

**Service:** Offers parenting, supervision, and homework classes.

## **Hillcrest Hospital**

6780 Mayfield Road  
Mayfield Heights, OH 44124  
Tel: (440) 312-4647

**Service:** Hillcrest Hospital offers an extensive listing of childbirth and parenting education classes to help you prepare before the baby arrives, during labor and delivery and for when your bring the new addition home. We have classes for the expectant parents, siblings, grandparents and even your family pet!

## **Interlink Help Me Grow**

2421 Community College Avenue  
Cleveland, OH 44115  
Tel: (216) 736-4300  
Main Central intake  
Hours: Monday-Friday 8:30am-5:00pm

**Service:** Home visiting program for mom and child from birth till 3yrs of age. Tracks baby's developmental growth, and makes resource referrals for mom if needed. Also have the Early Intervention Program for developmental delay babies, and the Welcome home Program for first time mothers.

## **Marymount Hospital**

12300 McCracken Road  
Garfield Heights, OH 44125  
Tel: (216) 584-4354  
Web: [www.marymount.org](http://www.marymount.org)

**Service:** Marymount offers temporary situational parenting classes.

## **Metro Health Medical Center**

*Center for Behavioral Health – Child and Adolescent Services*  
Bell Greve Building-4th Floor  
2500 MetroHealth Drive  
Cleveland, Ohio 44109  
Tel: (216) 778-4614

**Service:** Prevention of child abuse and neglect for ages 0-3.

## **MOMS FIRST Program (Formerly Healthy Start)**

Administrative Office  
1925 St, Clair Avenue  
Cleveland, OH 44114  
Tel: (216) 664-4620  
Hours: Monday-Friday 8am-5pm

### **Friendly Inn Settlement**

2382 Unwin Rd

Cleveland, Oh 44104  
Tel: (216) 431-7656  
Hours: 9am-6pm  
Services: Outreach program for hi-risk pregnant moms

## Options for Families

5131 W. 140 St.  
Brook Park, OH 44142  
*NLF Youth Center*  
5900 Ridge Road  
Parma, OH 44129  
Tel: (216) 267-7070  
Fatherhood Tel: (330) 212-4611  
Team for Teens Tel: (216) 267-7070 x40  
Baby Basics Tel: (440) 221-4341  
Email: babybasics1@yahoo.com  
Web: www.myspace.com/teenagemoms  
Web: www.myspace.com/babybasics1

**Service:** *Fatherhood* - group discussion of fatherhood issues and home visits. *Team for Teens* – groups, events and visits for teen dads and teen moms while gathering child care information. *Baby Basics* – helps pregnant teenagers enjoy reading and learning about pregnancy, and teaching skills needed to ask questions, find answers, and make educated life choices.

## Parent Advocate

Cuyahoga County Tapestry Systems of Care  
Site: [Word of Righteousness Family Life Center](#)  
13455 Dressler Ave.  
Garfield Heights, Ohio 44125  
Tel: (216) 365-3336 x17  
**Service:** Parent Support Group/Parent Guidance

## Tot-Line

11811 Shaker Blvd. Suite #220  
Cleveland, OH 44104  
Tel: (216) 431-8200  
Hours: 24 hour answering service  
**Service:** Provides a phone support service for parents who would like to discuss non-medical concern or questions about their children through the age of 5. Tot-line will also provide callers with “Tot-Line Tips”.

## Tremont Opportunity Center

3101 W. 25<sup>th</sup> Street, 2<sup>nd</sup> Floor  
Cleveland, OH 44109  
Tel: (216) 858-1781  
Web: www.ceogc.org

**Service:** Parenting Classes

## **Parks/Recreation/Cultural Arts**

### **Boys and Girls Clubs**

King Kennedy Location

2561 East 59<sup>th</sup> Street

Cleveland, OH 44104

Tel: (216) 881-4636

Hours: 12:00pm-8: 30pm Tuesday-Saturday

**Service:** After-school and summer skill development and recreational programs for children ages 6-17.

### **Children's Museum of Cleveland**

10730 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 791-KIDS (5437)

Hours: Monday-Sunday, 10am-5pm

**Service:** Children can learn through creative play and hands on exploration of exhibits.

Admission: Call for various rates

### **Cleveland Museum of Art**

11150 East Blvd.

University Circle

Cleveland, OH 44106

Tel: (216) 421-7340

Hours: Tuesday, Thursday, Saturday, and Sunday 10am-5pm; Wednesday, Friday 10am-9pm;

Closed on Mondays. Call for special events.

**Service:** Galleries and cultural events to foster an appreciation of the visual arts.

### **Cleveland Music School Settlement**

11125 Magnolia Drive

Cleveland, OH 44106

Tel: (216) 421-5806

Hours: Monday-Thursday 9:00am-5:00pm

**Service:** Offers music therapy, early child education classes for music and dance instruction. For ages 3 months –seniors in their 90's.

Tuition fee: Please call for further details. Financial aid and scholarships available.

### **Cranwood Park**

E. 131<sup>st</sup> Street

Garfield Heights, OH 44125

Services: Baseball/softball fields, bleacher seating, and park benches.



## **Crudele Park**

E. 95<sup>th</sup> and E. 96<sup>th</sup> Streets

Garfield Heights, OH 44125

**Service:** Soccer fields, T-ball fields, swing set, kiddie swing set, climber, sand box, park benches, and grills.

## **Dan Kostel Recreation Center**

5411 Turney Road

Garfield Heights, OH 44125

Tel: (216) 475-7272

**Service:** Indoor/outdoor recreational facility, indoor ice skating arena, outdoor heated pool, meeting room, picnic tables, swings, and volleyball.

## **Forestdale Park**

E. 131<sup>st</sup> Street and Forestdale Avenue

Garfield Heights, OH 44125

**Service:** advanced play system, swing set, kiddie swing set, climber, slide, and sand box, park benches, picnic tables.

## **Frank J. Debelak Park**

Granger Road (east of the Dan Kostel Recreation Center)

Garfield Heights, OH 44125

**Service:** Tennis courts, bocci courts, horseshoe pits, pavilion, gazebo, benches, picnic tables, grills, swing set, sand box, and handicap accessible playground

## **Garfield Park**

11350 Broadway Ave

Garfield Heights, OH 44125 Tel: (216) 341-3152

## **Great Lakes Science Center and Omnimax Theater**

601 Erieside Avenue

Cleveland, OH 44114

Tel: (216) 694-2000

Exhibit Hours: Monday-Sunday, 9:30am-5:30pm

Admission fee: Call for various exhibit and gallery rates.

## **Health Space Cleveland**

8911 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 231-5010

Hours: Monday-Friday 9am-5pm; Saturday 10am-5pm; Sunday 12pm-5pm

**Service:** Has more than 200 displays, models and exhibits on the human body. Permanent exhibits include Juno, the transparent talking woman, optical illusions display, the giant tooth, and the computer games that explore what it means to be human.

Admission: Call for various rates.

## **Jack C. Donovan Park**

Vista Avenue and Birchwood Avenue  
Garfield Heights, OH 44125

**Service:** Pavilion, soccer field, swing set, slide, tire swing, monkey bars, spring animals, wood climber system, and sand box.

## **Rape/Sexual Assault Services**

### **Alpha Clinic**

#### **Metro Health Medical Centers**

2500 Metrohealth Drive  
Cleveland, OH 44109  
Tel: (216) 778-4610

**Service:** The clinic specializes in rape kits and physical investigations for children who are suspected victims of sexual assault.

Requirements: Cuyahoga County Department of Children and Family Services must refer Children.

### **Cleveland Rape Crisis Center**

1370 Ontario Street #420  
Cleveland, OH 44113-1701  
Tel: (216) 619-6194

Fax: (216) 619-6195

24 Hour Hotline: (216) 619-6192

Web: [www.clevelandrapecrisis.org](http://www.clevelandrapecrisis.org)

**Service:** Provides crisis and ongoing support services for victims of rape or related offenses.

- Hospital Advocacy
- Individual Therapy
- Community Education
- Justice Systems Advocacy
- Survivor Support Group
- Girls Kick Butt Conference

## **Senior Citizens / Relative Caregivers**

### **AARP- Senior Community Services Employment Program**

4614 Prospect Avenue Suite #224  
Cleveland, OH 44103

Tel: (216) 881-1155

Hours: Monday-Friday 8am-4pm

**Service:** A program for income eligible seniors age 55 and older who need retraining and assistance to enter the job market.

## Senior Center

East End Neighborhood House

2749 Woodhill Rd

Cleveland, OH 44104

Tel: (216) 791-9378

Hours: 9am-2pm

**Service:** The senior center provides a place for coming together of seniors, whether socially active, frail, impaired or isolated. Besides social activities, and community support for our seniors, peer volunteers assist with congregate meals and home delivered meals. Other services include transportation, visiting, telephone reassurance, escort, socialization and health education.

## CHORE Program

Cleveland Department of Aging

City Hall

1825 Lakeside

Cleveland, OH 44114

Tel: (216) 664-4694

Hours: Monday-Friday 8am-5pm

**Service:** Perform chore services in the home; intervene in emergency situations when health threatening living conditions exist. Also offers a senior home ownership program. And is designed for eligible participants and residents of the City of Cleveland over 60 years of age. Duties performed are taken on a Case by case basis. Programs, transportation, adult day care, help for clients who are communicatively impaired, chore services, financial counseling, congregate meals, Medicaid services, passport services, food stamp assistance for low income elders.

## Cuyahoga County Department of Senior and Adult Services

Reserve Square

1701 East 12<sup>th</sup> Street

Cleveland, OH 44114

Tel: (216) 420-6750

Hours: Monday-Friday 8:30am-4:30pm

**Service:** Adult protective services, entitlement services (987-7019), home support services, assists in placement into Cuyahoga County Nursing Homes, socialization

## Department of Senior and Adult Services

1701 East 12<sup>th</sup> Street

Cleveland, OH 44114

Tel: (216) 420-6772

Hours: Monday-Friday 9am-5pm

**Service:** You can call for contact questions regarding the neighborhood navigators, or to locate the navigator in your neighborhood.

### **First Call for Help (Program from United Way of Cleveland)**

1331 Euclid Avenue

Cleveland, OH 44115

Tel: (216) 436-2000 [also, Dial 211]

Hours: 8:30am-Midnight, 7 days a week.

**Service:** Provides an information and referral line for health and human services. Specialized services include information for person with disabilities including TTY service, a substance abuse program, and senior information service.

### **Legal Aid Society of Cleveland**

3408 Lorain Avenue

Cleveland, OH 44108

Tel: (216) 687-1900

Tel: (216) 696-3087 TTY services

Hours: Monday-Friday 9:00am-5:30pm

**Service:** Free legal services for seniors.

### **Long Term Care Ombudsman**

2800 Euclid Avenue Suite #200

Cleveland, OH 44115

Tel: (216) 696-2719

Hours: Monday- Friday 8:30am-4:30pm

**Service:** Referral source for long- term care facilities, advocacy groups for long term care residents or facility operators for advice and problem solving.

### **Mead House University Settlement**

4909 Mead Avenue

Cleveland, OH 44127

Tel: (216) 641-6606

Hours: Monday-Friday 9am-5pm

**Service:** Shared living facility for 16 low-income seniors that provide a comfortable, safe housing alternative to those needing minimum assisted living.

### **National Caucus and Center on Black Aged, INC.**

#### **Employment Program**

12200 Fairhill Rd

Shaker Hts., OH 44120

Tel: (216) 721-9197

Hours: Monday-Friday 8:30am-4:30pm

**Service:** Helps older persons become employable through training and supportive services such as job development, self-help programs, job counseling, and resume writing.

## **Recovery Resource Older Adult Services**

3950 Chester Avenue

Cleveland, OH 44114

Tel: (216) 431-4131

Hours: Monday- Thursday 8am-5pm; Friday 8:00am-4: 30pm

**Service:** Support group for senior citizens who are alcoholics/recovering alcoholics, counseling in the home or in nursing homes, designed intervention programs, educational group meetings, and family counseling.

## **Special Needs Service**

### **Cleveland Hearing and Speech Center**

11206 Euclid Avenue

Cleveland, OH 44106

Tel: (216) 231-8787

Hours: Monday-Thursday 8:30am-7:00pm, Friday 8:30am-5:00pm

**Service:** Gives hearing, and speech testing, and evaluations.

### **Cleveland Sight Center**

University Circle

1909 East 101 Street

Cleveland, OH 44106

Tel: (216) 791-8118

Hours: Monday-Friday 8:30am-5:00pm

**Service:** Offers social, rehabilitative, and supportive services for blind and visually impaired children and adults. Services include individual and group counseling, casework, advocacy, diabetes education, low-vision clinic evaluation and prescription, aids and appliances shop, early intervention program, vocational training preparation, Braille and taping transcription, radio reading service, services for deaf—blind individuals, and free amblyopia, and glaucoma screenings. Provides speakers.

### **Cuyahoga County Board of Mental Retardation and Developmental Disabilities**

1275 Lakeside Avenue

Cleveland, OH 44114

Tel: (216) 241-8230

Hours: Monday-Friday 8:00am-4: 30pm

**Service:** Offers comprehensive educational, vocational, and supportive services to individuals with moderate, severe, and profound mental retardation or developmental disabilities and to their families. Services include information, referral, home training, schools and preschools, training for job employment and job placement, parent education and special therapies. Offers community residential options and provides information referral for other types of residential services.

## **Help Me Grow**

Achievement Center for Children  
2421 Community College Avenue  
Cleveland, OH 44115

Tel: (216) 736-4300 or  
Highland Hills

4255 Northfield Rd  
Warrensville, Ohio 44128

Tel: (216) 292-9700

Hours: Monday-Friday 8:30am-5:00pm

**Service:** Provides information, resource referral, personal assistance, and service coordination to families of children with special needs. Interlink also is the central coordination site for early intervention in Cuyahoga County for families who have children under the age of 3, and whom is concerned about their health and developmental stages. Interlink staff can provide home visits, development screening, assessments and follow up. Assists service providers in locating appropriate resources for families.

## **Ohio Bureau of Services for the Visually Impaired**

Tel: 1 800 251-2365

## **Ohio Bureau of Vocational Rehabilitation**

Tel: 1 800 251-2365

## **Services for Independent Living**

Tel: (216) 731-1529

## **United Cerebral Palsy of Greater Cleveland**

Tel: (216) 791-8363

## **Tax Information**

### **Central Collection Agency**

Tel: (216) 664-2070

### **Federal (IRS)**

Tel: 1800 829-1040

### **Homestead Exemption**

Tel: (216) 443-7050

### **Real Estate Appraisal**

Tel: (216) 443-7092

## **Regional Income Tax Agency**

Tel: (440) 526-4455

## **State Division of Taxation**

Tel: 1 800 282-1780

# **Telephone**

## **Lifeline Assistance**

Traditional Home Telephone Programs  
AT&T

# **Transportation**

## **Americab**

Tel: (216) 881-1111

## **Boston's Shuttle Services**

Tel: 1 440-342-0887

## **Yellowcab**

Tel: (216) 623-1500

## **Community Responsive Transit of Cleveland Regional Transit Authority**

4601 Euclid Avenue  
Cleveland, OH 44103  
Tel: (216) 781-1110

**Service:** As part of the implementation of American with Disabilities Act (ADA), operates a special three-part bus service: 1. door-to-door service, 2. Call a lift, and 3. Feeder service. These services are available to ADA, eligible riders, as well as senior citizens of Cuyahoga County. To schedule transportation contact the above number.

## **Regional Transit Authority (RTA)**

1240 West 6<sup>th</sup> Street  
Cleveland, OH 44113  
Tel: (216) 566-5100

**Service:** Provides bus and rapid transit service within Cuyahoga County and several lines to surrounding counties. Offers reduced fare rides to seniors and people with disabilities who have RTA identification cards.

## **Utility Payment Assistance**

### **C.E.O.G.C. (The Council for Economic Opportunities of Greater Cleveland)**

Tel: (216) 518-4014

Tel: (216) 263-6266 (home visits for individuals who are handicapped)

### **Cleveland Electric Illuminating Company**

696 Euclid Avenue

Cleveland, Oh 44101

Tel: 1-800-589-3101

### **Cleveland Housing Network – Housewarming Program**

Tel: (216) 574-7120 ext. 114

**Service:** Dominion customers who qualify for HEAP also qualify for this program. It provides heating unit inspection and repair if necessary, attic and sidewall insulation, furnace replacement for health or safety reasons, and energy education to reduce usage.

### **Cleveland Public Power**

1300 Lakeside Avenue

Cleveland, OH 44114

Tel: (216) 664-4600

### **Consumer Protection Association**

3030 Euclid Avenue

Cleveland, OH 44115

Tel: (216) 881-3434

Hours: Monday-Thursday 9am-4pm: Friday 10am-4pm

**Service:** Provides counseling, information, and referrals to individuals and families with problems relating to money management, utilities, purchase of goods and services. Acts as representative payee for clients. Aids those who have had utilities shut off for nonpayment. And conducts consumer education sessions.

### **Cuyahoga County Auditor**

1219 Ontario Street, Room 110A

Cleveland, Ohio 44113

Tel: (216) 443-7050

### **Cuyahoga County Department of Senior and Adult Services**

1701 East 12<sup>th</sup> Street

Cleveland, Ohio 44114

Tel: (216) 420-6830



## **Division of Water**

1717 Lakeside Avenue

Cleveland, OH 44114

Tel: (216) 664-3130

Hours: Monday-Friday 8am-5pm - Phones operate Monday-Friday 7am-6pm

**Service:** Home owners call for water service/problems

## **East Ohio Gas Company**

1717 East 9<sup>th</sup> Street

Cleveland, OH 44114

Tel: (216) 361-2345

Hours: Monday-Friday 7am-7pm

## **First Call for Help**

1331 Euclid Avenue

Cleveland, Ohio 44115

Tel: (216) 436-2000 or 211

Hours: 8:30am-Midnight, 7 days a week.

**Service:** Provides an information and referral line for health and human services. Specialized services include information for person with disabilities including TTY service, a substance abuse program, and senior information service.

## **Ohio Consumers' Council**

10 W. Broad Street, 18<sup>th</sup> Floor

Columbus, Ohio 43215

Tel: 1-877-PICKOCC (1-877-742-5622)

Fax: (614) 466-9475

Web: [www.pickocc.org](http://www.pickocc.org)

Email: [occ@occ.state.oh.us](mailto:occ@occ.state.oh.us)

**Service:** Provides consumers with the most current and accurate utility information available through consumer complaints, free educational publications, interactive website, and speakers' bureau. Military Families help.

## **Ohio Empowerment Center**

3030 Euclid Avenue

Cleveland, Ohio 44115

Tel: (216) 432-4770

**Service:** Assist low-income people in understanding and participating in the empowerment process through which people that lack an equal share of valued resources gain greater access to and control over resources. Provides utility assistance for electric service.

## **Percentage of Income Plan (PIP)**

**Service:** Helps eligible low-income customers maintain gas service by paying 10 percent of their total monthly household income all year. To be eligible you must apply for HEAP and the Ohio

Energy Credit. The joint HEAP/PIP application covers both programs. You can apply for PIP at your local Human Services, HEAP or East Ohio Gas office. Be sure to take proof of your household income for the past 12 months and copies of your gas and electric bills. You must also make your first PIP payment when you apply. PIP customers must notify the gas company whenever their household income changes.

## **The Salvation Army**

Tel: (216) 861-8185

Service: Energy Share Program is an emergency fund designed to help customers who have suffered a recent financial hardship and need temporary help in paying their utility bills. The Energy Share Program runs each year from January 1 to May 31.

## **Winter Crisis Program**

Tel: (216) 518-4014

TDD Tel: 1-800-868-1557

1899 Prospect Avenue

Cleveland, OH 44115

Hours: Monday-Friday 9:30am-5:00pm

**Service:** Available to qualified low- income customers. Attempts to provide a one -time payment within 24 hours of up to \$175 to restore or retain home heating services to households that have had utilities disconnected or face the threat of disconnection. The program will run from November 1<sup>st</sup> thru March 31<sup>st</sup>. Although HEAP pays a part of your gas bill, it is not a guarantee.

## **Voter Information**

### **Cuyahoga County Board of Elections**

2925 Euclid Avenue

Cleveland, OH 44115

Tel: (216) 443-3200

Hours: Monday- Friday 8:30am-4:30pm

**Service:** Cuyahoga County

**Contact your local library**

## **Youth Section**

### **Addiction**

### **Alateen (Alanon)**

75 Public Square, Suite#701

Cleveland, OH 44113

Tel: (216) 621-1381

www.afgcleveland.org

**Service:** Provides support groups for friends and relatives of people with alcohol dependency.

## **Bellefaire Parents and Children Together (PACT)**

22001 Fairmount Blvd.

University Hts. OH 44118

Tel: (216) 320 8502

**Service:** Offers an intensive in home family preservation service to prevent out of home placement of children from families for up to 10 hours per week for 90 days. Also offers therapy and case management for families in the program. Family's can self refer.

## **The Center for Substance Abuse Treatments**

1 800 662-HELP (4357)

**Service:** Substance abuse resource center for adolescents and adults.

## **The Covenant Inc.**

1515 West 29th

Cleveland, OH 44113

Tel: (216) 574-9000 x100

Hours: Monday-Friday 9:00am-5:00pm

**Service:** Provides chemical dependency treatment to indigent adolescents age 12-18. Offers day treatment and assessment for chemical dependency and dual-diagnosis youth. Treatments length varies, average treatment last 12 weeks, and there are 2 separate stages of aftercare that vary in length according to assessment. The average teen takes approximately 5-6 months to complete the program. Sponsors substance abuse prevention services for preschoolers in the community. Cost: sliding scale, accepts Medicaid

## **New Directions, Inc.**

30800 Chagrin Blvd.

Pepper Pike, OH 44124

Tel: (216) 591-0324

Contact: ext. 244 Intake counselor or ext. 230 assessment counselor

Hours: Monday-Friday 9:00am-5:00pm

**Service:** Residential and outpatient treatment center for adolescents recovering from harmful involvement with alcohol and drugs. Dual diagnosis is a specialty. Provides individual counseling, peer-group therapy, school classes, recreational activities, sexual abuse counseling, a family program, and aftercare programs. Serves pregnant adolescents.

Cost: Varies depending on the program, accepts Medicaid

## **Northern Ohio Recovery**

12921 Euclid Avenue

East Cleveland, OH 44112

Tel: (216) 229-3784

**Service:** Offers an intensive 35-day outpatient chemical dependency treatment program, an 8-week treatment program, and an outpatient program for youth age 12-18, at risk for chemical

dependency. Provides individual, group, and family counseling, education, mentoring services, tutorial services, activity therapy, and cultural awareness education and prevention.

Cost: accepts Medicaid and most insurances

## **Rap Art Center**

1941 S. Taylor Road

Cleveland Heights, OH 44118

Tel: (216) 932-9497 ext. 109

Central Intake: (216) 623-1445

Hours: Monday-Friday 9:00am-5:00pm

**Service:** Outpatient treatment, assessment, counseling, aftercare and outreach for youth ages 7 to 21 years and their families. Programs blend clinical services with the arts. Specialists in art therapy, music therapy, psychosocial drama, and other disciplines work with professional counselors to address problems with youth and their families, Individual adolescent assessments for dependency.

Cost: Fee for treatment services, sliding scale, will accept most insurances and Medicaid

## **S.A.D.D. Students against Destructive Decisions**

5700 Brecksville Road

Independence, OH 44131

Tel: (216) 606-6023

Hours: Monday-Friday 8:30am-5:00pm

**Service:** Peer leadership program to reduce the number of alcohol-related traffic fatalities/injuries by enhancing communication between parents and teens, mobilizing peer pressure and facilitating substance abuse education in schools.

## **Westhaven Youth Center**

3020 West 104<sup>th</sup>

Cleveland, Ohio 44111

Tel: (216) 941-0062

**Service:** Life skills, drug prevention education

Target Population: 12-17 years old, teens at risk, coed.

Eligibility: Runaways, homeless and throwaway teens who are residents.

## **Development**

### **Big Brothers Big Sisters of Greater Cleveland**

1422 Euclid Ave., Suite 552

Cleveland, Ohio 44115

Tel: (216) 621-8223

**Service:** One-On-One Youth Mentoring, ages 6-16 years

Intake Process: Call to provide basic contact information; set up interview for parent and child.

Program Cost: \$10.00 per family; @\$20.00 per volunteer

### **Boys and Girls Clubs of Cleveland**

3689 East 131<sup>st</sup>

Cleveland, Ohio 44120

Tel: (216) 883-2106

**Service:** Youth Development: education & career development, tutoring and homework assistance and computer skills

Program Cost: \$7.00

Eligibility: 6-18 years of age

Intake: application, birth certificate and parental signatures.

## **Boy Scouts of America**

### **Pack 217**

VFW Post 344

427 Turney Road

Garfield Heights, Ohio 44125

Unit Leader: Thomas Smith

Tel: (216) 861-6060

### **Pack 220**

Sts. Peter and Paul Roman Catholic Church

4750 Turney Road

Garfield Heights, Ohio 44125

Unit Leader: James D. Frazee

Tel: (216) 861-6060

### **Troop 220**

Sts. Peter and Paul Roman Catholic Church

4750 Turney Road

Garfield Heights, Ohio 44125

Unit Leader: Gerard Riegelmayr

Tel: (216) 861-6060

### **Troop 361**

St. Therese Roman Catholic Church

5376 East 105<sup>th</sup> St.

Garfield Heights, Ohio 44125

Unit Leader: Charles Wharton

Tel: (216) 861-6060

## **Business Volunteers Unlimited**

1300 East. 9<sup>th</sup> Street, Suite 1805

Cleveland, OH 44114

Tel: (216) 736-7711

**Service:** Businesses and nonprofits linking together.

## **Campus Life**

3274 W. 58<sup>th</sup> St. #205

Cleveland, OH 44102

Tel: (216) 252-9883

Fax: (216) 252-9882

Web: [www.yfccleveland.org](http://www.yfccleveland.org)

Email: [mmpeters3@yahoo.com](mailto:mmpeters3@yahoo.com)

**Service:** Teenage 4 v 4 basketball programs held at the G.H. Middle School to development youth athletically and personally. The weekly event is held every Monday when school is open from 6:30pm-8:30pm.

## **Employment Connection (Formerly-One-Stop Career Center)**

Youth Services Division

1468 East 55<sup>th</sup>

Cleveland, Ohio 44103

Tel: (216) 664-4673

**Service:** Ten elements of the Workforce Development Act for youth are available through local programs. (Services include tutoring, occupational skills training, adult mentoring and supportive services.

Target Population: In-school and out-of-school youth aged 14-21.

Eligibility: determined by income and an identified barrier: such as ex-offender, homeless, disabled, etc.

Intake process:

Other: supportive services offered including child care assistance

## **E-City (Entrepreneurial Training Program)**

Tel: (216) 881-0735

Web: [www.ecitycleveland.com](http://www.ecitycleveland.com)

New programs: (216) 408-5936

Target Population: Typically, youth 13-18 years of age. Programs are administered in designated schools/Spring and fall sessions; also have a summer program.

## **Girl Scouts of North East Ohio**

4019 Prospect Ave., #240

Cleveland, Ohio 44103

Tel: (216) 481-1313

Tel: 1 800 852-4474

Fax: (330) 467-1901

## **Y.M.C.A. – Southeast Branch**

460 Northfield Rd.

Bedford, Ohio 44146

Tel: (216) 663-7522

Fax: (216) 663-9043

## **Mentoring**

### **Ladies in Training for Excellence**

Word of Righteousness Family Life Center

13455 Dressler Ave.

Garfield Heights, OH 44125

Tel: (216) 365-3336

Web: [www.worflc.org](http://www.worflc.org)

**Service:** Free and open monthly discussion group for young women ages 12-18.

## **Vision for the Future**

Mt. Zion Congregational Church

United Church of Christ

10723 Magnolia Drive

Cleveland, OH 44106

Email: [mtzionucc@sbcglobal.net](mailto:mtzionucc@sbcglobal.net)

Tel: (216) 791-5760

**Service:** Parenting Class, Conflict Resolution, Community Service, Emotional wellness counseling, classes to improve self-esteem and self-worth, aptitude assessment and career counseling, housing placement, GED preparation, re-enrollment in high school and placement, community college preparation and enrollment

## **School Supplies**

### **Kids in Need**

Cleveland Resource Center

3631 Perkins Avenue

Cleveland, OH 44114

Tel: (216) 361-0840

Email: [barbara@themanninggrp.com](mailto:barbara@themanninggrp.com)

**Service:** School Supplies for Classroom Teachers in Cleveland Public Schools.

## **Summer Camp/Activities**

### **God's Tabernacle of Faith Church**

12700 Broadway Ave

Cleveland, OH 44125

Tel: (216) 587-2255

Tel: (216) 355-9477

### **Hard Hatted Women**

4220 Prospect Avenue

Cleveland, OH 44103

Tel: (216) 861-6500

Web: [hardhattedwomen.org](http://hardhattedwomen.org)

Email: [info@hardhattedwomen.org](mailto:info@hardhattedwomen.org)

**Service:** “Rosie’s Girls” provides a summer career exploration camp where girls in grades sixth through eighth can learn leadership skills through learning and applying basic skills in carpentry and other technical trades.

## **International Services Center**

1859 Prospect Avenue  
Cleveland, OH 44115  
Tel: (216) 781-4560

**Service:** Offers English as a Second Language (ESL) courses in the summer for youth. Teaches those who speak in another language how to read, write and speak in English.

## **Word of Righteousness Child Enrichment Center**

13455 Dressler Avenue  
Garfield Heights, OH 44125  
Tel: (216) 365-3336  
Web: [www.worflc.org](http://www.worflc.org)  
E-Mail: [cec@worflc.org](mailto:cec@worflc.org)

**Service:** School-Age Center. Provide quality before and after school programs, extended care to half-day kindergarten students and summer programs for children ages 5-12 years of age